

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/20/2012
FORM APPROVED
OMB NO. 0938-0391



STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 185312	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 11/02/2012
NAME OF PROVIDER OR SUPPLIER PADUCAH CARE AND REHABILITATION CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 601 NORTH THIRD STREET PADUCAH, KY 42001	

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F 000	INITIAL COMMENTS An abbreviated survey (KY#19273) was conducted on 10/30/12 through 11/2/12 to determine the facility's compliance with Federal requirements. The facility failed to meet minimum requirements for recertification with the highest scope and severity of a "G". KY# 19273 was substantiated with unrelated deficiencies cited.	F 000	"This Plan of Correction is prepared and submitted as required by law. By submitting this Plan of Correction, Paducah Care and Rehabilitation Center does not admit that the deficiency listed on this form exist, nor does the center admit to any statements, findings, facts, or conclusions that form the basis for the alleged deficiency. The center reserves the right to challenge in legal and/or regulatory or administrative proceedings the deficiency, statements, facts, and conclusions that form the basis for the deficiency."	
F 282 SS=G	483.20(k)(3)(ii) SERVICES BY QUALIFIED PERSONS/PER CARE PLAN The services provided or arranged by the facility must be provided by qualified persons in accordance with each resident's written plan of care. This REQUIREMENT is not met as evidenced by: Based on interview, and record review, it was determined the facility failed to revise a resident's care plan to address the need for dental services for one resident (#1) in the selected sample of 3. The facility assessed Resident #1, on 03/05/12, as having a change in condition, to include mouth pain associated with a abscessed tooth. While the facility addressed the resident's pain, there was no care plan to address the resident's need for dental services and interventions to implement to address the resident's immediate dental needs. On 03/08/12, the resident's condition continued to decline requiring a change in diet related to mouth pain. No emergency dental services were provided until 08/28/12. The facility's failure to secure emergency dental contract services	F 282	F282 Resident #1's care plan was updated on 10/24/12 to reflect dental concerns by the Director of Nursing and revised as indicated to reflect the focus and interventions for dental services. Current resident care plans were reviewed by a licensed nurse and updated/revised as indicated with change in condition on 11/8/12. Current residents had an oral assessment completed by a licensed nurse and those identified with dental concerns had their care plans updated/revised to reflect the assessment and interventions for dental services on 11/5/12. Licensed nurses were re-educated on 11/5/12 by the Director of Nursing regarding completion of oral assessments to include updating care plans with individualized treatment plans, identifying residents with dentition problems, pain observation and follow up as needed and notifying physician.	12-07-12

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Update S. Oilceles TITLE: Administrator (X6) DATE: 11/27/12

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See Instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 282	<p>Continued From page 1</p> <p>resulted in Resident #1 experiencing pain and the need for a altered diet for over the course of 5 months.</p> <p>Findings include:</p> <p>Review of Resident #1's nurses notes, care plan, and change in condition report, dated 03/05/12, revealed the facility assessed Resident #1 as experiencing severe pain to the right lower gumline and identified his/her pain as an 8 on a pain scale from one to ten. Exam by staff revealed the residents teeth were worn and inflamed, antibiotics were ordered on 03/05/12 by the attending physician to treat the resident's "broken and abscess tooth." Review of the comprehensive care plan revealed the facility updated the resident's pain care plan to address the resident's dental issues and detailed an intervention to follow up with an oral surgeon, initiated on 03/05/12. Further review of the care plan revealed no initiation or development of interventions to address the resident's dental needs.</p> <p>Record review revealed on 03/08/12, the facility changed the resident's diet due to his/her dental condition continuing to deteriorate. On 03/12/12, a physician's order for antibiotic therapy was changed from Keflex to Penicillin due to the resident's decline. Review of the care plan for pain revealed the care plan was updated related to the diet order and the antibiotic therapy; however, there was no evidence that the facility had developed a care plan to address the resident's dental needs as of 03/12/12.</p> <p>On 06/18/12 a change in condition report</p>	F 282	<p>Social Services Director was re-educated on updating/revising care plans related to effectively utilizing and attaining resources to maintain the highest practicable physical, mental and psychosocial well being of each resident for dental concerns as it relates to F411 and F412 (dental) by the Administrator on 11/5/12.</p> <p>Director of Nursing, Assistant Director of Nursing, or Unit Manager will review ten charts per week for four weeks, five charts per week for four weeks and five charts per month for one month for oral assessments completed and care plans updated as indicated with dental concerns. The Director of Nursing will report findings to the Performance Improvement Committee monthly for three months for further recommendations.</p>	

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F 282	<p>Continued From page 2</p> <p>revealed the resident's dental condition continued to deteriorate. A physician's order was received that date to have a third course of antibiotics as he/she continued to have pain as well as a modified diet due to an abscessed tooth. Further review of the care plan revealed the facility updated the pain care plan; however, there was still no update to the plan to address the resident's dental needs.</p> <p>Further record review revealed the facility was successful in finding a dentist to address Resident #1's continued dental issues on 08/28/12. At which time, the dentist ordered the fourth round of antibiotics (Amoxicillin).</p> <p>After consult with an Oral Surgeon, on 10/05/12, the Resident had multiple teeth extracted and a diet change to a dysphagia diet.</p> <p>Review of the comprehensive care plan revealed that the facility did not develop a care plan regarding the resident dental concerns until 10/24/2012, 19 days after the resident had 8 teeth extracted and experienced dental concerns for more than seven months.</p> <p>Interview with the MDS Coordinator, 11/02/12 at 4:05 PM, revealed she didn't consider the Resident's dental concerns as an emergency as she had not identified that the resident's quality of life could potentially be affected. However, review of the medical record revealed Resident #1 had been assessed with pain of an 8 out of ten due to the dental issues.</p>	F 282		
F 412 SS-G	403.55(b) ROUTINE/EMERGENCY DENTAL SERVICES IN NFS	F 412		

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F 412	Continued From page 3 The nursing facility must provide or obtain from an outside resource, in accordance with §483.75(h) of this part, routine (to the extent covered under the State plan); and emergency dental services to meet the needs of each resident; must, if necessary, assist the resident in making appointments; and by arranging for transportation to and from the dentist's office; and must promptly refer residents with lost or damaged dentures to a dentist. This REQUIREMENT is not met as evidenced by: Based on observation, interview, and record review it was determined the facility failed to provide dental services for one resident (#1) in the selected sample of 3 for emergency dental services. Resident #1 on 03/06/12 experienced a change in condition, to include mouth pain associated with a abscessed tooth. On 03/08/12 the residents condition continued to decline requiring a change in diet related to mouth pain. No emergency dental services were provided until 08/28/12. The facility's failure to secure emergency dental contract services resulted in Resident #1 experiencing pain and suffering and the need for a altered diet for over the course of 5 months. Findings include: A review of nurses notes, care plan, and change in condition report dated 03/05/12, revealed the facility assessed Resident #1 as experiencing severe pain to the right lower gumline and identified his/her pain as an 8 on a pain scale from one to ten. Exam by staff revealed the	F 412	Resident #1 was seen by the dentist on 8/28/12 with orders for antibiotics prior to oral surgeon consult on 9/27/12. On 10/5/12, teeth were extracted by oral surgeon and scheduled follow up appointments as recommended by the dentist. Resident #1 declined/cancelled follow up appointments on 10/31/12 and 11/2/12 with oral surgeon/dentist. Appointment was rescheduled by charge nurse on 11/8/12, resident refused to go to appointment. Charge nurse rescheduled again on 12/6/12, resident refused to go to appointment. Family told charge nurse on 11/21/12 to cancel appointment as he will be moving in with them at that time and had no further dental issues. Current residents had an oral assessment by a licensed nurse 11/5/12, to determine routine and emergent dental concerns. Current resident's dentures/fitting were reviewed by a licensed nurse on 11/6/12 for routine and emergent dental concerns. SLP, OT and PT screened residents identified with dental concerns on 11/8/12 for dentition. The Registered Dietitian reviewed current residents identified with dental concerns for weight loss, no weight loss noted.	Completion Date 12-07-12
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F 412	<p>Continued From page 4</p> <p>residents teeth were worn and inflamed, antibiotics were ordered on 03/05/12 by the attending physician to treat the resident's "broken and abscess tooth." Record review revealed on 03/08/12, the facility changed the resident's diet due to his/her dental condition continuing to deteriorate. On 03/12/12, a physician's order for antibiotic therapy was changed from Keflex to Penicillin due to the resident's decline. There was no documented evidence that the facility was successful in attaining emergency dental services for Resident #1 in the month of March 2012.</p> <p>On 06/18/12 a change in condition report revealed the resident's dental condition continued to deteriorate. A physician's order was received that date to have a third course of antibiotics as he/she continued to have pain as well as a modified diet due to an abscessed tooth. Further record review revealed no documented evidence that the facility was successful in attaining emergency or routine dental services for Resident #1.</p> <p>Further record review revealed the facility was successful in finding a dentist to address Resident #1's continued dental issues on 08/28/12. At which time, the dentist ordered the fourth round of antibiotics (Amoxicillin).</p> <p>After consult with an Oral Surgeon, on 10/05/12, the Resident had multiple teeth extracted and a diet change to a dysphagia diet.</p> <p>Interview with the Minimum Data Set (MDS) Coordinator (RN), on 10/31/12 at 3:13 PM, revealed that the facility began trying to locate a dentist on 03/05/12. She contacted the Medicaid</p>	F 412	<p>Administrator was re-educated on F412 Routine/Emergency Dental Services in NFS by Regional Director of Operations on 11/5/12. An agreement was made with Dr. Caudill, DMD to provide routine and emergency dental care by the Administrator on 11/8/12.</p> <p>Initial appointments were scheduled by the Administrator according to requests and assessments by the licensed nurses, beginning on 11/8/12. Further dental appointments were scheduled beginning on 11/13/12 with ongoing scheduling of appointments to follow and arrangements of transportation to and from the dentists office by the Director of Social Services.</p> <p>Social Service Director will review five charts per week for four weeks, three charts per week for four weeks and four charts per week for one month for routine/emergent dental services provided to meet the needs of each resident to include assistance with making appointments, arranging transportation to and from appointments and prompt referral with lost or damaged dentures. The Social Services Director will report findings to the Performance Improvement Committee monthly for three months for further recommendations.</p>	

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F 412	Continued From page 5 office and went through the list to find that no one was accepting patients. Interview with the Activities Director (formerly the Social Services Director at the time), on 11/02/12 at 3:35 PM, revealed as far as she knew the facility had no emergency dental services available to contact. The facility had no previous issues with other residents requiring dental services. This is the first experience the facility had difficulty finding services to address Resident #1's concerns. Continued interview with the MDS Coordinator, 11/02/12 at 4:05 PM, I tried to find someone to take Resident #1's insurance for dental work. I was not aware we were required to have an agreement for emergency dental services. She; however, stated that she didn't consider the Resident's dental concerns as an emergency as she had not identified that the resident's quality of life could potentially affected. However, review of the medical record revealed Resident #1 had been assessed with pain of an 8 out of ten due to the dental issues. She stated the Administrator was aware of the difficulty the facility was having in acquiring a dentist due to his/her insurance.	F 412		
F 490 SS=G	483.75 EFFECTIVE ADMINISTRATION/RESIDENT WELL-BEING A facility must be administered in a manner that enables it to use its resources effectively and efficiently to attain or maintain the highest practicable physical, mental, and psychosocial	F 490		

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F 490	<p>Continued From page 6 well-being of each resident.</p> <p>This REQUIREMENT is not met as evidenced by: Based on interview, record review, and facility policy review, it was determined the facility failed to use its resources effectively and efficiently to maintain the highest practicable physical, mental, and psychosocial well-being of each resident. The facility administration failed to ensure that facility routine dental services and emergency dental services were provided or obtained to meet the needs of one resident out of a sample of three residents. The facility failed to ensure that Resident #1 received emergency dental services after experiencing two separate incidents of having abscessed teeth in March 2012 and July 2012. Due to the facilities failure to ensure emergency dental services was provided, the resident was treated multiple times with antibiotics prescribed by his/her primary physician to address the infection and the pain the resident experienced. The facility was unable to provide dental services to Resident #1 for five months after the onset of having abscessed teeth, not having a dental consult or check until 08/28/12, where it was identified that the resident required treatment by an Oral Surgeon. The Resident required multiple teeth extraction, completed on 10/05/12, seven months after the initial onset of the dental condition.</p> <p>The findings include: A review of nurses notes, care plan, and change</p>	F 490	<p>F490</p> <p>Resident #1 was assessed by a dentist on 8/28/12 and an oral surgeon on 10/5/12 for treatment. Resident #1 has declined/cancelled follow up appointments with dentist/oral surgeon.</p> <p>Current residents had an oral assessment by a licensed nurse 11/5/12, to determine routine and emergent dental concerns. Current resident's dentures/fitting was reviewed by a licensed nurse on 11/6/12 for routine and emergent dental concerns.</p> <p>Administrator was re-educated on F490 Effective Administration/Resident Well Being including dental services on 11/5/12 by Regional Director of Operations. Administrator made arrangements with Dr Caudill, DMD on 11/8/12 to assist residents with meeting their dental concerns, including any emergency dental needs.</p> <p>Administrator (or Director of Nursing in her absence/emergency) will attend clinical meeting five times per week for two weeks, three times per week for four weeks and four times per month for one month for two nursing units daily clinical report to monitor facility utilizes its resources effectively and efficiently to attain or maintain the highest practicable physical, mental, and psychosocial well-being of each resident. The Administrator will report findings to the Performance Improvement Committee monthly for three months for further recommendations.</p>	12-07-12

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F 490	Continued From page 7 In condition report dated 03/05/12, revealed the facility assessed Resident #1 as experiencing severe pain to the right lower gumline and identified his/her pain as an 8 on a pain scale from one to ten. Exam by staff revealed the residents teeth were worn and inflamed, antibiotics were ordered on 03/05/12 by the attending physician to treat the resident's "broken and abscess tooth." Record review revealed on 03/08/12, the facility changed the resident's diet due to his/her dental condition continuing to deteriorate. On 03/12/12, a physician's order for antibiotic therapy was changed from Keflex to Penicillin due to the resident's decline. On 06/18/12 a change in condition report revealed the resident's dental condition continued to deteriorate. A physician's order was received that date to have a third course of antibiotics as he/she continued to have pain as well as a modified diet due to an abscessed tooth. Further record review revealed no documented evidence that the facility was successful in attaining emergency or routine dental services for Resident #1 from March 2012 through August 27, 2012, after experiencing two incidents of having abscessed teeth requiring three rounds of antibiotic therapy. Subsequently, the facility was able to refer Resident #1 to a dentist on 08/28/12 where it was identified the resident required a fourth round of antibiotics and was referred to an oral surgeon for potential teeth extraction. Record review revealed that Resident #1 had multiple teeth extraction on 10/06/12, seven months after the initial onset of having an abscessed tooth. Interviews with the Minimum Data Set (MDS) Coordinator (RN), on 10/31/12 at 3:13 PM, and the Activities Director (formerly the Social	F 490	The Administrator or Director of Nursing in her absence/emergency, will attend clinical meeting five times per week for two weeks, three times per week for four weeks and four times per month for one month for two nursing units daily clinical report to monitor facility utilizes its resources effectively and efficiently to attain or maintain the highest practicable physical, mental, and psychosocial well-being of each resident. The Administrator will report findings to the Performance Improvement Committee monthly for three months for further recommendations.	
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F 490	Continued From page 8 Services Director at the time), on 11/02/12 at 3:35 PM, revealed they were unsuccessful in obtaining dental services for Resident #1 and the facility Administrator was aware of the issue. Interview with the Administrator, on 10/31/12 at 3:23 PM, revealed that the facility had no contract with any dentists to provide services at the facility. The Administrator stated that the resident's dental issues was being followed and infection was being treated by the resident's primary physician. She stated that she did not consider the dental problems as an emergency because it was an intermittent problem that did not affect the resident's routine. The Administrator could provide no evidence of a contract the facility had related to procuring dental services for routine or emergency situations. While the Administrator felt the dental concerns did not affect Resident #1's routine therefore not requiring emergency services, the facility assessed the resident as having pain of an 8 out of 10, requiring four rounds of antibiotic therapy to address abscessed teeth, pain medication administration and eventually resulting in the extraction of 8 teeth in October 2012, seven months after the onset of the dental problems.	F 490		