



**CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES**

Steven L. Beshear
Governor

275 East Main Street, 6W-A
Frankfort, KY 40621
P: 502-564-4321
F: 502-564-0509
www.chfs.ky.gov

Audrey Tayse Haynes
Secretary

Lawrence Kissner
Commissioner

April 14, 2014

Kelly Munson
CEO, WellCare of Kentucky
13551 Triton Park Boulevard, Ste. 1800
Louisville, KY 40223

Re: WC2014PN-1

Dear Ms. Munson,

I am writing in response to a letter received from Rosmond Dolan, dated April 3, 2014 outlining the steps WellCare has taken to correct the issue with submission of Provider Network Files. The Department has reviewed the response and finds the plan executed by WellCare sufficient to remedy the situation. We will continue to monitor file submissions in order to ensure that the data is correct.

I appreciate WellCare's attention to this matter. Maintaining an adequate provider network is vital to ensuring that Medicaid members have access to quality medical care. Without accurate data there is no way to determine this. Please feel free to contact me concerning this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Thomas McMahan".

Thomas McMahan
Senior Policy Advisor
Managed Care Oversight
Department for Medicaid Services

cc: Lawrence Kissner, Commissioner, Department for Medicaid Services
Lee A. Guice, Director of Policy and Operations, Department for Medicaid Services
Christina Heavrin, General Counsel, Cabinet for Health and Family Services
Elizabeth Justus, Managed Care Oversight, Department for Medicaid Services