



**CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES**

275 E. Main Street, 6W-A
Frankfort, Kentucky 40621
www.chfs.ky.gov

Steven L. Beshear
Governor

Audrey Tayse Haynes
Secretary

Lawrence Kissner
Commissioner

Dear Provider,

You are listed as a participating provider with a Kentucky Medicaid Managed Care Organization to provide Medicaid services to its members. Kentucky Spirit has said it will stop providing health care services to its Kentucky Medicaid members on Friday, July 5, 2013 at midnight.

IF THAT HAPPENS, those members will be reassigned to either WellCare of Kentucky or Coventry Health Plans effective July 6, 2013. WellCare and Coventry will be communicating with you on how they can facilitate this transfer as soon as they can after the reassignment of members. If you have questions about prior authorizations or are an Out-of-network provider please contact the member's MCO. The MCOs are taking temporary measures to assure that Spirit members, if necessary, transition as smoothly as possible.

We will be providing Kentucky Spirit's members with letters telling them who their new MCO will be **IF KENTUCKY SPIRIT DOES LEAVE THE COMMONWEALTH.**

If a Medicaid recipient presents him/herself to you for service after July 6, 2013, and has a Kentucky Spirit ID card, please check the Department for Medicaid Services Kentucky Health net on-line system or the automated voice response system at 1-800-807-1301 to find out if Kentucky Spirit has reconsidered and is abiding by its contract terms and still providing coverage or if it has not and the member has been assigned to a new MCO.

Please contact the Department at 1-855-446-1245 if you have any questions.

Need help? Have questions? Call toll free: 1-855-446-1245
For TDD/TTY dial 711 for KY Relay
Monday through Friday 8:00 a.m. to 5:00 p.m. EST
Special Hours 10:00 a.m. to 3:00 p.m. July 6th only