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GOVERNOR

CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES
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JAMES W. HOLSINGER, JR., M.D.
SECRETARY

To: All Providers

Subject: Permanent Plastic MAID ID Cards

Date: June 3, 2004

Dear Medicaid Provider:

This letter is being sent to notify you of upcoming changes in the paper Medical Assistance Identification Cards (MAID) issued monthly to eligible Medicaid members.

The Department for Medicaid Services (DMS) will begin replacing the current paper MAID card with a permanent, plastic magnetic swipe ID card. DMS is piloting this project with members residing in Fayette and Clay counties beginning with their July eligibility period. You may see these new cards if you are providing services to a member from one of these pilot counties.

As we build on the experience gained in the initial pilot phase, other areas of the state will follow. At that time training will be available to you. This new process will provide you with positive billing experiences in the future.

Information may also be obtained on the Department for Medicaid Services' Internet web-site at <http://www.chfs.ky.gov/dms/>, or by contacting Unisys to speak with your area provider representative at 1-800-807-1232.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Fendley".

Russ Fendley
Commissioner