

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 01/30/2012
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 185438	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 01/18/2012
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NAME OF PROVIDER OR SUPPLIER THE RICHWOOD	STREET ADDRESS, CITY, STATE, ZIP CODE 1012 RICHWOOD WAY LA GRANGE, KY 40031
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
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F 000	<p>INITIAL COMMENTS</p> <p>An abbreviated survey was initiated and concluded on 01/18/12 to investigate KY17680 and KY17681. The Division of Health Care substantiated the allegation for KY17680 as verified by the evidence. Federal and state deficiencies were cited.</p> <p>The Division of Health Care unsubstantiated the allegation for KY17681 due to a lack of sufficient evidence. Therefore, no regulatory violation was identified.</p>	F 000	<p>F 323 Completion Date February 29, 2012</p> <p>1.) The Facility took specific measures to correct the violations on January 18, 2012. On January 18, 2012 the water temperatures for the 300 hall were adjusted until a safe water temperature of under 110 degrees was achieved, which was at 12:20 p.m. At the time unsafe water temperatures were found residents in rooms 301, 305, 311, and 312 were encouraged to not use their sink water until notified by the maintenance department that their water was at a safe temperature of under 110 degree.</p> <p>2.) On January 18 and 19 2012 water temperatures for the all of the resident rooms on 300 hall were tested to ensure that water was at a safe temperature</p>	
F 323 SS=D	<p>483.25(h) FREE OF ACCIDENT HAZARDS/SUPERVISION/DEVICES</p> <p>The facility must ensure that the resident environment remains as free of accident hazards as is possible; and each resident receives adequate supervision and assistance devices to prevent accidents.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observations, interviews, and record review, on 01/18/12, it was determined the facility failed to maintain residents' sink water temperatures below 110 degrees to prevent possible injury for one (1) of six (6) hallways. Sink water temperatures were greater than 110 degrees on the 300 hallway in rooms 301, 305, 311, and 312.</p> <p>The findings include:</p>	F 323		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE *[Signature]* TITLE *[Administrative]* (X6) DATE *2/17/12*

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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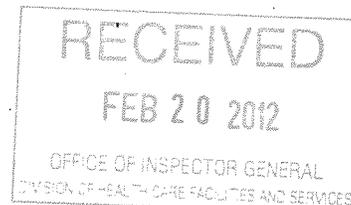
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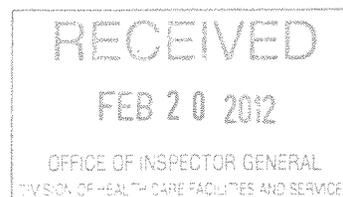
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F 323	<p>Continued From page 1</p> <p>The facility had no policy for water temperatures. Their process was to take random water temperatures between Tuesday and Thursday each week.</p> <p>On 01/18/12 at 8:45 AM rounds were made on the 100 thru 600 hallways randomly checking sinks and shower A and B water temperatures. On the 300 hallway the following temperatures were revealed: Room 301 - 113.6 degrees Room 305 - 114.2 degrees Room 311 - 111.1 degrees Room 312 - 123.6 degrees</p> <p>Interview with the Maintenance Director on 01/18/12 at 9:45 AM, revealed water temperatures are taken once a week.</p> <p>Review of the facility's temperature log, on 01/18/12 at 9:45 AM, revealed the random temperatures for the week of 01/11/12 revealed the shower A temperature was 110 degrees. The week of 09/09/11 the A shower temperature was 111 degrees. The water temperature was adjusted by maintenance at that time. Further, review of the temperature log revealed there were no further temperatures greater than 110 degrees in the A shower room thru 01/11/12.</p> <p>Review of the temperature logs for sinks were within normal limits on the 200, 300, 400, 500, and 600 hallways from 06/23/11 thru 01/11/12 except for a temperature of 111.1 on 11/24/11 in the 400 hallway.</p> <p>Interviews with Residents #1 thru #6 with BIMS scores greater than thirteen 13, on 01/18/12 from</p>	F 323	<p>of 100 to 110 degrees. By February 10, 2012 all resident rooms in the facility had the water temperature tested to ensure water was at a safe temperature of 100 to 110 degrees. On February 13, 2012 during resident counsel residents will be encourage to inform SRNAs, nurses, social service, activities, DON, and or the Administrator if water temperatures are at an unsafe temperature or uncomfortable level.</p> <p>3.) On January 26, 2012 Blevins Plumbing inspected the circulating pumps and mixing valves to ensure that all were in working order. All plumbing equipment seems to be performing appropriately according to Chuck Metcalf, Owner/Plumber for Blevins Plumbing of Mt. Washington, KY. On February 1, 2012 the hot water heater for the A unit (which is where the 300 hall is located) was replaced with a new hot water heater. On</p>	



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F 323	Continued From page 2 1:15 PM thru 2:15 PM, revealed all but one resident (Resident #4) stated the the water was either too hot or too cold. The resident's further stated, cold water as a concern. Resident # 4 stated he/she washed his/her face in cold water every day, but he/she had not reported it to the facility. Review of incident reports from 09/1/11 thru 01/18/12 revealed no resident injuries related to hot water.	F 323	January 20, 2012 a policy was established for taking water temperatures and what to do when a water temperature is out of compliance (attached as exhibit A). Also on January 20, 2012 the maintenance department instituted a new "Water Temperature Log" that enables water temperatures to be taken in every resident room twice a month. On January 19, 2012 the Maintenance Director and the Maintenance Director Assistant were inserviced by the Administrator on the proper water temperatures that need to be present in the facility. Also on that date the Maintenance Director and		

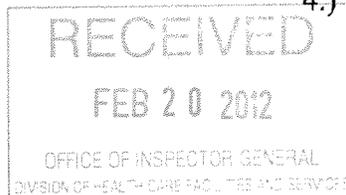


Maintenance Director Assistant were in-serviced by the administrator on the importance of informing the Administrator of issues with facility water temperatures that could cause harm to residents. On January 20, 2012 during the facility All Staff Monthly In-service employees (SRNAs, Nurses, Dietary, Housekeeping, Social Services, Activities, Business office, Admissions, Maintenance) were inserviced by the Administrator and Education Director on the importance of informing the Administrator and Maintenance Director of when there are situations, items, objects or other facility equipment that could cause harm to a resident. The staff (SRNAs, Nurses, Dietary, Housekeeping, Social Services, Activities, Business office, Admissions, Maintenance) were also instructed by the Administrator and Educational Director to inform the Administrator and Maintenance Director when a resident stated to them that facility items, objects, equipment or other situations could or do cause them discomfort. Also during the in-service staff (SRNAs, Nurses, Dietary,

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Housekeeping, Social Services, Activities, Business office, Admissions, Maintenance) was informed by the Administrator and Educational Director what facility water temperatures should be at, 100 to 110 degrees in resident areas. On February 6, 2012 an order was placed for safety shower heads. These shower heads will light up red when the water is at 105.5 degrees. If the water goes over 105.5 degrees the light will flash red. Once shower heads arrive and are installed SRNAs and nurses will be inserviced by the Maintenance Director and Administrator on the use of the shower heads for the safety of the residents. While in resident rooms SRNAs will test the water with their hands prior to all allowing a resident to utilize the water at the sink. If the SRNA feels the water is too hot or too cold they will inform the Maintenance Director immediately, and instruct the resident to not use the sink until maintenance assures the water is at the correct temperature of 100 to 110 degrees.

4.) As of January 20, 2012 a schedule has been established



the "Water Temperature Log" as to when and where water temperatures will be taken in resident rooms and unit shower rooms. Monday thru Friday the Maintenance Director or Maintenance Director Assistant will take water temperatures in resident rooms and unit shower rooms. A room for each hall is check daily (Monday thru Friday), and by the end of a two week period every resident room water temperature in the facility has been tested. During a two week period the water in the unit A and B shower rooms will have been tested six times each. If there is an issue established with water temperatures during these test the water temperature will be adjusted at the designated halls mixing valve, and the water temperature will be retested to ensure the appropriate water temperature (100 to 110 degrees) has been achieved. If the Maintenance Director or Maintenance Director Assistant find temperatures over 110 degrees they will inform the immediately Administrator. Monthly starting in February 2012 the Maintenance Director will provide the quality assurance team a report of water

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temperatures, any issues, and solutions to those issues. Monthly starting February 2012 during resident council, residents will be asked if the temperature of their water is satisfactory. Any issues voiced by the resident council will be forwarded on to the Maintenance Director and Administrator. The Maintenance Director will respond to the issues, address the issue, follow up with the residents, and Activity Director. The Activity Director will present any resident council voiced issues regarding water temperatures and Maintenance response to the Quality Assurance team monthly. The Quality Assurance Team will review the audits from Maintenance and voiced resident issues to ensure that compliance is being achieved. The Quality Assurance Team will know the plan is effective because there will be no resident injury received from hot or cold water use.

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Water Temperature Test

Policy:

It is the policy of this facility to maintain resident area water temperatures at 100 thru 110 degrees. Resident areas include resident rooms, public restrooms, and unit shower rooms.

Procedure:

- Monday thru Friday (daily) the maintenance director or maintenance director assistant will test water temperatures in resident areas to ensure the water temperatures are at a safe temperature being between 100 to 110 degrees.
- The maintenance department employee will use the "Water Temperature Log" in order to know what rooms and shower rooms are to be tested for that day. By utilizing the "Water Temperature Log" the maintenance department will check every resident room within a two week period or twice a month. Also the shower rooms on each unit will be tested, and by the end of a two week period each shower room will have been tested 6 times or 12 times within a month.
- By utilizing the "Water Temperature Log" a resident's room on each of the six hall ways will be tested "daily".
- If a water temperature is found to be out of compliance the maintenance employee will take additional temperatures on the same hall to establish if there is an issue.
- If an issue is established the maintenance employee will adjust the water temperature at the mixing valve for that specific hall way.
- The maintenance employee will then retest the water temperature to ensure that the water temperature has reached a degree of compliance.
- The maintenance employee will notify the administrator of out of compliance water temperatures immediately.

