

Appendix A

MCO Primary Care Provider/Referral Policy

Question	Coventry	Anthem	WellCare	Passport	Humana
Does the MCO require members seek referrals from their PCP before visiting a specialist?	NO	NO	NO	YES	NO
Will a claim be denied if the member seeks direct services from a specialist without asking permission?	NO	NO	NO	YES	NO
Can a member see a different primary care provider, other than who they have been assigned?	YES	YES	YES	NO	YES