

What is the Medicaid Waiver Management Application (MWMA)?

The Medicaid Waiver Management Application (MWMA) is a joint effort between several offices and departments within the Cabinet for Health and Family Services (CHFS) to implement a web-enabled case management application to support the Commonwealth's Medicaid Home and Community Based Service (HCBS) waiver programs.

MWMA will provide automated capabilities around the intake, assessment, eligibility determination, plan of care, case management, incident management, timesheet, and reporting functions performed by waiver service providers. MWMA will eventually integrate with kynect, Kentucky's healthcare connection, providing individuals and families with self-service access to manage their waiver program applications, plans of care, services and timesheets.

Why is the Commonwealth implementing MWMA?

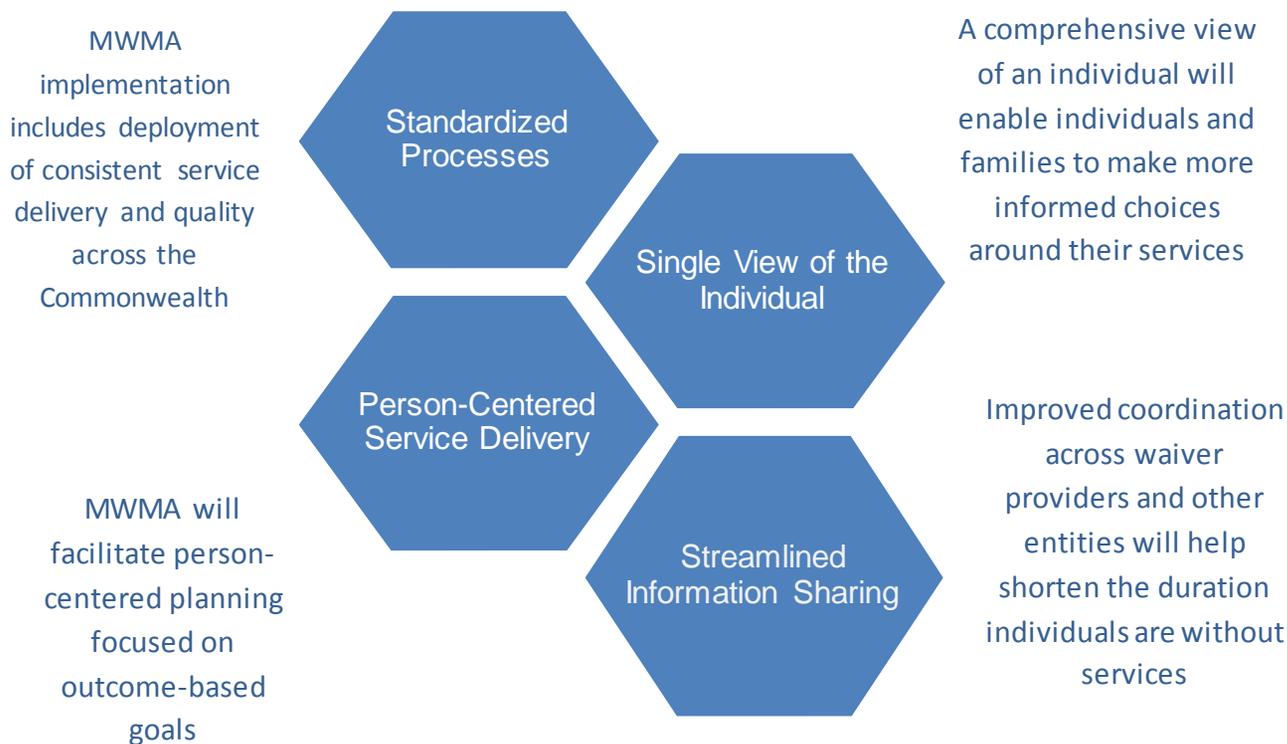
Kentucky's Medicaid HCBS waiver programs are currently supported using a combination of manual, paper-based, and automated processes and systems. Standardizing and streamlining the processes and tools that support these programs will help to improve care coordination and service delivery to waiver recipients and their families. Self-service access, which will be introduced with the kynect integration, will help individuals and families make more informed choices around their care.

Who will use MWMA?

The first MWMA users who will start using the application in Spring 2015 will include case managers, case supervisors, Carewise Level of Care and Plan of Care Reviewers, and CHFS staff.

As additional functionality is added to the system in late 2015, new users will have access to the application. These include direct service providers, Participant Directed Services (PDS) employees, and individuals and families.

How will individuals and families benefit from MWMA?



When will MWMA be available?

- Go live with MWMA functionality for intake, eligibility, enrollment, plan of care, and case management
- MWMA will support over 25,000 HCBS recipients
- Approximately 1,500 users including case managers, case supervisors, QIO staff, and CHFS staff
- Go live with additional functionality including incident management, and timesheets for Participant Directed Services (PDS)
- Self-service access will be available to HCBS recipients through the kynect portal

Spring 2015

Winter 2015



MWMA Implementation Timeline

“No doubt, [the Medicaid Waiver Management Application] will vastly improve our current processes and ultimately allow the public easier access to apply for the diverse benefits available from the Cabinet for Health and Family Services”.

Medicaid Commissioner,
Lawrence Kissner



The Medicaid Waiver Management Application

*Innovating the Delivery of
Kentucky’s Home and Community-
Based Waiver Programs*

For more information on MWMA:

- Visit the Medicaid Waiver Management Application Information Page at <http://chfs.ky.gov/dms/mwma.htm>
- Send questions or comments to the MWMA Implementation team at WCM_Implementation@ky.gov.

