



**CABINET FOR HEALTH AND FAMILY SERVICES
OFFICE OF THE SECRETARY**

Matthew G. Bevin
Governor

Division of Communications
275 E. Main Street, 5C-A
Frankfort, KY 40621
(502) 564-6786
Fax: (502) 564-0274
www.chfs.ky.gov

Vickie Yates Brown Glisson
Secretary

Statewide News Release

Media Contact: Doug Hogan, 502-564-6786, ext. 3467;
or Anya Armes Weber, ext. 3104

**Secretary Glisson, Commissioner Johnson & Speaker Hoover Help Open New
Russell County Social Services Office**

FRANKFORT, Ky. (June 26, 2017) – The Kentucky Department for Community Based Services (DCBS), part of the Cabinet for Health and Family Services (CHFS), officially opened its new Russell County office today. DCBS is the agency that provides child and adult protective services and determines eligibility for Medicaid, welfare assistance, child care assistance, food stamps and other programs.

“Our priority is to provide quality and timely services to all families who seek our assistance,” Secretary Glisson said. “These new offices will help us meet that goal. I am so pleased for the staff and customers of Russell County DCBS to use these nice new facilities.”

The celebration included a ribbon cutting ceremony and reception with agency leadership, local leaders from various segments of the community and elected officials including Kentucky State House of Representatives Speaker Jeff Hoover.

“The services our community receives from the County Social Services Office are vital to so many residents,” said Speaker Hoover. “Beyond the actual people that the new office will serve better, this project is a great example of better efficiency and more diligent handling of state resources. I’m grateful our community and state officials were able to come together to make this a reality, and I look forward to improved collaboration between interested parties to help families in our region and to give them the resources necessary to be successful, no matter the circumstances.”

DCBS Commissioner Adria Johnson said the new office space has almost 10,000 square feet of space, which is much larger than the agency’s previous two separate offices. The new renovated location also features two family visitation rooms with electronic surveillance, private intake windows for clients to start their case process and low energy lighting, which will result in cost savings for the state.

The updates and consolidated office ultimately mean more convenience for customers, Johnson said.

“We made these changes with our staff and customers in mind,” she said. “The visitation rooms are clean, welcoming and safe. And co-housing our department offices means clients can get more comprehensive services and consolidate visits into one trip.”

The office is located at 650 N. Main St., Jamestown. It's open from 8 a.m. to 4:30 p.m. central time.

To contact staff about family support services, like food benefits or medical, welfare or child care assistance, call 855- 306-8959. To contact staff about child and adult protective services, call 270-343-3512.

Learn more about DCBS programs and assistance at chfs.ky.gov/dcbs.

-30-

The Cabinet for Health and Family Services is home to most of the state's human services and healthcare programs, including the Department for Medicaid Services, the Department for Community Based Services, the Department for Public Health, and the Department for Behavioral Health, Developmental and Intellectual Disabilities. CHFS is one of the largest agencies in state government, with nearly 8,000 full- and part-time employees located across the Commonwealth focused on improving the lives and health of Kentuckians.