



**CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES**

Steven L. Beshear
Governor

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Audrey Tayse Haynes
Secretary

Lawrence Kissner
Commissioner

March 11, 2014

Kelly Munson
CEO, WellCare of Kentucky
13551 Triton Park Boulevard, Ste. 1800
Louisville, KY 40223

Re: WC2014PN-1

Dear Ms. Munson,

Please accept this correspondence as notification from the Commonwealth of Kentucky, Department for Medicaid Services ("Department") that WellCare of Kentucky ("WellCare") is not in substantial compliance with certain material provisions of the Managed Care Contract ("Contract") between the Commonwealth of Kentucky and WellCare of Kentucky. Pursuant to Section 39.4 of the Contract, WellCare shall submit to the Department a Corrective Action Plan within ten (10) business days following the date of this notification delineating the time and manner in which the deficiency cited below is to be corrected.

Identifying #	Contract Section	DEFICIENCY
WC2014PN-1	28.10 Provider Electronic Transmission of Data	Failure to submit accurate Network Provider Files.

The provider network files submitted by WellCare for December reported no hospitals as providers. WellCare failed to submit files for January, causing the Department to use the December numbers, once again showing no hospitals as providers. The Department recognizes that the WellCare does, in fact, have hospitals in its provider network, however, in order to get an accurate picture of network adequacy, it is important that this data be correctly reported.

Please note that this deficiency has been assigned a unique identifier. Include this number with any correspondence concerning this issue. Failure to do so will result in your submission being rejected. I look forward to receiving WellCare's Corrective Action Plan and will be available for your questions throughout the process.

Sincerely,



Thomas McMahan
Senior Policy Advisor
Managed Care Oversight
Department for Medicaid Services

cc: Lawrence Kissner, Commissioner, Department for Medicaid Services
Lee A. Guice, Director of Policy and Operations, Department for Medicaid Services
Christina Heavrin, General Counsel, Cabinet for Health and Family Services
Jeff Mosley, General Counsel, Cabinet for Finance and Administration
Cindy Arflack, Staff Liaison, Department for Medicaid Services