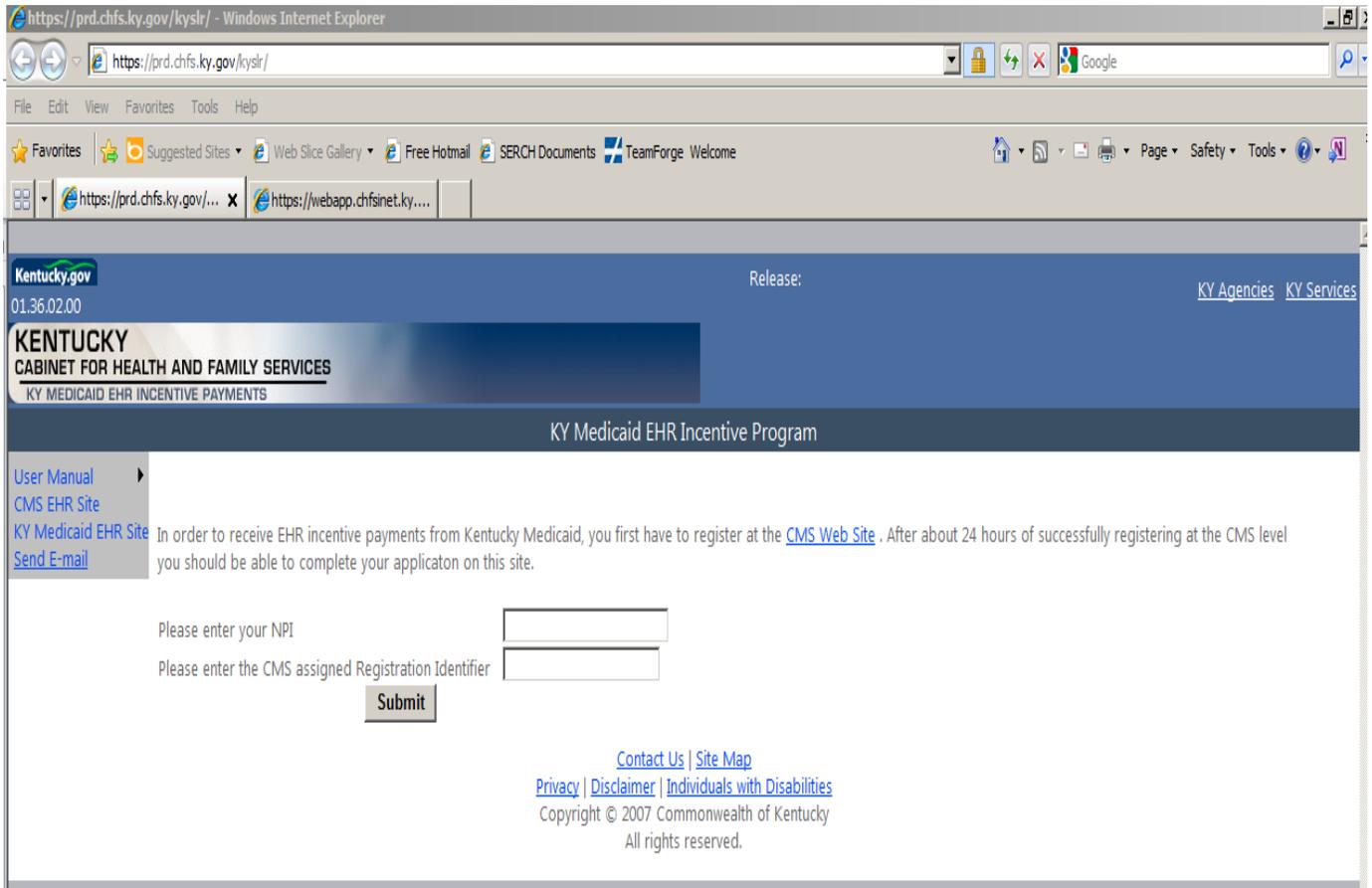


*** Please note that all screen shots are taken from Internet Explorer 8 but Internet Explorer 10 will have the same options and functionality.

STEP 1:

Please navigate to the following screen using your current Internet Explorer browser.

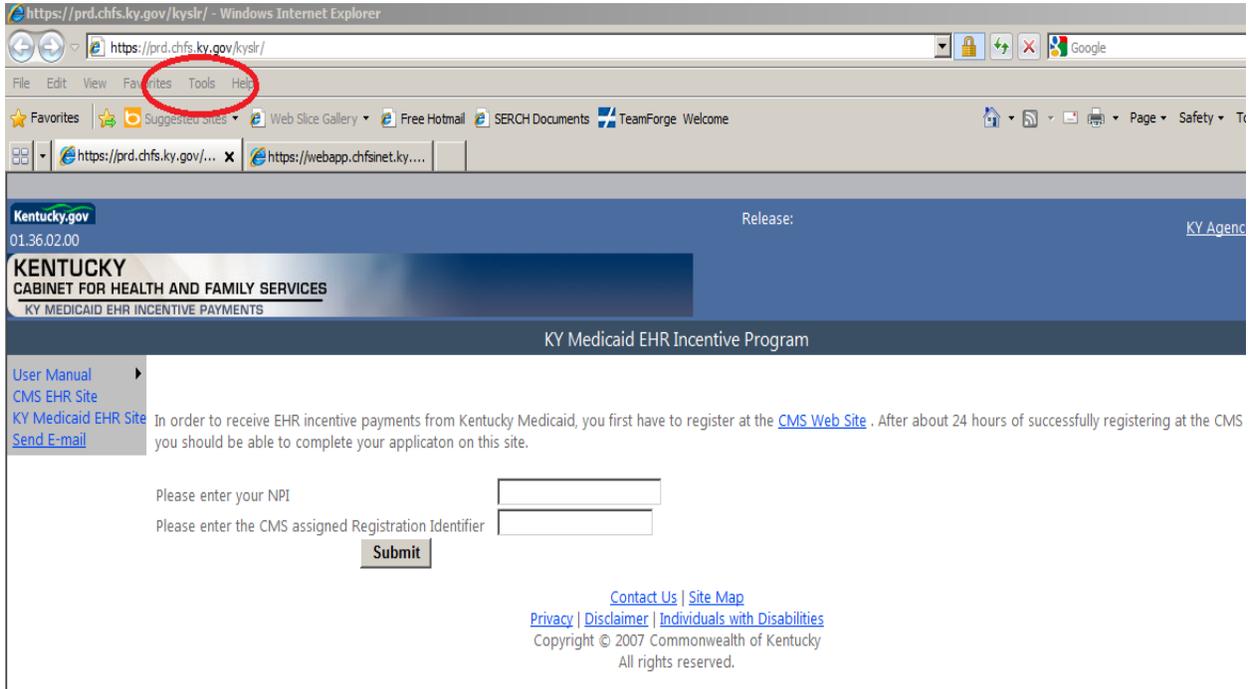
Follow this link: <https://prd.chfs.ky.gov/kyslr/>



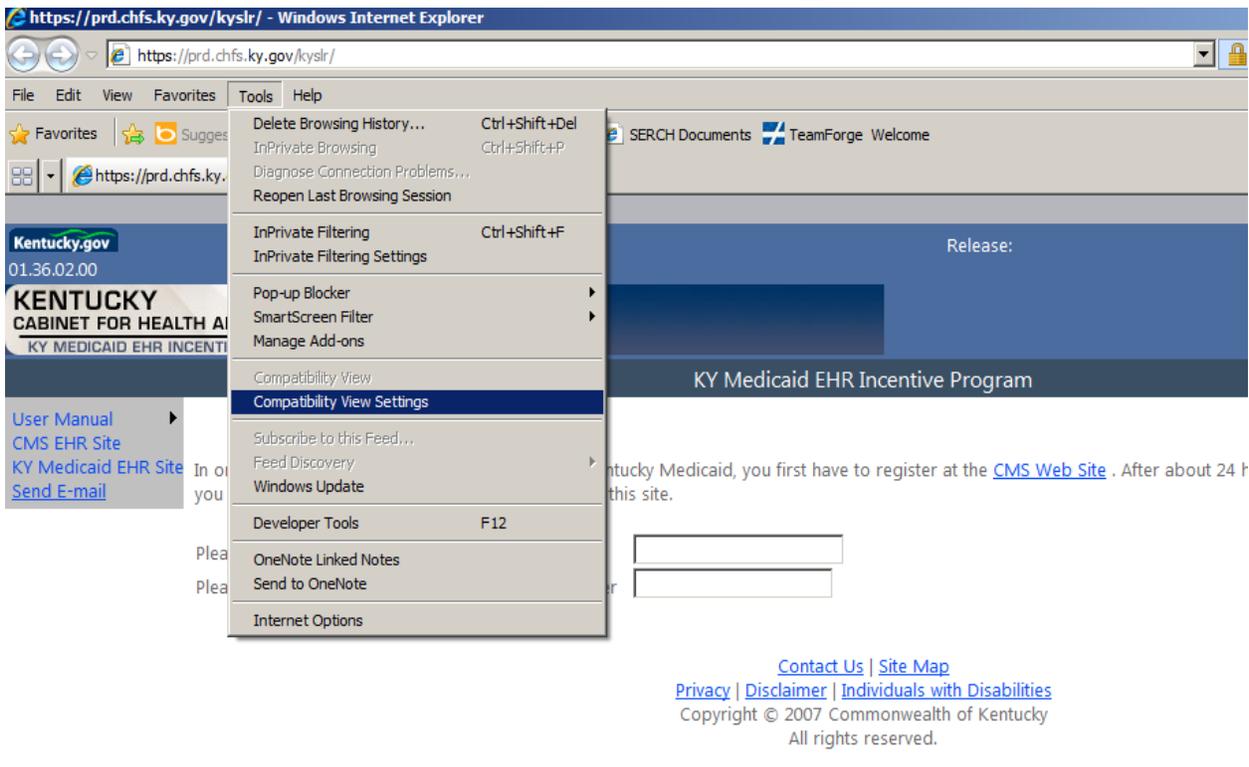
FOR BROWSER COMPATIBILITY ISSUES RELATED TO INTERNET EXPLORER 2010

STEP 2:

Please access the “Tools” Option on the Internet Explorer tool bar

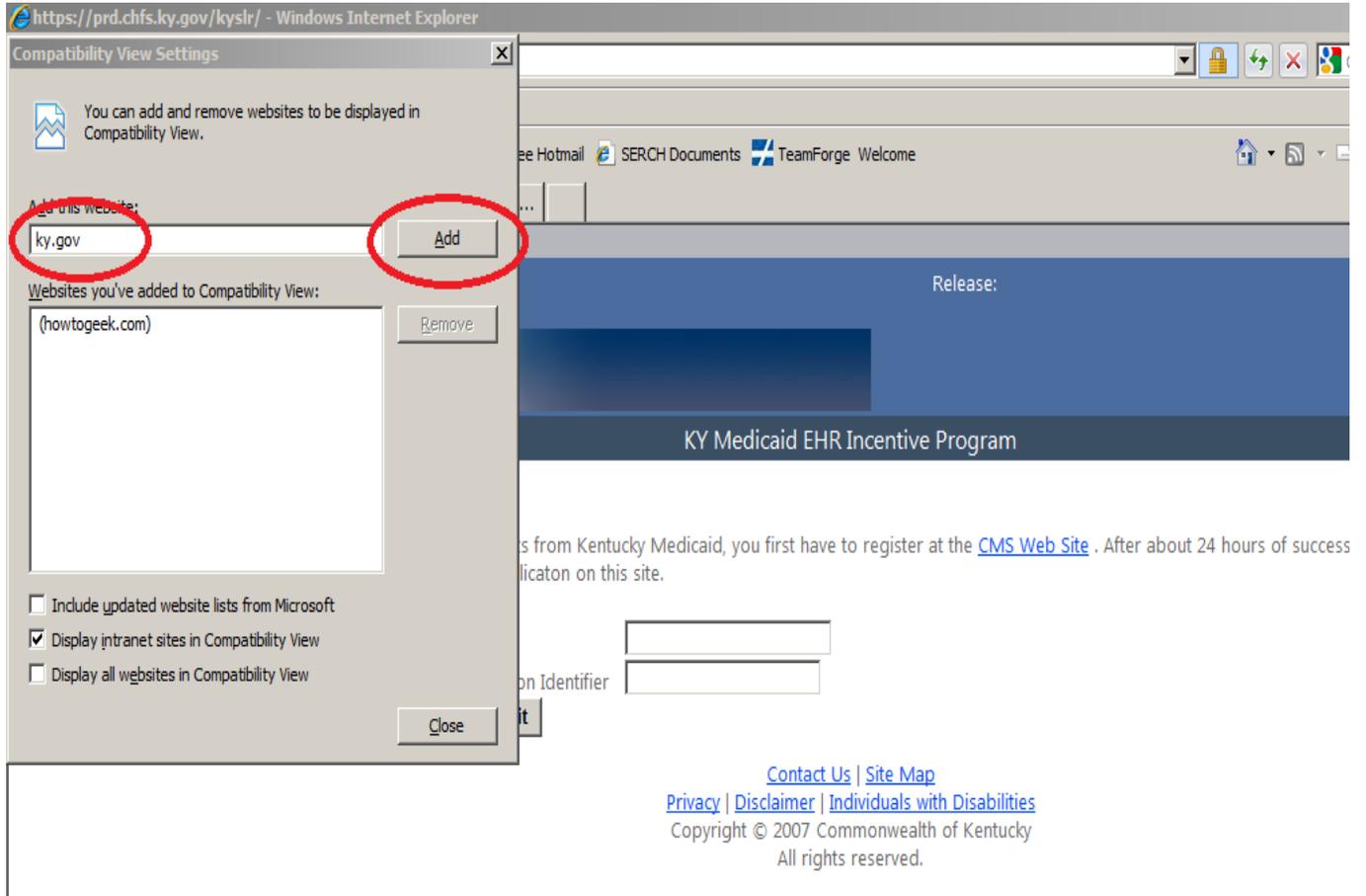


Select “Compatibility View Settings” from this drop-down menu as shown below

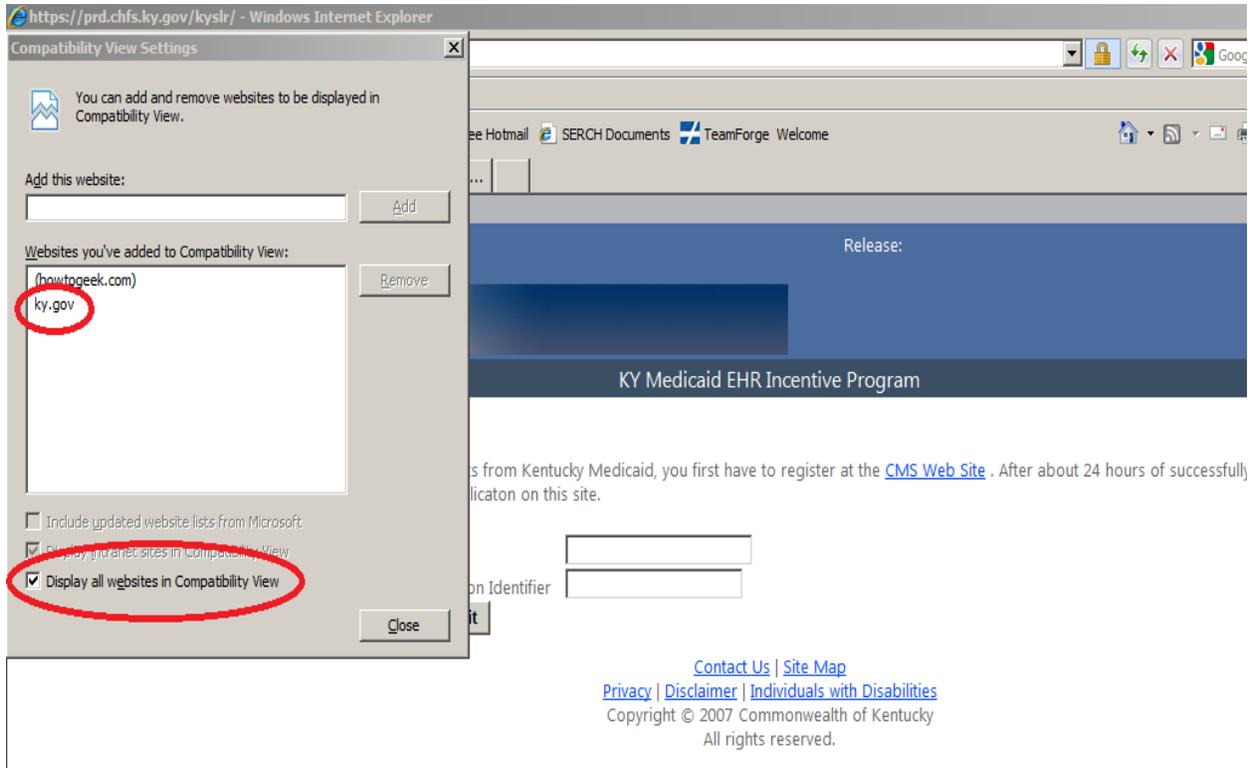


STEP 3:

Upon selection of “Compatibility View Settings” a pop-up dialogue box will appear. In the “Add this website:” area you should see the ky.gov extension. If this is not there please manually type “ky.gov” into this field and then select “Add”.



Upon selection of “Add” the ky.gov extension will move down into the “Websites you’ve added to Compatibility View:” field. To avoid any future compatibility issues with other Internet Explorer versions you can select the “Display all websites in Compatibility View” option. Select the “Close” button.



STEP 4:

Shut down all sessions you may have open of Internet Explorer and COMPLETELY close out your browser and re-open to go to the following link: <https://prd.chfs.ky.gov/kyslr/>

Your internet compatibility issues should now be resolved. If you are still experiencing difficulties please call the number below or send an email to: ehrincentives@ky.gov