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August 15, 2014

Cecilia Manlove
Anthem Health Plans of Kentucky
13550 Triton Park Blvd,
Louisville, KY 40223

Dear Ms. Manlove,

This letter is in regards to the recent issue concerning the submission of Anthem's provider files. I appreciate your concern about this issue and the willingness of your staff to correct the problem. As I am sure you are aware, having accurate provider information is crucial in providing quality healthcare to the citizens of the Commonwealth.

From the information you have supplied, it appears that the problem has been corrected and that Anthem's provider files will be submitted and accepted on the prescribed schedule. I understand that this is an automated system and I caution you to have some type of oversight in place to insure that the files are properly submitted. I have instructed my staff to monitor the file submissions to prevent a reoccurrence of this problem.

Please feel free to contact me if you have any questions concerning this matter.

Patricia Biggs

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Director of Program Quality and Outcomes
Department for Medicaid Services

cc: Lawrence Kissner, Commissioner, Department for Medicaid Services
Christina Heavrin, General Counsel, Cabinet for Health and Family Services
Elizabeth Justus, Manager, Managed Care Oversight, Department for Medicaid Services