

FOCUS

News from and about the Kentucky Cabinet for Health and Family Services

June 2016



Secretary Glisson: It's a pleasure to work with you

Over the last six months, I have had the great pleasure to meet many of you. To those I haven't met, I would like to take this opportunity to introduce myself and share how excited I am to be your CHFS Secretary.

As I look forward to many opportunities to get out and learn more about all that you do, I'd like to tell you a little bit about me.

For many years, I have been an attorney with Frost, Brown and Todd in Louisville concentrating my practice in health and health insurance law where I chaired the Health and Insurance Practice Group. I also served as the President and CEO of Nucleus Kentucky's Innovation Center, developing Louisville Research Parks. I have served on a number of health initiatives and



committees, including the Kentucky Health Information Exchange Coordinating Council as the Governor's expert on privacy and security.

In addition to that, I am the past chair of the Health Law Section of the American Bar Association, vice chair of the Louisville Health

Enterprises Network, and sat on the editorial board of the BNA Health Law Reporter.

In the past, I served on the Advisory Council for the Human Genome Project and National Institute of Diabetes, Digestion and Kidney Disease as part of the National Institutes of Health. I'm also a native of Spencer County and still enjoy spending time on my farm there.

It is truly an honor for me to work alongside all of you at CHFS.

This Cabinet impacts the lives of every single Kentuckian, whether through birth certificates, health departments, restaurant inspections or services to children and the elderly. I truly feel that my background has prepared me to serve as the Secretary of the Cabinet and I look forward to serving Kentucky.

Judge Timothy Feeley appointed Deputy Secretary

Judge Timothy Feeley has been with the Cabinet for Health and Family Services in a Deputy Secretary role since Feb. 3.

Most recently Feeley served as Circuit Judge for the Family Court District 12, Division 2 serving Oldham, Henry and Trimble counties, a post he held since March 2005.

Prior to his service on the bench, Feeley was elected to the Kentucky House of Representatives, serving the citizens of the 59th legislative district from 1999-2005. He also managed a solo private legal prac-

tice from 1996-2005.

From 1989-1996, Feeley was Assistant United States Attorney for the Western District of Kentucky, responsible for handling all bankruptcy, collection and asset forfeiture cases on behalf of the federal government.

"For more than ten years I have been working with families in the 12th Judicial Circuit; I look forward to using that experience to help



families and children statewide," said Feeley.

Feeley received a BS in Economics from the University of Pennsylvania in 1978 and earned a JD from West Virginia University in 1985. A veteran, Feeley achieved the rank of Major in the U.S. Army and served four years as Judge Advocate General at Fort Knox upon completion of his law degree.

Feeley has been married for 32 years to Dr. Sue Feeley. They reside in Crestwood, Ky., and have three daughters and one son.

Operation Field to Frankfort participants lauded

During a time of need, employees for the Department for Community Based Services volunteered until the job was complete.

The Operation Field to Frankfort initiative, which brought together nearly 200 agency employees from around the state to establish a central command center for benefits processing on the newly integrated system, recently wrapped up. More than 110 employees from DCBS participated in the project.

The project was spearheaded by former U.S. Army Maj. Brandon Carlson, who used his experience running tactical operations in both Iraq and Afghanistan as a

Be sure to check out the photo album from the event on the CHFS Facebook page



www.facebook/kychfs

framework for the benefind tactical center.

Once the idea was put in motion Deck Decker, Executive Director of the Office of Administrative and Technology Services, and OATS employees built the technical infrastructure to support the completion of the project.

While in Frankfort, workers helped address the backlog of cases that resulted when CHFS launched benefind, a web-based platform

integrating all of the state's assistance programs, such as Medicaid and the Supplemental Nutrition Assistance Program (SNAP). These efforts made it possible to process approximately 28,500 cases in a two-week time period.

"The success of Operation Field to Frankfort could not have been achieved without the individuals who volunteered to help address the backlog of cases," said CHFS Secretary Vickie Yates Brown Glisson. "In order to assist their fellow Kentuckians, people came from all across the state, and many spent time away from their homes and

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Volunteers who participated in Operation Field to Frankfort

Donald Hall	Prestonsburg	Misty Meade	Whitesburg	Dasey Rutherford	Pleasureville
Angela Arms	Paintsville	Cass Thompson	Crestwood	Erin Kelley	Westport
Jerrie Daniel	Paintsville	Zachary Shields	Taylorsville	Laura Wilson	Burlington
Michelle Prater	Inez	Lora Clubb	Eminence	Jessica Adams	Berea
Paula Collins	Bonnyman	Nancy Mattingly	Lebanon Junction	Carrie Barnett	Clay City
Lindsey Combs	Hazard	Oralia Woods	Louisville	Theresa Blakley	Williamsburg
Connie Napier	Vicco	Natalie Tyus	Louisville	Brett Brown	Richmond
Kelley Neace	Chavies	Mona Burns	Louisville	Mary Burton	Brodhead
Jessica Cassady	Inez	Jamaal Whitehurst	Franklin, VA	Christopher Carroll	Lexington
Christina Kelley	Louisa	Monica Polk	Louisville	Timothy Downey	Hustonville
Amanda Woods	Greenup	Marie Ruby	Louisville	Tammy Evans	East Bernstadt
Farrah Blair	Catlettsburg	Samantha Brown	Louisville	Sheila Gregory	Science Hill
Regina Southard	Middlesboro	Charles Alexander	Louisville	Marie Haynes	Burnside
Laura Presley	Mt. Sterling	Michael Martin	Frankfort	Dana Helm	Columbia
Joseph Thompson	Grayson	Kaindia Smyzer	Louisville	Julia Howard	Lexington
Chris Rogers	Grayson	Kim Havermehl	Foster	Natasha Hubbard	Mt Vernon
Bonnie Strong	Jackson	April Pollitt	Flemingsburg	Brian Isaacs	Nicholasville
Cheryl Hoover	Olympia	Alex Smith	Maysville	Devona Kelley	Monticello
Phyllis Bailey	Beattyville	Khalee Gyurik	Vanceburg	Ashley Kennedy	Lexington
Kelly Cox	Loyall	Sonja Dummitt	Garrison	Alonda Kilburn	Richmond
Heather King	Rockholds	Josh Williams	Florence	Jaclyn Lockett	Raywick
Brittany Osborne	Hyden	Julie Enzweiler	Independence	Margaret McClard	Albany
Barbara Williams	Jenkins	Lisa Dirkes	Covington	Jeffery Mullins	Berea
Charles Young	Whitesburg	Meredith Hannah	Ft. Mitchell	Heather Nalley	Loretto

OPERATION

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loved ones. Their hard work should be acknowledged.”

Benefind was launched in late February as an application hub for all public assistance benefits in Kentucky, such as the Supplemental Nutrition Assistance Program (SNAP/Food Stamps), Medicaid, and the Kentucky Transitional Assistance Program (KTAP). The self-service portal side of the program is designed to allow individuals to prescreen for eligibility; start the application process; access and review basic information related to benefits; report changes to their

cases; upload and submit verification documents; and view all electronic notices and correspondence related to their cases.

“The implementation of benefind has been a tremendous undertaking for our cabinet as we work to create a state-of-the-art application system for Kentuckians,” said CHFS Deputy Sec. Judge Timothy Feeley. “As we worked through the implementation, numerous individuals and families were affected and swift action was needed. To all those who assisted us in addressing these problems – especially those who participated in Operation Field to Frankfort – we are extremely grateful.”



Volunteers who participated in Operation Field to Frankfort

Steven Pyles	Monticello	Jennifer Yanoso	Lexington	Angie Artis	Auburn
Misty Radebaugh	Pine Ridge	Stephanie Carwile	Custer	Rhonda Shelli Wilson	Owensboro
Heather Robinson	Irvine	Victoria Kelley	Hardinsburg	Tammy Vernon-Brown	Owensboro
Amanda Stiltner	Richmond	Kimberly Keeling	Hopkinsville	April Tarter	Columbia
Kristy Svatba	Clay City	Jeff Newton	Hopkinsville	Nancy Minto	Drakesboro
Eunice Tillett	Parksville	Tara Maddox	Reed	Albin Courtney	Hartford
Catilin Webster	Lexington	Tammy Cole	Owensboro	Erica Smith	Hartford
Lawrence West	Richmond	Renee Porter	Smiths Grove	Linda Arnold	Central City
Ginny Gayle Whitley	Campbellsville	Victoria Fulton	Mayfield	Catherine Lynn	Clay
Carolyn Williams	London	Jessica Buchanan	Sonora	Jennifer Wright	Sturgis
Lisa Willis	Irvine	Shawna Ruth	Elizabethtown	Nicole Carroll	Morganfield
Holly Jones (Wolfe)	Corbin	Eunhwa Stevens	Elizabethtown	Amy Lambert	Irvington
Shawn Woodside	Versailles	Angela Cozart	Marion	Patricia Mountain	Hodgenville



Nominations sought for CHFS Employee of the Month

The CHFS Employee Recognition Committee is launching a new program to assist supervisors in recognizing outstanding employees.

The CHFS Employee of the Month will be featured in The Focus, on the cabinet website and on the cabinet Facebook page.

The recipient also will receive a Governor's Citation and a preferred parking space at the CHFS building for one month.

Nominations may be submitted online at www.goo.gl/forms/1ifD0x4FTc.

Employee of the Month Requirements:

- Employee performs his/her job well, above and beyond requirements.
- Employee demonstrates leadership abilities in the office.
- Special consideration may be given to an employee who serves in his/her community, outside of the office, as a volunteer or servant leader.

General Guidelines:

- Supervisors may nominate one employee each month.
- Employees will be selected on the 5th day of each month, based on recommendations by the Employee Recognition Committee, in conjunction with the Secretary's Office.
- Questions about the program should be directed to chfs.committee@outlook.com.

Less often means more when giving public presentations

PEAK PERFORMANCE

Anya Armes Weber



Next time you are planning a presentation for a meeting, try these tips from Patricia Fripp, a San Francisco-based professional speaker (fripp.com). Fripp offers these strategies to make your talk shorter and more powerful through TV-style "sound bites."

- **Practice a conversational style.** This doesn't mean using run-on sentences and slang. Make your tone relaxed and open to feedback.
- **Don't apologize or mention that you usually have much more**

time. Be confident that you can communicate in five minutes.

- **Begin fast.** Start with an attention-getting statement such as, "In the next five minutes I will show you our best options...." Use a strongly visual story. Illustrate your points - how it is now and how it will or could be - with a story so vivid that the audience can "see" it.
- **Divide your time into three parts.** Present a problem, a payoff and your point of view. For example: "The No. 1 piece of plan I can suggest today is...." Your story will illustrate your idea, and your ending could be what will happen if your audience does what you suggest.

Better Bites offering healthy food options daily in CHFS cafeteria

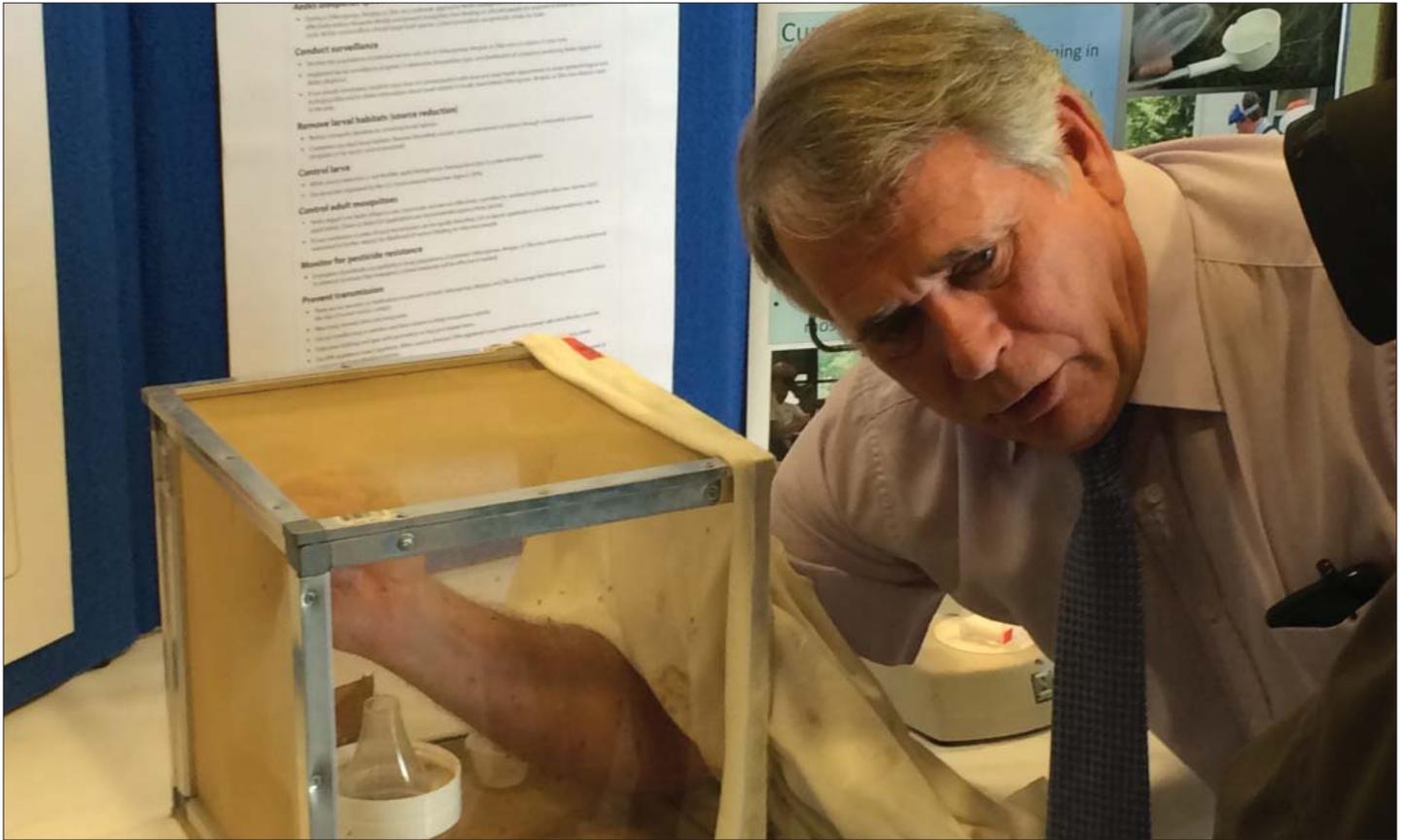
Patrons of the CHFS cafeteria may have tried entrees or sandwiches through Better Bites, but the opportunities have been limited to promotional periods.

Now diners can enjoy the Better Bites options every day. The program, which ran on a trial basis on Wednesdays, became so popular selections were expanded to include a menu option every day.



CHFS cafeteria patrons have the option of a sandwich or wrap of the day, a chicken sandwich, a chicken wrap or a veggie hummus wrap for \$4.59. A combo, which includes all food previously mentioned as well as a choice of fruit cup or side salad, is \$6.59.

The CHFS cafeteria is open daily for breakfast from 7 a.m.-10:30 a.m. and lunch from 11 a.m.-1:30 p.m.



Zika virus event informs public of mosquito danger

Though Kentucky has been affected with less than 10 confirmed cases of Zika through mid-June, the dangers of the disease persist through at least autumn.

As a result, Secretary Vickie Yates Brown Glisson, Department of Agriculture Commissioner Ryan Quarles, and representatives from the Kentucky Department for Public Health (DPH) and University of Kentucky gathered at the Kentucky State University Research Farm on May 9 for a Zika prevention event.

Launching its “Fight the Bite Day and Night” campaign, participants discussed the state’s plans to respond to Zika in Kentucky and emphasized measures to prevent mosquito bites and control the mosquito population locally.

Three stations focused on vari-



ous topics related to Zika prevention. Guests were led through each display area where subject matter experts provided information on

Kentucky’s mosquito population; public mosquito control efforts; addressing standing water issues and removing mosquito breeding grounds around the home; and personal protective measures like insect repellent and appropriate clothing. The event also introduced “Marty Mosquito,” public health’s mascot for Zika prevention and awareness.

“Whenever an infectious disease is identified as a global health threat, people start to feel a great deal of concern and fear what could happen. They wonder if they are at risk; how to protect themselves and their loved ones from getting sick; and they wonder if the healthcare system and public health leaders are prepared to handle an outbreak

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ZIKA

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close to home,” said Sec. Glisson, who provided an overview of what the state is doing to prepare for a possible Zika outbreak in Kentucky. “This is crucial in helping people understand the issue and to better direct the public’s sense of comfort and personal protection and prevention efforts.”

Zika has been identified by the World Health Organization as an international public health threat. There are no known cases of Zika transmission occurring in the state of Kentucky – or any part of the United States – at this time. Zika virus is not known to be circulating in the mosquito population in Kentucky at this time. However, DPH and the Department of Agriculture are working together to respond to mosquito control issues if the



virus enters the state’s mosquito population as well as emphasize the importance of localized and individual prevention.

“We need every Kentuckian to be a part of this effort,” Commissioner Quarles said at the news conference. “Citizens can help by eliminating areas of standing water that could serve as breeding grounds

Marty the Mosquito has its own Instagram account. Follow the places Marty goes this summer at



[www.instagram/
martymosquito](https://www.instagram.com/martymosquito)

for mosquitoes – puddles, old tires, buckets, and any household items that potentially could fill with water if left outside. With your help, we can help minimize the spread of the Zika virus across the Commonwealth.”

There is no vaccine to prevent infection and no specific antiviral treatment for Zika. The most common symptoms of Zika are fever, rash, joint pain or red/burning eyes. Recent evidence reveals that Zika can cause microcephaly and other fetal birth defects in infants born to women who are infected during pregnancy. Microcephaly is a condition where a baby’s head is smaller than normal. Microcephaly can be found alone or in conjunction with other birth defects.

“Zika virus is spread primarily through the bite of an infected mosquito and is circulating in many areas of the world where Kentuckians travel for vacation, work and mission trips. Though many people affected by Zika only experience mild or no symptoms, the virus poses serious risk for infants exposed before birth due to maternal infection,” said Dr. Ardis Hoven, infectious disease specialist for the Kentucky Department for Public Health. “We have been stressing the importance of taking preventive measures, like using repellent and wearing appropriate clothing, and wanted to have this event to demonstrate what we have been saying about prevention.”

How to Fight the Bite

Infected mosquitoes can cause serious health problems for people when they bite.

Protect yourself and your family this summer by following the **Three Ds** of mosquito protection.

DRAIN and empty all sources of standing water where mosquitoes like to breed, including clogged gutters, tires, pet bowls, watering cans, bird baths and others.

DRESS in long sleeves and pants, preferably light in color, when outside to prevent mosquitoes from biting you.

DEFEND against mosquitoes by wearing an EPA approved insect repellent when outside and always use according to manufacturer’s directions.



Franklin Co. Farmers Market returns to CHFS

Franklin County’s Farmers Market will be at the CHR Building every week this summer.

The market is open from 11 a.m. to 1 p.m. on Wednesdays through Aug. 3 on the CHR cafeteria patio.

The Department for Public Health (DPH) and the CHFS Wellness Committee coordinated the market.

DPH Obesity Prevention Program Coordinator Elaine Russell

said that last year’s CHFS Farmers Market was a great success, and she heard from several staff who wanted to see it return.

We have staff from CHR, as well as staff from neighboring buildings and even visitors to CHR who go shopping for fresh produce,” said Russell, a dietician. “When people have better access to healthy foods, they are more likely to make good choices with their meals.”

Shoppers can enjoy the convenience of buying fresh produce, eggs, meats and more at the market.

Russell reminds staff to refrigerate items that require cooler temperatures.

Employees should use their lunch or break time to attend. Any additional time needed should be with prior supervisor approval and charged to annual or comp leave.

Xerox warns CHFS employees of copier toner scam

Xerox, the company that services and supplies office machines for CHFS, recently released a letter stating it had been the target of a telemarketing fraud operation. The scammers, known as Toner Phoners, call unsuspecting Xerox customers and misrepresent themselves as authorized Xerox representatives.

A common practice includes

invoicing for goods not ordered where the caller attempts to gain the name and address of the employee. Supplies are then shipped to that address and the business is billed for unordered goods.

The caller might also misrepresent themselves as a regular supplier by using general statements.

If you receive a call, always ask for

the person’s name, company name and call back number. Be wary of anyone who does not supply this information. Before paying any invoices, make sure the supplies were ordered, the price is correct and goods have been delivered.

For more information contact Xerox Corporate Security at 1-888-434-2020.