

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/25/2012  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  185368	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED  C 09/11/2012
NAME OF PROVIDER OR SUPPLIER  CORBIN HEALTH & REHABILITATION CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 270 BACON CREEK ROAD CORBIN, KY 40702	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F 000	INITIAL COMMENTS	F 000		
F 164 SS=D	<p>483.10(e), 483.75(I)(4) PERSONAL PRIVACY/CONFIDENTIALITY OF RECORDS</p> <p>The resident has the right to personal privacy and confidentiality of his or her personal and clinical records.</p> <p>Personal privacy includes accommodations, medical treatment, written and telephone communications, personal care, visits, and meetings of family and resident groups, but this does not require the facility to provide a private room for each resident.</p> <p>Except as provided in paragraph (e)(3) of this section, the resident may approve or refuse the release of personal and clinical records to any individual outside the facility.</p> <p>The resident's right to refuse release of personal and clinical records does not apply when the resident is transferred to another health care institution; or record release is required by law.</p> <p>The facility must keep confidential all information contained in the resident's records, regardless of the form or storage methods, except when release is required by transfer to another healthcare institution; law; third party payment contract; or the resident.</p> <p>This REQUIREMENT is not met as evidenced</p>	F 164	Please See Attachment	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

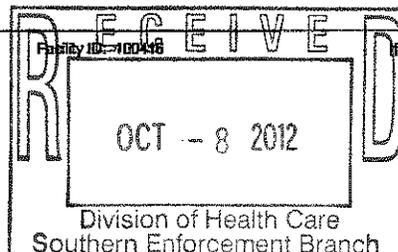
(X6) DATE

*C. M. Messer*

Administrator

10/8/12

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.



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NAME OF PROVIDER OR SUPPLIER  <b>CORBIN HEALTH &amp; REHABILITATION CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>270 BACON CREEK ROAD</b> <b>CORBIN, KY 40702</b>		
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F 164	<p>Continued From page 1</p> <p>by:</p> <p>Based on observation, interview, and review of the Resident Rights, the facility failed to ensure personal privacy was provided for two of three sampled residents (Residents #1 and #3). Observation on 09/11/12, at 12:41 PM, revealed State Registered Nurse Aide (SRNA) #2 failed to close the door to the bathroom while toileting Resident #3. Further observation on 09/11/12 at 12:55 PM, revealed SRNA #4 failed to close the door to the bathroom while toileting Resident #1.</p> <p>The findings include:</p> <p>Review of the facility's Resident Rights (not dated) revealed the resident has the right to personal privacy including during personal care.</p> <p>1. Observation of SRNA #2 assisting Resident #3 to the bathroom on 09/11/12 at 12:41 PM, revealed the SRNA wheeled the resident into the bathroom in the resident's wheelchair but failed to close the door once the resident and SRNA were in the bathroom. SRNA #2 assisted Resident #3 to stand up and once the resident stood up the resident steadied him/herself by holding onto the grab bar while the SRNA pulled the resident's pants down, exposing Resident #3's buttocks to the resident's roommate. SRNA #2 assisted the resident to sit down on the toilet and then the SRNA stepped out of the bathroom but did not close the bathroom door. The SRNA re-entered the bathroom but did not shut the bathroom door to help Resident #3 to clean and pull his/her pants up. SRNA #2 assisted the resident back to the wheelchair.</p> <p>Interview on 09/11/12 at 1:11 PM, revealed</p>	F 164			

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F 164	<p>Continued From page 2</p> <p>Resident #3 would not like it if someone the resident didn't know walked in and saw the resident sitting on the toilet.</p> <p>Interview on 09/11/12 at 1:48 PM, with SRNA #2 revealed the SRNA forgot to shut the door because he/she was being watched but that privacy was always provided to the resident for toileting.</p> <p>2. Observations of SRNA #4 assisting Resident #1 to the bathroom on 09/11/12 at 12:55 PM, revealed the SRNA wheeled the resident into the bathroom in the resident's wheelchair but failed to close the door once the resident and the SRNA were in the bathroom. SRNA # 4 assisted Resident #1 to stand while the resident steadied him/herself using the grab bar and at that time SRNA #4 pulled the resident's pants down, exposing the resident's buttocks to the roommate. Continued observation revealed SRNA #4 assisted the resident to sit down onto the toilet and to a stand at the resident's request, and pulled the resident's pants up while in view of the roommate. At that point, the SRNA assisted the resident back to the wheelchair.</p> <p>Interview on 09/11/12 at 2:10 PM, with SRNA #4 revealed the SRNA was nervous about being watched and forgot to shut the door while the resident was toileting. SRNA #4 further reported that privacy was always to be provided when residents were taken to the bathroom.</p> <p>Interview on 09/11/12 at 1:56 PM, with Registered Nurse (RN) #1 revealed the bathroom door should always be closed to protect residents' privacy when they are in the bathroom. The</p>	F 164		

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F 164	Continued From page 3 interview also revealed the RN frequently observed care provided to ensure resident privacy.  Interview on 09/11/12 at 4:00 PM, with the Director of Nursing (DON) revealed he/she often monitored staff providing resident care to ensure privacy was maintained. The DON further revealed that privacy should be provided to residents when taken to the bathroom or any care provided when the resident's body would be exposed.	F 164			

**Corbin Health & Rehabilitation Center  
Abbreviated Survey September 11, 2012  
Plan of Correction**

**F 164**

1. Personal privacy is being provided and maintained for residents #1 and #3.
2. All residents are being provided personal privacy. Personal privacy for all residents is being maintained.
3. The Director of Nursing conducted in-services on September 11-13, 2012, with all nursing staff and all SRNAs regarding the appropriate protocol and guidelines for maintaining personal privacy, specifically when providing incontinence care. The in-service stressed the importance of ensuring resident privacy, and the DON provided demonstration to all staff.
4. The CQI Committee designee, Nurse Clinical Coordinators, will conduct observations of 4 SRNA (chosen at random) providing personal care to observe for maintenance of personal privacy. These observations will be done every week for one month, then monthly for one quarter. Any identified concerns will be corrected immediately and reported to the CQI Committee for further review and follow-up.
5. Completion Date: September 21, 2012.