

## Children's Health Technical Advisory Committee Meeting

James F. Thompson Room  
275 East Main Street  
Frankfort, Kentucky  
May 11, 2016 – 2:00 p.m. EST

TAC members in attendance: Chair Tara Grieshop-Goodwin; Kelli Whitt, MD; Elizabeth Wessels (telephonically); Mary Burch; Michael Flynn (telephonically).

Managed Care Organization (MCO) representatives in attendance: Carolyn Kerr, Passport Health Plan; LeAnn Magre, WellCare; Jeff Sutherland, David Crowley and Mary Maupin, Anthem BCBS; Dr. Jeb Teichman (telephonically), Kelly Fellonneau (telephonically), Brittany Brice, Debbie Lorence, Mendy Pridemore and Kimberlee Richardson, Aetna Better Health; Martha Campbell, Humana-CareSource ; Stephanie Jamison, WellCare.

Medicaid staff in attendance: Stephanie Bates. Others in attendance: Stephen Lin, Mahak Kalra and Abbey Rogers, Kentucky Youth Advocates; Julia Richerson, M.D., APP-Ky.

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The meeting was called to order by Chair Grieshop-Goodwin. Introductions were made by those in attendance. A motion was made by Dr. Whitt and seconded by Ms. Burch to approve the minutes of the March 9, 2016 meeting. Motion passed unanimously.

Chair Grieshop-Goodwin noted that Elizabeth Wessels of the Kentucky Association for Hospice and Palliative Care will be stepping down from the TAC and that Vicki Merrill, her designee, will replace her.

**DMS UPDATES:** Ms. Bates noted that a Medical Director has not been appointed yet. She stated that the Behavioral Health dashboards are still under review. There has been no update on the mismatch address issue. The D0145 issue was answered, but Ms. Bates noted that one of the measures being looked at in a mock PIP is the D0145 and that some MCOs will be doing this as a PIP and some will not. Ms. Bates clarified that this can be billed and reimbursed now.

Dr. Richerson asked about the Community Health Worker Task Force, and Ms. Bates stated that even though this is not Medicaid reimbursable, guidelines and policies are being developed around education for community health workers. Dr. Richerson asked about the information concerning asthma CPT codes being released to the MCOs, and Ms. Bates stated she would get this out to the MCOs.

### MCO UPDATES:

The following information was requested of the MCOs:

- (1) What is the policy regarding concurrent care for hospice/palliative care and what data is collected?
- (2) Do MCOs have data specific to mental health services that are billed in school settings?
- (3) The number of former foster youth enrolled in each MCO (quarterly data from Quarter 1, 2014 through Quarter 1, 2016).
- (4) Quarterly information on new enrollment, disenrollment and total enrollment figures for children.

**AETNA:** Ms. Richardson reviewed the report that was furnished to the TAC which covered the issues listed above.

**ANTHEM BCBS:** Mr. Sutherland reviewed the report that was furnished to the TAC. Mr. Lin asked if there was any guidance on the approval process for hospice and palliative care and Mr. Sutherland stated he would supply that before the next meeting.

**HUMANA-CARESOURCE:** Ms. Campbell reviewed the report that was furnished. She noted that CareSource currently requires a PA for inpatient and outpatient services for hospice/palliative care, but they are in the process of changing it and a network notification will go out when the changes are made. Ms. Campbell will provide Ms. Bates more detail on the codes, definitions and the provider type for the

mental health services that are billed in school settings.

PASSPORT: Ms. Kerr reviewed the report that was furnished to the TAC. Ms. Kerr will check with Ms. Vicki Merrill to see if more data is needed for the TAC concerning hospice and palliative care.

WELLCARE: Ms. Magre stated that on the issue of hospice and palliative concurrent care, the MCO does not require a concurrent authorization for hospice and palliative care unless both services are in a home-based setting. She reviewed the report furnished to the TAC that covered the other topics of concern.

GENERAL DISCUSSION WITH MCOs: Ms. Bates will gather data on the mental health services that are billed in school settings for Medicaid fee-for-service. Dr. Whitt asked if the school-based behavioral health numbers could be broken down into codes by the MCOs, and Ms. Grieshop-Goodwin would like data on the number of individuals served. The TAC will work on specific questions to direct to the MCOs.

There was discussion concerning the dip in the number of former foster care members disenrolled in each MCO, and the TAC asked them to look into this and bring back any information as to why the numbers may have dropped during certain quarters. Mr. Flynn noted that he would like to see disenrollment data due to address mismatches and that this be discussed at the next TAC meeting.

OTHER COMMITTEE BUSINESS: Dr. Richerson spoke about interpreter services and the need for more communication to providers and members on these services being offered. There were questions concerning the MCOs' population of non-English-speaking members. The TAC will formulate specific questions to direct to the MCOs on this topic.

Ms. Burch asked about the clarification on providing eyeglasses to children more than once a year. The MCOs stated that this information can be found in provider handbooks. Ms. Bates stated she would need to see examples of this, but any inquiries or denials for eyeglasses can be emailed to her and she will look into it. Dr. Richerson asked if a provider communication could go out to the medical community to reinforce this policy, and the MCOs stated that a fax blast would be the best way to communicate this.

Dr. Richerson noted that within this year, she will be working on a data request concerning asthma and how to better understand what childhood asthma is in Kentucky.

DISCUSS RECOMMENDATIONS TO MAC:

The recommendation to the MAC is:

- (1) We are concerned that children in Kentucky will suffer at no fault of their own as a result of the mismatched address disenrollment process. The Children's Health TAC recommends that DMS and MCOs exclude children and former foster youth from the mismatched address disenrollment policy. This will provide sufficient time for parents and/or guardians to comply with the new policy and ensure their children receive continued access to necessary health care and medication.

A motion was made by Mr. Flynn and seconded by Ms. Burch to adjourn the meeting.

(Minutes were taped and transcribed by Terri Pelosi, Court Reporter, this 18<sup>th</sup> day of May, 2016.)