

Service Reimbursement Rates for Individuals with
Developmental Disabilities:
A Comparison of Fifteen States

A Report Prepared for the Kentucky Council on Developmental Disabilities

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In order to facilitate the evaluation of the Kentucky rates of reimbursement for various services targeted for individuals with developmental disabilities, information was collected from a sample of states. The 14 states chosen as the comparison group included five states which directly border the Commonwealth (Illinois, Indiana, Ohio, Tennessee and Virginia) and nine with similar costs of living, as reported by Missouri Economic Research and Information Center (MERIC) (Arkansas, Florida, Georgia, Louisiana, Nebraska, New Mexico, North Carolina, Texas and Utah).

Rate information was collected from states on the following six categories of services: Adult Day Services, Case Management, In-Home Supports, Residential Services, Respite Services and Supportive Employment. Unfortunately, rates for each service were not available for every state. See Table 1 for rate availability for the respective services. Of the six states who provided information on the trend in rates, four (66%) reported that the reimbursement rates for these services had decreased in the past five years.

Only six states contacted had information on the hourly rates paid to direct care staff: Utah (\$9.74), Illinois (\$10.71), Tennessee (\$8.50), Georgia (\$10), Iowa (~\$10.00 in urban areas), and Texas (up to \$9.00). The other states who had anything to add to this inquiry report that it varies by region and whether the service is provided in an urban or rural area.

Table 1: Overview of Information								
State	Date of Information	Why Included?	Adult Day Services	Case Management	In-Home Supports	Residential	Respite	Supportive Employment
Arkansas	2010	Cost of living		X		X	X	X
Florida	2008	Cost of living	X	X	X		X	X
Georgia	2009	Cost of living		X			X	X
Illinois	2011	Adjacent state	X	X	X	X	X	X
Indiana	2009	Adjacent state	X		X	X	X	X
Kentucky			X	X	X	X	X	X
Louisiana	2010	Cost of living	X	X	X	X	X	X
Nebraska	2011	Cost of living			X	X		
New Mexico	2011	Cost of living	X	X	X		X	X
North Carolina	2009	Cost of living	X	X	X	X	X	X
Ohio	2008	Adjacent state			X		X	X
Tennessee	2011	Adjacent state	X	X	X	X	X	X
Texas	2011	Cost of living	X	X	X	X	X	X
Utah	2009	Cost of living	X	X		X	X	
Virginia	2006	Adjacent state			X	X	X	

Adult Day Programs available in the states sampled, as well as reimbursement rates and limit, when applicable are detailed in Table 2. Clearly a wide variety of services are offered, and funding levels vary accordingly. Perhaps most useful is the “Standardized Rate” column, calculated by the author in an attempt to make the rates comparable, however given the complexity of funding schemes in some of the states, even this has to be viewed with caution.

Table 2: Adult Day Programs

State	Unit	Type	Location	Level or Staff Ratio	Unit Max Rate	Standardized Rate (8hr day)	Notes
Florida	15 minutes	Adult Day Training	Facility Based or Off Site	1:01	\$3.79	\$121.28 \$68.80 \$48.00 \$37.76	*Providers may bill up to 240 days/year when the individual is present
				1:03	\$2.15		
				1:05	\$1.50		
				1:6-10	\$1.18		
Illinois	Hour	Adult Day Care	Facility		\$12.34	\$98.72	*115 hrs/month; 1,1100 hrs/FY any day program combination. *Max of \$13,574/yr
	Hour	At-Home Day Program			\$10.39	\$83.12	*115 hrs/month; 1,1100 hrs/FY any day program combination. *Max of \$11,427/yr
Indiana	Half-day	Adult Day Services		Level 1	\$21.95	\$43.90	*Limit 2 units/day
				Level 2	\$28.80	\$57.60	
				Level 3	\$34.29	\$68.58	
	15 min			Level 1	\$1.38	\$16.56	*Limit 12 units/day
				Level 2	\$1.80	\$21.60	
				Level 3	\$2.14	\$25.68	
Kentucky	15 min	Adult Day Training	On-site		\$2.50	\$80.00	
			Off-site		\$3.00	\$96.00	

Louisiana	15 min	Day Habilitation			\$1.66	\$53.12	*Max of 32 units/day and 8,320 units/yr
New Mexico	15 min	Adult Habilitation		Level 1	\$3.68	\$117.76	
				Level 2	\$2.65	\$84.80	
				Level 3	\$2.16	\$69.12	
North Carolina	15 mi	Day Support		Group	\$3.64	\$116.48	
		Day support		Individual	\$6.13	\$196.16	
Tennessee	Day	Day Services	Community-Based	Level 1-3	\$59.40	\$59.40	*1-3 people
				Level 4	\$82.40	\$82.40	*Intense needs, usually 1:1
				Level 6	\$128.20	\$128.20	*2:1 staffing ratio
	Day	Day Services	Facility-Based	Level 1	\$30.65	\$30.65	
				Level 2	\$38.45	\$38.45	
				Level 3	\$51.80	\$51.80	
				Level 4	\$65.00	\$65.00	
				Level 6	\$125.65	\$125.65	
Texas	Hour	Day Habilitation			\$13.85	\$110.80	
Utah	Day	Adult Day Program			\$146.00	\$146.00	

Table 3 provides information on the reimbursement rates for Case Management for individuals with developmental disabilities. Again, the author has calculated a “standardized” rate in an attempt to make these rates more meaningful. Services within this category, while more comparable due to the limited use of complex funding schemes and participant levels, are still reimbursed at very different rates: from a high of \$376 in Kentucky to a low of \$118 in Arkansas for services entitled “Case Management.”

Table 3: Case Management

State	Unit	Unit Max Rate	Standardized Rate (1 month)	Type	Notes
Arkansas	Month	\$117.70	\$117.70	Case Management	Can not be billed the same month as TCM; max 12 units/yr
		\$117.70	\$117.70	Transitional Case Management (TCM)	Last 180 consecutive days of an institutional stay; max 6 units/yr
Florida	Month	\$130.95	\$130.95	Support Coordination	Only eligible for one type of support coordination per month
		\$65.48	\$65.48	Support Coordination – Limited	
		\$316.90	\$316.90	Support Coordination - Transitional	
Georgia	Month	\$149.88	\$149.88	Support Coordination	Not taken out of client budget; max 12 units/yr
Illinois	Hour	\$40.01	\$80.02	Home-Based Supports Service Facilitator	Billed for actual hours provided; approximately 2 hrs/month
Kentucky	Month	\$376.06	\$376.06		
New Mexico	Hour	\$52.31		Assessment	Max 1 unit/yr
	Month	\$249.91	\$249.91	On-Going	Max 12 units/yr
North Carolina	15 min	\$14.43	\$115.44	Case Management	
		\$17.76	\$142.08	Targeted Case Management	
Tennessee	Month	\$231.00	\$231.00	Independent Support Coordination – Transition	
	Month	\$231.00	\$231.00	Independent Support Coordination	
Texas	Month	\$202.00	\$202.00	Consumer Directed Services Agency	
Utah	Month	\$198.00	\$198.00	Case Management	

Table 4 details the in-home services, which are perhaps the most complex group, in terms of type of service, units of service and reimbursement rates. As such, it is difficult to “standardize” the rate in order to draw concrete comparisons between the states though Kentucky is the only one that has only one reimbursement rate for the in-home services provided to individuals with developmental disabilities.

Table 4: In-Home Supports					
State	Level or Staff Ratio	Unit	Unit Max Rate	Type	Notes
Florida	1:01	15 min	\$3.76	Awake Staff	Quarter Hour In-Home Supports that exceed 8hrs/day must be billed at the In-Home Live-In rate. Providers may bill up to 365 days/year when the individual is present
	1:02		\$2.51		
	1:03		\$2.07		
	1:01	Day	\$120.26	Live-In Staff	
	1:02		\$101.02		
	1:03		\$86.58		
Illinois	Level 1	Hour	\$16.66	Bachelor's degree staff	Max units is for any combination of in-home respite
	Level 2	Hour	\$12.48	Associates degree staff	
	Level 3	Hour	\$9.76	HS diploma or GED level staff	
Indiana	Less than 35 hrs/week	Hour	\$25.00	Residential Habilitation	
	Over 35 hrs/week	Hour	\$21.00		
Kentucky		15 min	\$5.54	Community Living Supports	
Louisiana	1:01	15 min	\$3.67	Attendant Care Services - Day	
	1:02		\$2.72		
	1:03		\$2.17		
	1:01	15 min	\$2.17	Attendant Care	

	1:02		\$1.52	Services – Night	
	1:03		\$1.29		
Nebraska	Brief (1-8 units)	15 min	\$50.28	Home Health Aide Service	*per visit
	1:01	Hour	\$20.57	Hourly Home Health Aide service	
	Basic	15 min	\$1.92	Personal Assistance	
	Specialized	15 min	\$2.35	Personal Assistance	
New Mexico	Level 1	Day	\$300.86	Awake	
			\$220.18	Asleep	
	Level 2	Day	\$191.31	Awake	
			\$144.50	Asleep	
	Level 3	Day	\$143.51	Awake	
			\$112.63	Asleep	
North Carolina	Level 1	Day	\$86.51	Home Supports	
	Level 2		\$124.96		
	Level 3		\$144.19		
	Level 4		\$163.41		
	Level 5		\$240.32		
		15 min	\$3.54	Personal Care Services	
Ohio	1:01	15 min	\$4.52-\$4.85	Routine Homemaker Personal Care	Agency Provider Base Rates (to get the per person rate divide this base rate by the number of persons in the group)
	1:02		\$4.83-\$5.19		
	1:03		\$5.29-\$5.67		
	1:4+		\$5.87-\$6.30		
	1:01	15 min	\$3.91-4.19	Routine	Non-agency Provider Base

	1:02		\$4.18-\$4.48	Homemaker Personal Care	Rates (to get the per person rate, divide this base rate by the number of persons in the group)
	1:03		\$4.57-\$4.90		
	1:4+		\$5.08-\$5.45		
Tennessee	Individual	Day	\$176.55-\$747.75	Supported Living	*Payment depends on Level of Care needed by the client
	1:02		\$115.50-\$475.65		
	1:03		\$80.75-\$239.95		
Texas		Hour	\$11.66	Personal Assistance Services	
	Single Occupancy	Day	\$50.20	Assisted Living in Apartment	
	Double Occupancy		\$43.21		
	Non-Apartment		\$24.65		
Virginia		Hour	\$11.93	Personal Care	
	Regular	Hour	\$25.19	Day Support	
	High Intensity		\$34.15	Day Support	

Residential services, detailed in Table 5, are typically reimbursed by the day with rates varying by the level of care needed by the individual. Foster care receives a lower reimbursement rate than facility-based residential services. Kentucky's reimbursement rate for these services, despite not being as complex, appears to be in the middle with these comparable and neighboring states.

Table 5: Residential Services

State	Level	Unit	Unit Max Rate	Notes
Arkansas	Pervasive	Day	\$391.95	
	Extensive	Day	\$176.00	
	Limited	Day	\$176.00	
Illinois		Day	Varies	
Indiana	Foster Care, Level 1	Day	\$51.87	
	Foster Care, Level 2		\$75.87	
	Foster Care, Level 3		\$102.87	
Kentucky	Foster Care	Day	\$112.49	
	Family Home Provider	Day	\$112.49	
	Group Home		\$126.35	
	Staffed Residence		\$168.46	
Louisiana	Foster Care	Day	\$18.91	Substitute Family Care
Nebraska	Rural Single Occupancy	Day	\$51.68	
	Rural Multiple Occupancy	Day	\$37.64	
	Urban Single Occupancy	Day	\$60.95	
	Urban Multiple Occupancy	Day	\$45.01	
North Carolina	Level 1	Day	\$86.51	
	Level 2		\$124.96	
	Level 3		\$144.19	
	Level 4		\$163.41	
Tennessee	Foster Care, Level 1	Day	\$42.50	
	Foster Care, Level 2		\$50.00	
	Foster Care, Level 3		\$69.50	
	Foster Care, Level 4		\$112.00	

	Foster Care, Level 5		\$217.00	
	Residential, Individual	Day	\$191.25-\$747.75	*Rate varies depending on Level of Care needed by clients
	Residential, 2 people		\$115.50-\$475.65	
	Residential, 3 people		\$80.75-\$239.95	
	Residential, 4 people		\$62.25-\$183.90	
	Residential, 5-7 people		\$49.75-\$115.50	
	Residential, 8+ people		\$40.40-\$95.05	
Texas	Foster Care, Level 1	Day	\$19.19	24-hour Residential Habilitation
	Foster Care, Level 2		\$33.10	
	Foster Care, Level 3		\$67.20	
	Intermittent	Day	\$132.47	
	Limited		\$140.81	
	Extensive		\$152.97	
Pervasive	\$173.31			
Utah	Residential	Day	\$357.00	
	Foster Care		\$7.00	
Virginia	In-Home Residential	Hour	\$18.90	
	Congregate Residential		\$13.45	

Respite services provided to individuals with developmental disabilities are a widely varied group, with very different reimbursement rates. Most states, though not Kentucky, fund based on the level of care or staffing ratio needed by the individual and the type of respite. Typical, short daytime respite seems to be billed in 15-minute blocks or, in two cases, by the hour. Other, more intensive, facility-based or 24-hour respite is billed by the day at a much higher rate. These rates are detailed in Table 6.

Table 6: Respite Services					
State	Level or Staff Ratio	Unit	Max Annual Units	Unit Max Rate	Notes
Arkansas	Pervasive	Day	365	\$391.95	Max is for Supportive Living & Respite Services combined
	Extensive	Day	365	\$176.00	
	Limited	Day	365	\$176.00	
Florida	1:01	15 min		\$3.04	Service for 10+ hours are billed at the daily rate
	1:02	15 min		\$2.03	
	1:03	15 min		\$1.68	
	1:01	Day		\$121.73	
	1:02	Day		\$81.18	
	1.3	Day		\$67.07	
Georgia		Hour	1248	\$3.00	Proposed to amend to \$4.21/hour with max of 889 hours annually
		Overnight	13	\$96.00	Proposed to amend to a max of 39 units annually
Illinois	Out-of-Home	Day	60	Varies	
Indiana		Hour		\$25.00	
Kentucky		15 min		\$2.77	
Louisiana	Center-Based	15 min	2,880	\$3.19	Exceptions granted on max number of units
New Mexico		15 min		\$3.39	
		Day		\$410.40	Tier III Crisis Support in Alternative Residential Setting
		15 min		\$5.70	Tier III Crisis Support in Individual's Residence
North	Crisis Respite	Day		\$284.17	

Carolina	Institutional	Day		\$211.20	
	Non-Institutional Group	15 min		\$2.39	
	Non-Institutional Individual	15 min		\$3.54	
Ohio	Institutional	Day		\$130.00	
	Informal	15 min		\$2.75	
Tennessee	Level A	Day	30	\$63.50	Daily Companion
	Level B	Day	30	\$195.00	Daily Shift Staff
	Level C	Day	30	\$231.00	Daily Overnight Awake
	Level D	15 min		\$3.69	
	Behavioral	Day	60	\$490.00	
Texas	Foster Care, Level 1 Respite	Day		\$33.28	Out of Home Respite
	Foster Care Level 2 Respite			\$47.19	
	Foster Care, Level 3 Respite			\$81.30	
	In-Home	Day		\$238.60	
Utah		Day		\$66.00	
Virginia		Hour		\$11.93	

Supporting employment services primarily fall into two categories: Individual or Group, with services provided at a 1:1 staffing ratio reimbursed at a much higher rate. The most common unit of reimbursement is a 15-minute block of time, allowing for more precise billing for services actually provided to the individual. See Table 7 for a more detailed breakdown of the various levels of supportive employment and corresponding reimbursement rates.

Table 7: Supportive Employment					
State	Group or Individual	Staffing Ratio or Level	Unit	Unit Max Rate	Notes
Arkansas	Individual		15 min	\$3.59	Max of 32 units/day
Florida	Group	1:01	15 min	\$3.87	Rates vary based on if service provider is Independent or associated with an Agency and geographic region. Rates shown are the maximum for each service.
	Group	1:02		\$1.94	
	Group	1:03		\$1.39	
	Group	1:04		\$1.30	
	Group	1:05		\$1.24	
	Group	1:06		\$1.21	
	Group	1:07		\$1.18	
	Group	1:08		\$1.16	
	Individual			\$9.82	
Georgia	Group		15 min	\$1.80	Max of 3840/ year for \$6,912.00 total
	Individual	-	15 min	\$7.26	Max of 1440/year for \$10,454.00 total
Illinois	Group	No Job Coach	Hour	\$11.63	115 hrs/month; 1,1100 hrs/FY any day program combination.
	Group	Job Coach		\$11.63	Max of \$12,790/yr
	Individual	No Job Coach	Hour	\$13.03	115 hrs/month; 1,1100 hrs/FY any day program combination.
	Individual	Job Coach		\$13.03	Max of \$14,337/yr
Indiana	Individual	Tier 1: 1-5 hours	Month	\$175.95	
	Individual	Tier 2: 6-10 hours		\$351.90	

	Individual	Tier 3: 11-15 hours		\$527.85	
	Individual	Tier 4	Hour	\$35.19	
Kentucky			15 min	\$5.54	
Louisiana	Individual	1:01	15 min	\$6.66	Max of 1,280 units/year
	Individual	Follow Along	Day	\$49.18	Max of 24 days/year
New Mexico	Group	Level 1	15 min	\$3.57	
		Level 2		\$2.54	
		Level 3		\$2.04	
	Individual		Hour	\$201.21	
		Intensive	Hour	\$37.22	
North Carolina	Group		15 min	\$1.90	
	Individual			\$7.39	
Ohio	Individual	1:01	15 min	\$5.79-\$6.21	Payment range depends on 'category' of client, with higher category being reimbursed at higher rates
	Group	1:02		\$6.20-\$6.65	
		1:03		\$6.77-\$7.27	
		1:4+		\$7.53-\$8.07	
Tennessee	Group		Day	\$44.45	4+ people
				\$77.25	3 or less
	Individual	Special Needs		\$107.60	1:01
		Needs Level 6		\$128.20	More than 1:1 staffing
Texas			Hour	\$13.85	Employment Assistance
			Hour	\$33.10	Supported Employment