

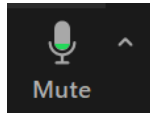
EVV HHCS Policy Webinar

Thank you for joining us! We will get started shortly.



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CABINET FOR HEALTH
AND FAMILY SERVICES

EVV HHCS Policy Webinar

**Department for Medicaid Services
Division of Long-Term Services and Supports
December 18, 2023**

Webinar Agenda

Get Ready for Go-Live Checklist

Support and Resources

DMS Expectations

Questions and Answers

Get Ready for Go-Live

If you are using Therap for EVV, has your agency...



Completed Therap's jot form for your agency?



Scheduled and/or had your set up call with Therap?



Completed set up of Therap EVV – including set up of admins, users, billing (if applicable)?



Completed training on Therap EVV?

Get Ready for Go-Live

If you are using a Third-Party for EVV, has your agency...



Completed Therap's jot form for your agency?



Received the Third Party EVV Vendor Attestation Requirements from Therap?



Signed and completed the Business Associate and End User Legal Agreements?



Received Therap Aggregator API specs and test access credentials and are currently in or have completed testing?

Where to Find Support & Resources

Therap Kentucky EVV Site

<https://help.therapservices.net/app/kentucky-evt>

Therap's site includes:

- Recorded town hall meetings
- EVV support material in other languages
- Tutorials by topic
- Frequently asked questions

Contact Therap

KYSUPPORT@therapservices.net

DMS EVV Website and DMS Email

<https://bit.ly/KYEVVWebsite>

MedicaidPublicComment@ky.gov

Recorded Town Hall Meetings >

EVV Support Material in Multiple Languages >

EVV Support Request >

Support Resources

Admin Roles & Setup

Scheduling/EVV

Direct Service Provider Roles

Billing

3rd Party EVV Solution Users

Therap Aggregator

Account Setup

- Create New User
- Create New Individual
- Enroll, Discharge Individuals from Programs
- Manage Individual Caseload for Regular and Oversight Providers
- Provider, Staff and Individual Setup
- Self Password Reset
- Two Factor Authentication (2FA)- Required for Aggregator Login

Billing Setup

- Create Service Authorization for Professional and Institutional Claims

DMS Expectations for EVV Use

DMS Expectations for EVV Use

If your agency is a provider for any of the following programs:

- Model II Waiver (MIIW)
- Home Health Services (HH)
- Private Duty Nursing (PDN)
- HH or PDN provided through a managed care organization (MCO)



If your agency provides the following services:

- 410 - Respiratory Therapist - MIIW
- 552 - Registered Nurse - MIIW
- 559 - Licensed Practical Nurse - MIIW
- 420 - Physical Therapy - HH
- 430 - Occupational Therapy - HH
- 440 - Speech Therapy - HH
- 550 - Skilled Nursing - HH
- 560 - Medical Social Services - HH
- 570 - Home Health Aide - HH
- T1000 - Private Duty / Independent Nursing - Private Duty Nursing

Did You Know?

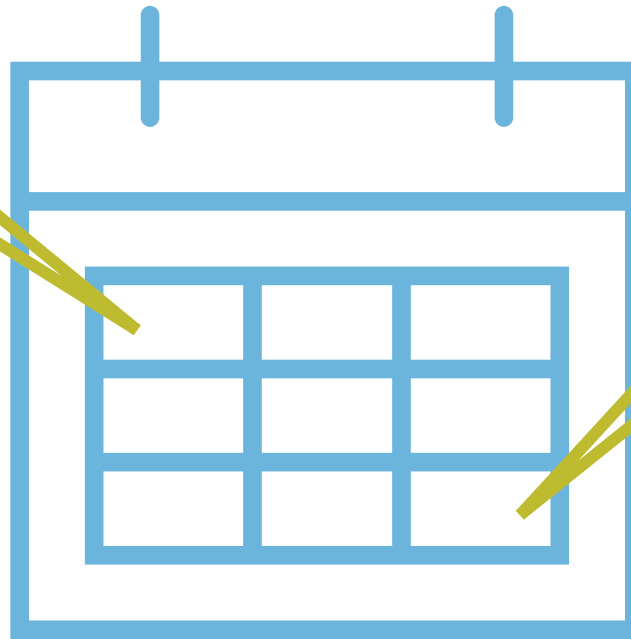


The 21st Century Cures Act requires the use of EVV for personal care and home health care services.

DMS Expectations for EVV Use

Soft Go-Live
12/28/2023

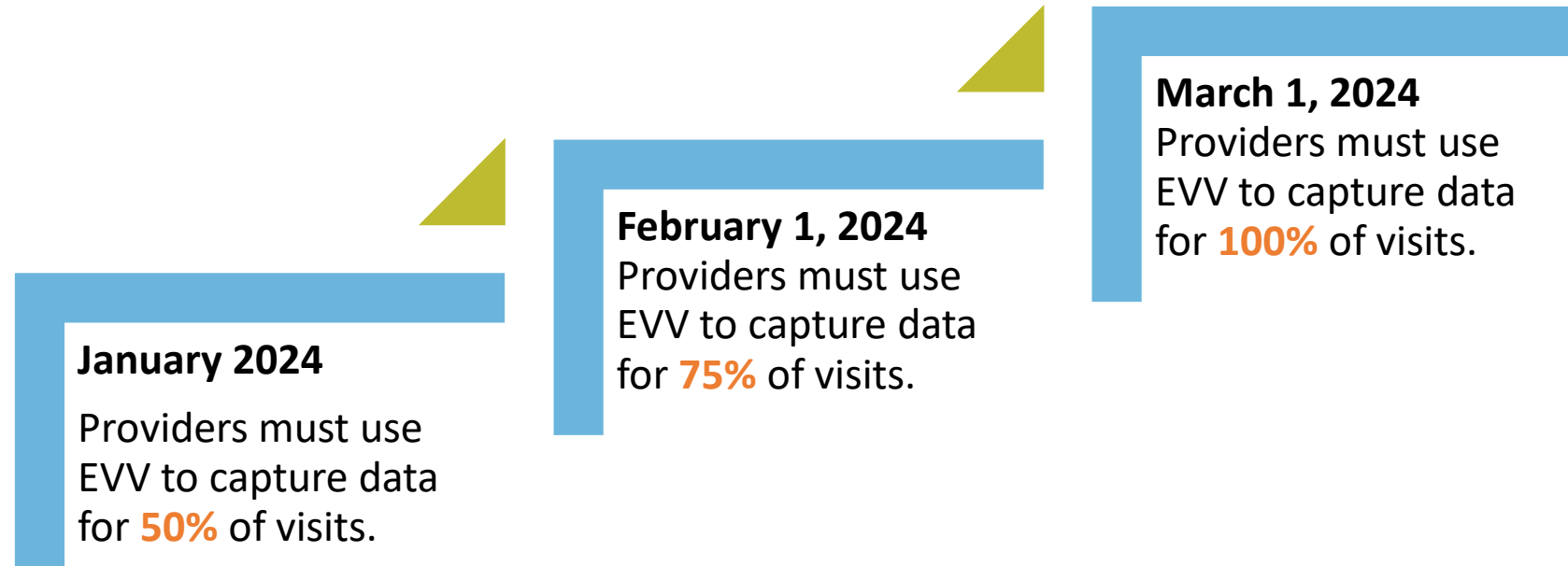
Providers have the option to begin using EVV to capture visit data by 12/28/2023. DMS recommends providers begin EVV use on this date for some or all visits to give themselves time to adjust to the system and address any issues.



Go-Live
01/01/2024

Providers **must** begin using EVV to capture visit data by 01/01/2024.

DMS Expectations for EVV Use



DMS will monitor implementation rates and provide technical assistance as needed.

Providers have the option to use Therap to bill claims, however, **this is not required**.

Questions and Resources

EVV Resources

DMS EVV Webpage

<https://bit.ly/KYEVVWebsite>

Therap KY Website

<https://help.therapservices.net/app/kentucky-evv>

21st Century Cures Act

<http://bit.ly/2016curesinfo>

Contact DMS

MedicaidPublicComment@ky.gov

(844) 784-5614

Contact Therap

KYSUPPORT@therapservices.net