

STATEMENT OF ISOLATED DEFICIENCIES WHICH CAUSE NO HARM WITH ONLY A POTENTIAL FOR MINIMAL HARM FOR SNFs AND NFs	PROVIDER # 185463	MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	DATE SURVEY COMPLETE: 6/7/2013
NAME OF PROVIDER OR SUPPLIER RICHMOND PLACE REHABILITATION AND HEALTH		STREET ADDRESS, CITY, STATE, ZIP CODE 2770 PALUMBO DRIVE LEXINGTON, KY	
ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES		
F 153	<p>483.10(b)(2) RIGHT TO ACCESS/PURCHASE COPIES OF RECORDS</p> <p>The resident or his or her legal representative has the right upon an oral or written request, to access all records pertaining to himself or herself including current clinical records within 24 hours (excluding weekends and holidays); and after receipt of his or her records for inspection, to purchase at a cost not to exceed the community standard photocopies of the records or any portions of them upon request and 2 working days advance notice to the facility.</p> <p>This REQUIREMENT is not met as evidenced by: Based on interview, record review and review of the facility's policy, it was determined the facility failed to ensure copies of medical records were provided to the resident's legal representative within in two (2) working days of request for one (1) of seven (7) sampled residents. Resident #1's Power of Attorney (POA) did not receive a copy of the "Admission Agreement" within two (2) business days of written request to the facility.</p> <p>The findings include:</p> <p>Review of the facility's policy titled, "Release of Information", revised 04/10, revealed the facility would provide copies of medical records within forty-eight (48) hours of request, excluding weekends and holidays.</p> <p>Record review revealed the facility admitted Resident #1, on 12/08/10, with diagnoses which included Senile Dementia, Difficulty in Walking, Muscle Weakness, and Mental Disorder.</p> <p>Record review revealed Resident #1's POA requested a copy of Resident #1's "Admission Agreement", on 05/20/13 at 8:18 PM, via fax to the facility. In addition to the request for an "Admission Agreement", other items were requested on this day such as account invoices and account transactions.</p> <p>Record review revealed the facility responded to Resident #1's POA request for medical records, on 05/23/13 at 2:35 PM, via e-mail. The e-mail sent from the Business Office Manager to Resident #1's POA included copies of account invoices and transactions. However, the requested copy of the "Admission Agreement", was not sent to Resident #1's POA, on 05/23/13.</p> <p>Further record review revealed the facility sent the requested copy of the "Admission Agreement", signed 12/08/10, to Resident #1's POA, on 05/31/13 via e-mail.</p> <p>Interview with the Business Office Manager, on 06/07/13 at 12:21 PM, revealed the facility received Resident #1's POA's request for medical records which included a request for the "Admission Agreement", on 05/21/13, during normal business hours. The Business Office Manager reported, she did not release a copy of the "Admission Agreement" to Resident #1's POA until, 05/31/13 via e-mail. The Business Office Manager reported she had released the other requested information for Resident #1, on 05/23/13. Although, she reported she did not release a copy of the "Admission Agreement" to Resident #1's POA, until 05/31/13, due</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of

The above isolated deficiencies pose no actual harm to the residents

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

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"A" FORM

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F 153	<p>Continued From Page 1</p> <p>to a misunderstanding between herself and the legal department which analyzed and approved the facility's release of medical records. The Business Office Manager stated she was aware medical records including financial records were to be released to the resident's legal representative within forty-eight (48) hours of request excluding holidays and weekends.</p> <p>Interview with the Interim Administrator, on 06/07/13 at 3:00 PM, revealed the facility received Resident #1's POA's request for the "Admission Agreement", on 05/21/13. The Interim Administrator stated it appeared the requested copy of the "Admission Agreement" was not released to Resident #1's POA, until 05/31/13, due to miscommunication. The Interim Administrator stated the delay in the release of Resident #1's "Admission Agreement" was an unintentional oversight by the Business Office Manager. The Interim Administrator stated the requested "Admission Agreement" should have been released to Resident #1's POA within forty-eight (48) hours of request.</p>
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