CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES

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April 7, 2014

Cecilia Manlove
Anthem Health Plans of Kentucky
13550 Triton Park Blvd,
Louisville, KY 40223

Re: AN2014NA-1 Correction

Dear Ms. Manlove,

This letter is in response to the Corrective Action Plan submitted by Anthem concerning Network Adequacy. After careful review by Department staff, the plan as outlined in your letter is deemed sufficient to correct the deficiencies in your provider network. I encourage you to aggressively follow this plan in order to meet network standards.

The Department will continue to monitor your provider network and will expect to see improvement in the areas showing deficiencies. In addition, we will also be monitoring all provider types in order to ensure our members receive acceptable care. Should you have any questions concerning this matter, please feel free to contact me.

Sincerely,

Thomas McMahan
Senior Policy Advisor
Managed Care Oversight
Department for Medicaid Services

cc: Lawrence Kissner, Commissioner, Department for Medicaid Services
Lee A. Guice, Director of Policy and Operations, Department for Medicaid Services
Christina Heavrin, General Counsel, Cabinet for Health and Family Services
Elizabeth Justus, Managed Care Oversight, Department for Medicaid Services