MCO YTD Comparison Dashboard FY 2013-14

			Anthem	Coventry	Humana	KSHP	Passport	WellCare	TOTAL
Membership			133,463	3,098,736	369,142		1,654,915	3,555,260	8,811,516
Capitation			$ 83,910,240	$ 1,205,543,164	$ 184,934,266		$ 801,867,414	$ 1,559,326,742	$ 3,835,581,826
Cap/Member			$ 628.72	$ 389.04	$ 500.98		$ 484.54	$ 438.60	$ 435.29
Standard	Measure	Threshold							
Claims Payment	Paid Claims		$ 30,415,560	$ 785,867,451	$ 68,537,077	$ 13,562,459	$ 460,162,631	$ 1,066,673,891	$ 2,425,219,068
	Suspended		$ 10,533,590	$ 35,004,345	$ 267,570,642	$ 26,068,943	$ 840,841,314	$ 845,467,178	$ 2,025,486,013
	% Suspended		25.72%	4.26%	79.61%	65.78%	64.63%	44.22%	45.51%
	Paid per Member		$ 227.90	$ 253.61	$ 185.67	#DIV/0!	$ 278.06	$ 300.03	$ 275.23
	Paid Loss Ratio		36.25%	65.19%	37.06%	#DIV/0!	57.39%	68.41%	63.23%
	Total All Claims	90% in 30 Days	99.39%	99.69%	98.09%	96.91%	99.49%	99.39%	99.45%
	Total All Claims	99% in 90 Days	100.00%	99.99%	99.25%	99.85%	99.93%	99.88%	99.90%
Encounter Submission* Report #64	Submitted	95% Acceptance Rate	0	9,405,699	1,047,275	544,025	5,325,089	15,316,615	31,638,703
	Accepted		0	8,883,198	872,889	412,461	4,859,568	14,393,822	29,421,938
	% Accepted			94.44%	83.35%	75.82%	91.26%	93.98%	92.99%
P/As	Requested		18,009	274,929	20,583	1,877	129,688	230,614	675,700
	Denied		1,641	36,455	3,012	462	11,270	26,534	79,374
	% Denied		9.11%	13.26%	14.63%	24.61%	8.69%	11.51%	11.75%
Member Calls Report #11	# of calls		53,390	230,542	83,330		244,827	382,171	994,260
	# Abandoned		421	4,452	192		3,060	17,256	25,381
	% Abandoned	5% or less	0.79%	1.93%	0.23%		1.25%	4.52%	2.55%
	Speed to answer	60 secs or less	9	15	9		20		13
Provider Calls Report #11	# of calls		36,993	123,937	38,958		141,295	255,578	596,761
	# Abandoned		215	1,011	64		2,089	10,387	13,766
	% Abandoned	5% or less	0.58%	0.82%	0.16%		1.48%	4.06%	2.31%
	Average speed to answer	60 secs or less	11	14	8		24	66	25
Behavioral Calls Report #11	# of calls		1,997	14,022	990		5,576	3,918	26,503
	# Abandoned		38	74	29		71	115	327
	% Abandoned	5% or less	1.90%	0.53%	2.93%		1.27%	2.94%	1.23%
	Average speed to answer	60 secs or less	17	20	16		19	11	17
	Answered by 4th ring	at least 99%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%
	Receivng Busy Signal	No Calls	0.00%	0.00%	0.00%		0.00%	0.00%	0.00%
	Answered within 30 sec	More than 80%	90.40%	94.23%	90.59%		85.08%	93.73%	90.80%
	Average length	less than 10 min	5	3	2		2	2	3
	Total Calls		92,380	368,501	123,278		391,698	641,667	1,617,524
	# Abandoned		674	5537	285		5220	27758	39,474
	% Abandoned		0.73%	1.50%	0.23%		1.33%	4.33%	2.44%
COB Savings Report #54		MCO paid amount	$ 93,349	$ 25,310,343	$ 2,147,050	$ 399,596	$ 9,907,605	$ 9,774,381	$ 47,632,325
		COB Amount	$ 159,858	$ 90,409,530	$ 18,753,178	$ 3,073,393	$ 61,394,618	$ 90,416,976	$ 264,207,555
		COB / Member	$ 1.20	$ 29.18	$ 50.80	#DIV/0!	$ 37.10	$ 25.43	$ 29.98
		% of Paid	0.53%	11.50%	27.36%	22.66%	13.34%	8.48%	10.89%
Medicaid Cost Avoidace Report #55		Denied Amount	$ 7,948	$ 21,375,679	$ 102,986	$ 627,415	$ 24,717,111	$ 132,523,688	$ 179,354,827
		% of Paid	0.03%	2.72%	0.15%	4.63%	5.37%	12.42%	7.40%
Non-Medicaid Avoidace Report #56		Denied Amount	$ 513,874	$ 32,271,794	$ 3,209,114	$ 400,517	$ 16,538,414	$ 20,186,051	$ 73,119,764
		% of Paid	1.69%	4.11%	4.68%	2.95%	3.59%	1.89%	3.01%
Potential Subrogation Report #57		Lien/Claim	$ -	$ 66,011,335	$ 372,374	$ 3,012,005	$ 59,820,788	$ 51,840,780	$ 181,057,283
		% of Paid	0.00%	8.40%	0.54%	22.21%	13.00%	4.86%	7.47%
		Recovered	$ -	$ 3,880,791	$ 17,711	$ 186,232	$ 2,370,960	$ 2,961,676	$ 9,417,370

6/24/2014 GREEN - In Compliance RED - Out of Compliance YELLOW - MCOB added formula

MCO YTD Comparison Dashboard FY 2013-14

			Anthem	Coventry	Humana	KSHP	Passport	WellCare	TOTAL
Original Claims Processed Report #58	Claims Received	Total count	427,522	10,092,095	1,019,645	255,464	6,005,011	14,906,447	32,706,184
		Total Processed	385,938	9,836,102	1,142,371	158,078	6,433,863	13,206,485	31,162,837
		Total Charges	$ 173,540,647	$ 4,344,650,982	$ 429,177,919	$ 485,647,670	$ 2,132,330,203	$ 6,262,954,027	$ 13,828,301
		Avg Charge	$ 396.20	$ 430.50	$ 420.91	$ 1,901.04	$ 355.09	$ 420.15	$ 42
		Avg member	$ 1,300.29	$ 1,402.07	$ 1,162.64	#DIV/0!	$ 1,288.48	$ 1,761.60	$ 1,569.34
	Adjudicated to pay status	Total count	338,767	7,905,450	703,824	85,038	3,909,863	10,126,726	23,069,668
		Percent	77.49%	78.33%	69.03%	33.29%	65.11%	67.94%	70.54%
		Charges	$ 112,434,623	$ 3,281,429,708	$ 190,839,786	$ 73,984,110	$ 1,414,148,658	$ 4,155,423,648	$ 9,228,260,533
		Avg Charge	$ 305.43	$ 415.08	$ 271.15	$ 870.01	$ 361.69	$ 410.34	$ 400.02
		Avg member	$ 842.44	$ 1,058.96	$ 516.98	#DIV/0!	$ 854.51	$ 1,168.81	$ 1,047.30
		Paid	$ 30,415,560	$ 785,867,451	$ 68,537,077	$ 13,562,459	$ 460,162,631	$ 1,066,673,891	$ 2,425,219,068
		Average Paid	$ 86.33	$ 99.41	$ 97.38	$ 159.49	$ 117.69	$ 105.33	$ 105.13
		Avg member	$ 227.90	$ 253.61	$ 185.67	#DIV/0!	$ 278.06	$ 300.03	$ 275.23
		% Discount	72.95%	76.05%	64.09%	81.67%	67.46%	74.33%	73.72%
	Adjudicated to deny status	Count	70,676	2,098,790	228,785	34,934	1,750,478	2,663,031	6,846,694
		Percent	16.53%	0	0	0	0	0	20.93%
		Charges	$ 37,060,244	861,915,720	44,582,205	385,594,617	404,215,327	933,364,263	$ 2,666,732,377
		Average Charge	$ 524.37	411	195	11,038	231	350	$ 389.49
	Placed in suspended status	Count	5,947	44,124	121,269	10,749	773,522	235,112	1,190,723
		Percent	1.39%	0.44%	11.89%	4.21%	12.88%	1.58%	3.64%
		Charges	$ 10,533,590	35,004,345	267,570,642	26,068,943	840,841,314	845,467,178	$ 2,025,486,013
		Average Charge	$ 1,720.31	793	2,206	2,425	1,087	3,596	$ 1,701.06
Prior Authorizaton Report #59 No Rx	Requested		18,009	274,929	20,583	1,877	129,688	230,614	675,700
	Approved	No service limits	450	165,555	12,816	1,535	81,027	184,707	446,090
		Within limits	14,561	32,290	3,261	22	33,545	17,394	101,073
		Exceed limits	-	17,763	-	-	318	275	18,356
	Partially Approved	No service limits	41	11,881	430	18	1,891	-	14,261
		Within limits	72	4,818	4	-	1,616	1,115	7,625
		Exceed limits	-	-	-	-	21	-	21
	Denied		1,641	36,455	3,012	462	11,270	26,534	79,374
Original Claims Payment Activity Report #60		Total claims	309,334	7,905,450	768,458	131,481	4,365,851	11,848,397	25,32
		1-30 - Days	307,438	7,881,169	753,780	127,417	4,343,552	11,776,130	25,189,4
		31 - 90 Days	1,895	23,441	8,897	3,871	19,222	57,636	114,962
		90+ Days	2	840	2,117	193	3,077	14,635	20,864
Denied Claims Activity Report #61		Total claims	138,238	2,098,790	248,416	32,660	1,879,855	3,055,995	7,453,954
		1-30 - Days	137,868	2,089,073	239,271	31,449	1,875,559	3,017,852	7,391,072
		31 - 90 Days	342	9,093	3,080	1,059	3,955	22,842	40,371
		90+ Days	28	624	6,075	152	341	15,301	22,521
Suspended Claims Report #62		Total claims	8,400	44,124	230,995	8,424	882,656	434,573	1,609,172
		1-30 - Days	8,110	43,220	226,551	8,364	875,309	410,405	1,571,959
		31 - 90 Days	243	897	2,504	17	7,908	13,105	24,674
		90+ Days	47	7	1,940	4	39	11,063	13,100
Foster Care Report #65		New Members	-	2,519	56		852	4,482	7,909
		Existing Members	-	58,252	709		14,499	56,472	129,932
Guardianship Report #66		New Members	3	186	35		49	413	686
		Existing Members	3	2,682	194		440	2,359	5,678
Provider Credentialing #67		In Process	307	8,150	838		3,756	883	13,934
		Received	595	3,426	613		8,978	83	13,695
Termination from MCO Report #69		Total Providers	19	282	136		1,127	437	2,001
Program Lock-in Report #74c		Admitted	-	877	-		763	50	1,690
		Discharged	-	655	-		187	-	842
		Active	0	12,412	-		9,014	397	21,823