



**CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES**

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Audrey Tayse Haynes
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July 22, 2014

Cecilia Manlove
Anthem Health Plans of Kentucky
13550 Triton Park Blvd,
Louisville, KY 40223

Re: AN2014#91Rpt-1

Dear Ms. Manlove

Please accept this correspondence as notification from the Commonwealth of Kentucky, Department for Medicaid Services ("Department") that Anthem Health Plans of Kentucky d/b/a Anthem Blue Cross and Blue Shield ("Anthem") is not in substantial compliance with certain material provisions of the Managed Care Contract ("Contract") between the Commonwealth of Kentucky and Anthem Health Plans of Kentucky Inc., d/b/a Anthem Blue Cross and Blue Shield. Pursuant to Section 39.4 of the Contract, Anthem shall submit to the Department a Corrective Action Plan within ten (10) business days of receipt delineating the time and manner in which the deficiency cited below is to be corrected.

| Identifying # | Contract Section | DEFICIENCY |
|----------------|--|--|
| AN2014#91Rpt-1 | Anthem Appendix: Report 91: Abortion Procedures (incorporated into contract: Section 41.1 Documents Constituting Contract) | Report #91-Abortion Procedures, Failure to Submit Attachments 1-4 (supporting documentation) for Second Quarter of 2014. |

I am writing this Letter in regards to Report #91-Abortion Procedures for the second quarter of 2014.

The Department for Medicaid Services (DMS) submits the information from Report #91 to Centers for Medicare and Medicaid Services (CMS). The report requires that supporting documents be submitted with the report, all of which are listed in the report description.

Anthem submitted the report on time, but not all the required attachments. DMS understands the attachments have to come from the providers and Anthem was unable to get them to DMS with the report submission. That being said, the procedures Anthem is reporting took place in May and June, allowing Anthem sufficient time to obtain the documents. The reason for this Letter is to notify Anthem that the failure to submit the reports and all the required documents timely affects DMS' ability to submit our required reports to CMS.

I am asking that Anthem's response include documentation that the necessary attachments have been submitted to DMS for the Second Quarter. Additionally, the plan should include a procedure for ensuring that future reporting include all necessary documentation. I expect this plan to be in place before the next report submission date, September 15, 2014.

Please note that this deficiency has been assigned a unique identifier. Include this number with any correspondence concerning this issue. Failure to do so will result in your submission being rejected. I look forward to receiving Anthem's Corrective Action Plan and will be available for your questions throughout the process.

Sincerely,



Thomas McMahan
Senior Policy Advisor
Managed Care Oversight
Department for Medicaid Services

cc: Lawrence Kissner, Commissioner, Department of Medicaid Services
Lee A. Guice, Director of Policy and Operations, Department of Medicaid Services
Christina Heavrin, General Counsel, Cabinet for Health and Family Services
Elizabeth Justus, Managed Care Oversight, Department for Medicaid Services
Patricia Biggs, Program Quality & Outcomes, Department for Medicaid Services