

FRAUD AND ABUSE

The following situations constitute fraud and/or abuse. If you think someone has committed Medicaid fraud and/or abuse, call Medicaid's Fraud and Abuse Hotline at 800-372-2970. Everything you share during the call is kept confidential.

Medicaid fraud can be:

- Lying or not sharing information when you sign up to become a member of Kentucky Medicaid or KCHIP
- Letting someone else use your Kentucky Medicaid card
- Not telling your DCBS worker about changes in your income and/or family status
- Not telling Kentucky Medicaid that you have other insurance

Medicaid abuse can be:

- Too many ER visits for problems that are not emergencies
- Using pain medicines that you do not need
- Getting prescriptions that you do not need

If you commit Medicaid fraud, you:

- Have to pay back any money Medicaid paid for you to get services
- Could be prosecuted for a crime and go to jail
- Could lose your Kentucky Medicaid benefits for up to one year

Provider Fraud:

Providers can commit fraud in many different ways. Provider fraud, like member fraud, takes money from those who need it. Because of this fraud, there is less money to treat members who need medical help.

You can help stop provider fraud by keeping track of the following information:

- A record of all medical services you receive
- When and where the service takes place
- Name of the person who takes care of you

- Any other services ordered by the provider

Some examples of provider fraud are:

- Billing for services that you did not get
- Making an appointment for a return office visit when you do not need one
- Taking x-rays, doing blood work, and other services that you do not need
- Billing for services that someone else in the office actually performed (charging you too much for those services)
- Billing for more time than the service took
- Adding extra names to your bill (for example, a family member) and billing for those
- Taking money from another provider to refer you to him/her