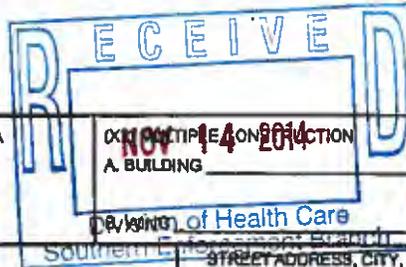


DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/13/2014
FORM APPROVED
OMB NO. 0938-0391



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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 185258 | (X2) MULTIPLE ACTION A. BUILDING Division of Health Care Southern Exposure Search | (X3) DATE SURVEY COMPLETED C 10/29/2014 |
| NAME OF PROVIDER OR SUPPLIER PARKVIEW NURSING AND REHABILITATION CENTER | | STREET ADDRESS, CITY, STATE, ZIP CODE 200 NURSING HOME LANE PIKEVILLE, KY 41501 | |

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE |
|----------------------------|---|--------------------|---|----------------------|
| F 000 F 312 SS=D | <p>INITIAL COMMENTS</p> <p>An abbreviated survey (KY22355, KY22367) was conducted on 10/28-29/14. Both complaints were unsubstantiated; however, unrelated deficient practice was identified at "D" level.</p> <p>483.25(a)(3) ADL CARE PROVIDED FOR DEPENDENT RESIDENTS</p> <p>A resident who is unable to carry out activities of daily living receives the necessary services to maintain good nutrition, grooming, and personal and oral hygiene.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview, record review, and policy review it was determined that the facility failed to provide the necessary services to ensure proper grooming related to fingernail care for one (1) of three (3) sampled residents (Resident #2). On 10/28/14 at 5:34 PM, Resident #2 was observed to have long fingernails on both hands. Interview with Resident #2 revealed his/her fingernails had not been cut in three weeks.</p> <p>The findings include: Review of facility policy titled "Care of Nails," with a revision date of 04/22/14, revealed clinical services personnel were to administer nail care in order to provide cleanliness and prevent infection. However, facility policy noted above did not specifically address nail care for diabetic residents. Interview with the facility Medical Records Coordinator on 10/29/14 at 2:22 PM</p> | F 000 F 312 | <p>Parkview Nursing and Rehabilitation Center acknowledges receipt of the Statement of Deficiencies and proposes this plan of correction, to the extent that the summary of findings is factually correct and in order to maintain compliance with applicable rules and provision of quality of care and safety of the residents. The plan of correction is submitted as a written allegation of compliance. Parkview Nursing and Rehabilitation Center's response to this State of Deficiencies and Plan of Correction does not denote agreement with the statement of deficiencies, nor does it constitute an admission that any deficiency is accurate. Further, Parkview Nursing and Rehabilitation Center reserves the right to submit documentation to refute any of the state deficiencies on this statement of deficiencies through informal dispute resolution, formal appeal, and/or any other administrative or legal proceedings.</p> | |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Deida Stedham

TITLE

DON

(X5) DATE

11-14-14

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| F 312 | <p>Continued From page 1 revealed the facility did not have a written policy related to diabetic nail care.</p> <p>Observation made on 10/28/14 at 5:34 PM revealed Resident #2 had long uncut fingernails on both the left and right hands.</p> <p>Review of Resident #2's medical record revealed the facility admitted Resident #2 on 07/10/13 with diagnoses including End Stage Renal Disease, Lack of Coordination, Muscle Weakness, Diabetes Mellitus Type II, Renal Dialysis, Coronary Artery Disease, and Chronic Obstructive Pulmonary Disease. Review of Resident #2's most recent Quarterly Minimum Data Set (MDS) Assessment dated 10/20/14 revealed the facility assessed Resident #2 to have a Brief Interview for Mental Status (BIMS) score of 8 which indicated Resident #2 was assessed as cognitively moderately impaired. Further review of Resident #2's MDS assessment revealed the facility had assessed Resident #2 at a 3 for Activities of Daily Living (ADLs) Self Performance related to Personal Hygiene, which indicated the resident needed "Extensive assist" with Personal Hygiene. Continued review of Resident #2's MDS assessment revealed the facility had assessed Resident #2 as a 3 for ADL Support, which indicated Resident #2 was assessed to need a two-person physical assist related to ADL care.</p> <p>Review of Resident #2's most recent Comprehensive Care Plan dated 07/24/14 revealed a problem with Self Care Deficit related to inability to perform self-care independently related to decreased mobility. Further review of Resident #2's Comprehensive Care Plan revealed an intervention to "Supervise and assist</p> | F 312 | <p>F 312</p> <ol style="list-style-type: none"> 1. Resident #1 was admitted to the local hospital prior to the surveyor notifying the facility of the deficient practice. 2. All residents who are unable to carry out activities of daily living have the potential to be affected by the facility's failure to ensure residents receive the necessary services to maintain good nutrition, grooming, and personal and oral hygiene. On 11/1/14, the Certified Nursing Assistant (C.N.A.) Preceptor checked all but three residents fingernails. Those three residents would not allow her to check them. The primary physician and responsible parties of these three residents were notified and their care plans were revised accordingly. She cleaned and cut the remainder of the residents' nails as needed. On 11/3/14-11/7/14, the Nurse Unit Managers made rounds of their respective | 11/26/14 | |

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| F 312 | <p>Continued From page 2</p> <p>with all ADL's" and "Nail care routine." Although, the comprehensive care plan included interventions to assist with ADLs and for the resident to receive routine nail care, there was no documentation on Resident #2's Treatment Administration Record (TAR) that the resident had received nail care.</p> <p>Interview with Resident #2 on 10/28/14 at 5:34 PM revealed the resident did not like his/her fingernails to be long. Further interview with Resident #2 revealed no one from the facility had cut his/her fingernails in three weeks. The resident said he/she could not see to cut his/her own fingernails. Resident #2 also revealed that sometimes the Certified Nursing Assistants (CNAs) had cut his/her nails.</p> <p>Interview with CNA #1 on 10/29/14 at 11:01 AM revealed nurses were the only ones that could perform nail care on a resident that was diabetic and that she had assisted Resident #2 in the past with cleaning his/her fingernails.</p> <p>Interview with CNA #2 on 10/29/14 at 11:13 AM revealed she had cut Resident #2's fingernails about a week ago.</p> <p>Interview with CNA #3 on 10/29/14 at 11:26 AM revealed CNAs are only to clean fingernails of residents that are diabetic and that she thought nurses were to do nail care for diabetic residents. Continued interview with CNA #3 revealed routine nail care was to be done once a week on the resident's shower day and as needed. Further interview with CNA #3 revealed that she had not observed Resident #2 to have long fingernails.</p> <p>Interview with CNA #4 on 10/29/14 at 11:38 AM</p> | | <p>floors twice daily to visualize the staff assisting the residents who were unable to carry out their activities of daily living independently. No problems were noted.</p> <p>3. a. On 11/7/14, the Director of Nursing reeducated the nurses and nursing assistants on their responsibility to assist any resident who is unable to carry out activities of daily living and to ensure each resident receives the necessary services to maintain good nutrition, grooming, and personal and oral hygiene.</p> <p>b. For residents with a diagnosis of diabetes, a licensed nurse will now be responsible for checking their fingernails each week and cutting as needed. This information will now be on each diabetic resident's Treatment Administration Record (TAR) for nurses to initial when completed. Nursing assistants will continue to clean the other residents nails weekly and as needed. During these cleanings the need for cutting will be assessed and completed. The Director of Nursing will complete the education of the nursing staff on this new procedure by 11/21/14.</p> | | |

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| F 312 | <p>Continued From page 3</p> <p>revealed she had not performed nail care for Resident #2. Further Interview with CNA #4 revealed she could do fingernail care, but a podiatrist was to perform toenail care for diabetic residents.</p> <p>Interview with Licensed Practical Nurse (LPN) #1 on 10/29/14 at 11:53 AM revealed CNAs could clean and cut fingernails for diabetic residents, but that nurses were usually the ones that performed nail care for diabetic residents. Further interview with LPN #1 revealed no one had reported to him that Resident #2 had long fingernails and that he had not observed Resident #2 to have long fingernails.</p> <p>Interview with Registered Nurse (RN) #1 who is also the fourth floor Unit Manager (Resident #2 resided on the fourth floor) on 10/29/14 at 1:40 PM revealed nurses were to provide fingernail care for diabetic residents and CNAs were only to clean fingernails of diabetic residents. Further interview with RN #1 revealed a podiatrist does toenail care for diabetic residents and diabetic fingernail care should be done monthly and documented on the resident's TAR. Continued interview with RN #1 revealed she was not aware of Resident #2 having long fingernails.</p> <p>Interview with the Director of Nursing (DON) on 10/29/14 at 2:25 PM revealed that she had not done anything to ensure nursing staff was performing diabetic nail care. The DON stated, "I thought everyone knew to do that and I assumed they were doing it." Further interview with the DON revealed that she was not aware of Resident #2 having long fingernails. The DON said she was also unaware of the location where the facility would document the completion of</p> | F 312 | <p>4. The Nurse Unit Managers will round on their respective floors twice daily, five times weekly for two weeks, then weekly thereafter for two months to visualize 10 residents/unit receiving assistance with activities of daily living. Any problems will be corrected immediately. The results of these rounds will be reported monthly for three months to the Quality Assurance Committee for development of an action plan as needed.</p> | | |

NOV/14/2014/FRI 11:11 AM

FAX No.

P. 007

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| F 312 | Continued From page 4 resident nail care. | F 312 | | | |