



CABINET FOR HEALTH AND FAMILY SERVICES
Department for Medicaid Services

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Dear Software Vendor:

On January 16, 2009, the Department of Health and Human Services released the HIPAA Administrative Simplification: Modifications to Medical Data Code Set Standards to Adopt ICD-10-CM and ICD-10-PCS Final Rule (CMS-0013-F). The compliance date for implementation of the ICD-10-CM/PCS Coding System is October 1, 2013 for all covered entities.

As medical office software vendors, you must establish a comprehensive approach that will deliver compatible products well ahead of the transition deadlines. Questions to consider discussing with your customers include:

- What systems' upgrades/replacements are needed to accommodate ICD-10?
- Is new hardware needed or is the current hardware sufficient?
- What costs are involved and are upgrades covered by existing contracts?
- When will upgrades or new systems be available for testing and implementation?
- What customer support and training are you providing?

The Department for Medicaid Services (DMS) recommends you be proactive and contact your customers to discuss their specific business needs for this transition. Do not wait for them to come to you with their plans. We request that you take time to:

- Explain how your products and services will accommodate both ICD-9 and ICD-10 as they work with claims for services provided both before and after the transition deadline
- Communicate how you will be able to accommodate the need to move to ICD-10
- Discuss what costs will be involved with the transition to ICD-10
- Inform submitters when you will have software available for testing; and
- Schedule testing with customers to 1) allow enough time to correct issues if they arise during testing, and 2) ensure their ICD-10 implementation is successful.

NOTE: Please be aware all inpatient claims with a discharge date on or after 10/01/2013 and outpatient claims with the date of service on or after 10/01/2013 must be submitted with ICD-10 diagnosis and procedure codes. Claims submitted with ICD-9 codes for services provided on or after 10/01/2013 cannot be processed.

For more information regarding Kentucky Medicaid's approach to this transition, please visit the DMS ICD-10 Web site at <http://chfs.ky.gov/dms/ICD10.htm>.