

Fraud and Abuse

Member Fraud and Abuse

Medicaid fraud can be:

- Lying or holding back information when you sign up to be a member of Kentucky Medicaid or KCHIP
- Letting someone else use your Kentucky Medicaid card
- Not telling your DCBS worker about changes in income and family status
- Not telling Kentucky Medicaid that you have other insurance

Medicaid abuse can be:

- Too many ER visits for problems that are not emergencies
- Using pain medicines that you don't need
- Getting prescriptions that you don't need

If you commit Medicaid fraud, you:

- Have to pay back any money Medicaid paid for you to get services
- Could be prosecuted for a crime and go to jail
- Could lose your Kentucky Medicaid benefits for up to a year

Provider Fraud

Providers can commit fraud in a lot of different ways. Provider fraud, like member fraud, takes money from those who need it. Because of this fraud, there is less money to treat members who need medical help.

You can help stop provider fraud. Keep a record of:

- Medical services you get
- When and where the service takes place
- Name of the person who takes care of you
- Any other services ordered by the provider

Some examples of provider fraud are:

- Billing for services that you didn't get
- Making an appointment for a return office visit when you don't need one
- Taking x-rays, doing blood work, etc. that you don't need
- Billing for services that someone else in the office actually performed (charging you too much for those services)
- Billing for more time than the service took
- Kentucky Medicaid Member Handbook Call Kentucky Medicaid at 1-800-635-2570 (Dial 711 for KY Relay) 29
- Adding extra names to your bill (for example, a family member) and billing for those
- Taking money from another provider to refer you to him

Reporting Medicaid Fraud

If you think someone has committed Medicaid fraud or abuse, call Medicaid's Fraud and Abuse Hotline at 1-800-372-2970. You may also visit the website at <http://chfs.ky.gov/dms/fraud.htm> Everything you say is private.