



**CABINET FOR HEALTH AND FAMILY SERVICES  
DEPARTMENT FOR MEDICAID SERVICES**

**Steven L. Beshear**  
Governor

275 East Main Street, 6W-A  
Frankfort, KY 40621  
[www.chfs.ky.gov](http://www.chfs.ky.gov)  
P: (502) 564-4321  
F: (502) 564-0509

**Audrey Tayse Haynes**  
Secretary

**Lawrence Kissner**  
Commissioner

July 7, 2014

TO: ALL MEDICAID PROVIDERS  
FROM: LAWRENCE KISSNER, COMMISSIONER  
RE: KENTUCKY MEDICAID MANAGED CARE FORUMS

Last year, Governor Steve Beshear directed the Cabinet for Health and Family Services (CHFS) to initiate enhanced educational efforts to improve the continued implementation of Medicaid managed care. Due to the success of last year's forums, the Cabinet for Health and Family Services in partnership with the Managed Care Companies is once again sponsoring forums across Kentucky in August and September. These forums are designed to allow any and all health care providers (including behavioral health and substance use providers) who have contracts with MCOs and serve Medicaid consumers to meet face-to-face and discuss concerns about proper billing, prior authorizations, prompt pay, appeals processes or any other specific issues related to the continued implementation of Managed Care. In attendance will be senior level staff from each Managed Care Organization, senior staff from the Department of Insurance (DOI), Office of Inspector General, Department for Medicaid Services, Department for Public Health, Department for Behavioral Health, Developmental and Intellectual Disabilities, and the Office of the Secretary.

We encourage pre-registration 5 days in advance of the forum of your choice. A registration fee of \$25 includes lunch on the first day. Pre-registration is highly encouraged to allow conference staff to properly prepare for the number of attendees. You may register on-site by check or credit card only. Lunch cannot be guaranteed for individuals registering on-site.

We encourage you and appropriate staff to participate in these educational forums. More detailed information about location information, parking, and the schedule will be sent to you upon registration.

[CLICK HERE TO BE DIRECTED TO THE REGISTRATION WEBSITE.](#)

The forums will be held at the dates and locations listed below. You may attend at the location most convenient for you. Please see next page for the abbreviated agenda. For the detailed agenda, please visit the registration website.

DATE	LOCATION
August 5-6	Morehead State University
August 11-12	Frankfort Convention Center
August 20-21	Hazard Community College
August 25-26	James E. Bruce Convention Center- Hopkinsville
August 27-28	Owensboro Convention Center
September 3-4	Northern Kentucky University Mets Center
September 10-11	University of Louisville-Shelby Campus
September 15-16	The Center for Rural Development- Somerset

# Kentucky Medicaid Managed Care Forums

## Hosted by the Cabinet for Health and Family Services

Day 1	
9:00 AM	General Session
9:15 AM	Medicaid Update
10:00 AM	Role of the Department of Insurance
10:20 AM	Break
10:30 AM	Behavioral Health Changes in 2014
11:00 AM	Governor's Goal of Improving Health
11:20 AM	Q&A with Cabinet Leaders
12:15 PM	Lunch/Break
1:15 PM	General Session with Each Managed Care Organization
1:30 PM	
3:20 PM	
3:30 PM	Private Meetings for Medicaid Providers with MCOs, CHFS Staff, and DOI
4:30 PM	
5:00 PM	
<b>DCBS Workshop</b> <i>Wrap Around Kentucky</i> <b>(1:30-4:30)</b> <b>INVITE ONLY</b>	

Day 2 Optional Concurrent Workshops				
	<u>Session A</u>	<u>Session B</u>	<u>Session C</u>	<u>Session D</u>
9:00 AM-12:00 PM	<b>Public Health</b> <i>Enhancing Community Healthcare Workforce Capacity</i>	<b>Behavioral Health</b> <i>New Services for Children Adults, Youth, and Children with, or At-Risk of Behavioral Health Needs</i>	<b>Dept. of Insurance</b> <i>Need more assistance? Have more questions?</i>	<b>Dept. of Community Based Services</b> <i>Wrap Around Kentucky</i> <b>INVITE ONLY</b>