



**CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES**

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Governor

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Audrey Tayse Haynes
Secretary

Lawrence Kissner
Commissioner

May 23, 2014

TO: Medicaid Providers
General Provider Letter #A-96

RE: Non- Region 31 Medicaid Open Enrollment – May 5 – June 18, 2014

Kentucky Medicaid members are going through an Open Enrollment period that began on May 5, 2014 and ends on June 18, 2014. During this time period, Medicaid members are eligible to stay with their current Managed Care Organization (MCO) or they may select a new MCO. MCOs have a network of physicians, specialty providers, hospitals, and other medical providers that the member must use. If changes are requested for a new MCO, the effective date will be 7/1/14. Please review a copy of the full member Open Enrollment mailing on our website. It can be found at www.chfs.ky.gov/dms.

Not all Medicaid members are impacted by this Open Enrollment period. The following groups are not included: members who were determined to be Medicaid eligible through the Affordable Care Act Medicaid expansion, members who live in Region 31 (Breckinridge, Bullit, Carroll, Grayson, Hardin, Henry, Jefferson, LaRue, Marion, Meade, Nelson, Oldham, Shelby, Spencer, Trimble, and Washington counties in Kentucky), and members who receive waiver services, are in a nursing facility or other long term care services. The MCO eligible members of this group will have the opportunity to participate in an Open Enrollment period later this year.

The MCOs that are available to Kentucky Medicaid members during this Open Enrollment period are:

Anthem Health Plans of Kentucky

Coventry Cares of Kentucky

Humana-Care Source

Passport Health Plan

WellCare of Kentucky

Should you have any questions about Open Enrollment or about Medicaid in general, please call: 1-800-635-2570, wait for the MCO listing to play completely through two times, then select option #6. Many thanks for the services you provide to the Medicaid members of the Commonwealth of Kentucky!

Sincerely,

Lawrence Kissner
Commissioner

