

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/26/2013  
FORM APPROVED  
OMB NO. 0938-0391



STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  185124	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____	(X3) DATE SURVEY COMPLETED  C 04/12/2013
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NAME OF PROVIDER OR SUPPLIER  REDBANKS	STREET ADDRESS, CITY, STATE, ZIP CODE 851 KIMSEY LANE HENDERSON, KY 42420
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F 000	INITIAL COMMENTS	F 000	Preparation and execution of this plan of correction does not constitute admission or agreement by the provider of the truth of the facts alleged or conclusions set forth in the statement of deficiency. This plan of correction is prepared and executed solely because it is required by federal and state law.	
F 224 SS=D	483.13(c) PROHIBIT MISTREATMENT/NEGLECT/MISAPPROPRIATN  The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect, and abuse of residents and misappropriation of resident property.  This REQUIREMENT is not met as evidenced by: Based on observation, interview, record review, and review of the facility's Abuse/Neglect policy/procedure, it was determined the facility failed to ensure the facility implemented written policies and procedures that prohibit mistreatment, neglect, and abuse of residents and misappropriation of resident property for one resident (#1), in the selected sample of four residents. The facility failed to prevent or identify an event which constituted neglect for Resident #1. On 04/03/13 at 4:15 PM, the resident was transferred to the local hospital due to increased lethargy and dark urine in his/her urostomy bag. While at the local hospital, on 04/04/13, at approximately 10:00 AM, during provision of a	F 224	<b>F 224 Abuse</b> The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect, and abuse of residents and misappropriation of resident property.  <b>Criteria 1:</b> Resident #1 receives peri care in accordance with standards of care and facility policy as determined by weekly skin assessments conducted by the licensed nurses.  <b>Criteria 2:</b> -All uncircumcised male residents were assessed on 4/12/13 by the Program Managers and the MDS Nurses For cleanliness and skin condition of their genitalia. All areas of concern were addressed, family and physician were notified.  <b>Criteria 3:</b> All nursing staff members have received in-service education on proper care and hygiene of uncircumcised male genitalia using the guidelines provided in the Mosby's Nursing Assistant training manual. Education was provided by the Clinical Nurse Administrator and the Staff Education Nurse on 4/12, 4/13 & 4/14.	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: *Jon Wells, Administrator* TITLE: \_\_\_\_\_ (X6) DATE: 4-30-13

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See Instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 224	<p>Continued From page 1</p> <p>bed bath for the resident, the hospital Patient Care Technician (PCT) #1 attempted to clean the resident's peri-area, which was very bright red. She tried to pull the foreskin of the penis back, which was difficult to retract. She notified Registered Nurse (RN) #1 regarding the redness of the penis. The hospital staff revealed when they were able to retract the foreskin all the way back, the head of the penis had a white layer of "dead skin" around it. There was also a "horrible" odor noted and described as "musky."</p> <p>Findings include:</p> <p>A review of the facility's policy/procedure, "Resident Abuse", undated, revealed situations in which abuse or neglect of a resident is more likely to occur will be identified and corrected the the Continuous Quality Improvement process. Assignment sheets, nurse aide care records and shift report protocols assure the staff assigned have knowledge of the resident care needs. Residents with needs and behaviors which might lead to conflict or neglect are identified, assessed, and care planned through the Resident Assessment Instrument (RAI) process. All events, such as suspicious bruising, occurrences, patterns, and trends that may constitute abuse or neglect will be investigated. Staff are to immediately report any alleged incidents of abuse or neglect to the supervisor and/or Administrator. Supervisors shall immediately report any alleged incident to the Administrator.</p> <p>A record review revealed the facility admitted Resident #1, on 01/22/13, with diagnoses to include Renal Failure, Muscle Weakness, Abnormality of Gait, Symbolic Dysfunction,</p>	F 224	<p><b>Criteria 4:</b> - The CQI indicator for the monitoring of resident hygiene and ADL care, will be utilized monthly X 2 months and then quarterly thereafter under the supervision of the Director of Nursing. -Random peri-care observations will be performed by administrative nurses weekly X 2 weeks, and then monthly thereafter to determine that peri care/ADL care is being provided in accordance with standards of care and facility policy.</p> <p><b>Criteria 5:</b> April 22, 2013</p>		

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F 224	<p>Continued From page 2</p> <p>Chronic Kidney Disorder, Hypertension, Hypokalemia, History of Bladder Malignancy, and History of Prostatic Malignancy.</p> <p>A review of the admission Minimum Data Set (MDS) assessment, dated 01/29/13, revealed the facility assessed the resident with a Brief Interview Mental Status (BIMS) score of 14, which meant the resident was cognitively intact. He/she required extensive assistance with one person physical assist for personal hygiene, and total assistance with one person physical assist for bathing. The resident had a urostomy bag and was continent of bowel.</p> <p>A review of the Weekly Skin Assessment, dated 03/27/13 (upon return from the hospital), revealed multiple bruising and a red excoriated scrotum and coccyx area, which was blanchable. There was no documented evidence of any concerns with the resident's penis. An interview with Licensed Practical Nurse (LPN) #1, on 04/10/13 at 6:00 PM, revealed the resident was totally dependent on the staff for care other than feeding. She stated she completed a head to toe assessment of the resident upon return from the hospital on 03/27/13. She revealed skin assessments were completed weekly, and if no problem was identified, then "I would not document it." She stated nurses do not follow up on the bathing schedule and there were concerns with the resident's penis reported to her.</p> <p>A review of the Certified Nurse Aide (CNA) care plan record, dated 04/13, revealed the resident required total assistance with a shower or bed bath, dressing and grooming. An interview with CNA #4, on 04/11/13 at 11:30 AM, revealed she</p>	F 224			

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F 224	<p>Continued From page 3</p> <p>provided a head to toe bed bath for the resident using bath wipes, on 04/03/13, prior to going to the hospital. She revealed she cleansed the peri-area, and patted dry. She stated she pulled the resident's foreskin back to clean the area, and noticed some redness; however, no other issue was identified.</p> <p>A review of the nurses' notes, dated 04/03/13 at 3:40 PM, revealed the physician was contacted due to the resident's increased lethargy and dark urine ("color of prune juice") in his/her urostomy bag. Further review revealed a return call from the physician, at 4:00 PM, revealed to send the resident to the hospital, and the ambulance arrived at 4:15 PM to transport the resident to the Emergency Room (ER).</p> <p>An interview with the Director of Nursing (DON), on 04/12/13 at 2:30 PM, revealed she was made aware of the color of the resident's urine and transfer to the hospital ER on 04/03/13; however, she was unable to provide information regarding the condition of the resident's penis.</p> <p>A review of the hospital Emergency Room (ER) admitting orders, dated 04/03/13 at 6:35 PM, revealed a diagnosis of Urinary Tract Infection (UTI) and Dehydration. Further review of the hospital record, dated 04/03/13, revealed the resident was admitted to the third floor at 7:30 PM.</p> <p>A review of the hospital nurse's note, dated 04/04/13 at 10:30 AM, revealed [Resident #1's] "penis was uncircumcised and the foreskin was not retractable. Tip very red in color. Foul odor coming from [resident's] penis. Foreskin very</p>	F 224			

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F 224	<p>Continued From page 4</p> <p>difficult to retract. Thick layer of dead skin, foul smelling. Very difficult to remove. Skin red, head of penis purple in color. Cleansed penis. Retracted foreskin."</p> <p>An interview with PCT #1, on 04/10/13 at 2:35 PM, revealed she went in to give the resident a bed bath, on 04/04/13, at approximately 10:00 AM. She revealed there was another tech with her, who was just there to assist with turning the resident. PCT #1 revealed she tried to clean the resident's peri-area, which was very bright red. She stated she tried to pull the foreskin of the penis back, but it was difficult to retract, and stated it took two people to pull the foreskin back. She notified the nurse (RN #1) when she noticed how red the resident's penis was. Further interview revealed when they were able to retract the foreskin all the way back, the head of the penis had a white layer of dead skin around it. She stated she tried to use a bath wipe to clean, but it did not work. PCT #1 revealed a foam cleanser was then used, and the white layer came off. She stated there was a strong musky odor present during the time they were trying to clean the resident's penis.</p> <p>An interview with hospital RN #1, on 04/10/13 at 2:00 PM, revealed, on 04/04/13 during day shift, PCT #1 was giving Resident #1 a bed bath. She stated PCT #1 reported to her that she was cleaning Resident #1's peri-area, and was unable to retract the resident's foreskin easily, and the tip of the resident's penis was extremely red. She stated it took two people to pull the foreskin back, and there was a white layer of skin, described as "looking like cheese," and had a horrendous odor. RN #1 revealed she contacted the physician, and</p>	F 224		

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F 224	Continued From page 5 when she went back to the room, they were able to get the white layer off. She stated they cleaned him/her up, and let the foreskin go back in place. She reported the resident displayed no signs of pain at that time.  An interview with the third floor Clinical Coordinator, on 04/10/13 at 3:15 PM, revealed she went to the room as the hospital staff were providing care, and stated the odor was "awful." She stated she first thought the odor was from a bowel movement; however, she revealed "I found out that the odor was from where the staff were trying to clean the resident's penis." An observation at this time revealed the resident was resting quietly in the hospital bed. Further observation with the Clinical Coordinator revealed the foreskin of the resident's penis retracted easily now, color was better, and no odor was noted.  An interview with Resident #1's primary care physician, on 04/12/13 at 9:30 AM, revealed according to the third floor hospital nurse's description of the resident's penis, it was longer than a day or two since the resident's penis was cleaned, and stated "I agree." He stated he expected the facility to report any skin problems promptly; however, he was unaware of this issue and did not recall anything being reported about it.	F 224			
F 312 SS=D	483.25(a)(3) ADL CARE PROVIDED FOR DEPENDENT RESIDENTS  A resident who is unable to carry out activities of daily living receives the necessary services to maintain good nutrition, grooming, and personal and oral hygiene.	F 312	<b>F 312 ADL Care Provided for Dependent Residents</b> A resident who is unable to carry out daily living receives the necessary services to maintain good nutrition, grooming, and personal and oral hygiene.		

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F 312	Continued From page 6  This REQUIREMENT is not met as evidenced by: Based on observation, interview, record review, and review of Mosby's Textbook for Long-Term Care Nursing Assistants, Sixth Edition, it was determined the facility failed to ensure a resident who is unable to carry out activities of daily living receives the necessary services to maintain good nutrition, grooming, and personal and oral hygiene, for one resident (#2), in the selected sample of four residents. An observation, on 04/10/13 at 9:10 AM, revealed Certified Nurse Aide (CNA) #1 failed to provide appropriate incontinent care for Resident #2.  Findings include:  A review of Mosby's Textbook for Long-Term Care Nursing Assistants, Sixth Edition, revealed the procedure for provision of male perineal care included retracting the foreskin if the person is uncircumcised. Clean the tip of the penis using a circular motion, starting at the meatus of the urethra, and working outward. Repeat as needed. Use a clean part of the washcloth each time. Return the foreskin to its natural position immediately after rinsing. Clean the shaft of the penis, using firm downward strokes, then rinse the area. Assist the resident to flex his knees and spread his legs. Clean the scrotum and rinse well. Observe for redness or irritation. Pat dry the penis and the scrotum, using a towel.  A record review revealed the facility admitted Resident #2 on 08/07/12 with diagnoses to	F 312	Criteria 1: Resident #2 receives peri care in accordance with standards of care and facility policy as determined by weekly skin assessments conducted by the licensed nurses.  Criteria 2: -All uncircumcised male residents have the ability to be affected. -All uncircumcised males were assessed on 4/12/13 by the program managers and the MDS Nurses to identify any peri-care/hygiene issues. All areas of concern were addressed, family and Physician were notified. -All uncircumcised males receive peri care in accordance with standards of care and facility policy as determined by weekly skin assessments conducted by the licensed nurses.  Criteria 3: Inservice education was provided for the nursing assistant staff by the Clinical Nurse Administrator and the Staff Education Nurse on 4/12, 4/13, & 4/14 which included but was not limited to: -Providing peri care in accordance with Mosby's Nursing Assistant Training Manual, the standards of care and facility policy which includes retraction of and cleansing under the foreskin.		

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F 312	<p>Continued From page 7</p> <p>include Non-Insulin Dependent Diabetes Mellitus, Gout, NPH with VP Shunt, Vascular Dementia, History of Pulmonary Embolism, Trigeminal Neuralgia, Diabetes Mellitus Type II, Gastroesophageal Reflux Disease (GERD), Degenerative Skin Disorder, and Cerebrovascular Disease.</p> <p>A review of the annual Minimum Data Set (MDS) assessment, dated 06/06/12, revealed the facility assessed the resident as severely cognitively impaired and was always incontinent of bowel and bladder. He/she required total staff assistance with activities of daily living (ADLs).</p> <p>An observation, on 04/10/13 at 9:10 AM, revealed CNA #1, who was assisted by CNA #2 and CNA #3, provided incontinent care for Resident #2. The resident wore a brief and was incontinent of bowel/bladder. CNA #2 and CNA #3 assisted in the care by positioning the resident on his/her side while CNA #1 cleaned his/her buttocks with wipes. Once this care was provided by CNA #1, the staff positioned the resident on his/her back with a clean brief underneath him/her. The clean brief was then fastened without CNA #1 having cleaned the resident's peri-area.</p> <p>An interview with CNA #1, on 04/12/13 at 9:00 AM, revealed "whenever I change a resident, I usually clean [him/her] all over, I do not know why this happened." She stated she had a lot of experience in completing incontinent care, and had received in-servicing on male peri-care.</p> <p>An interview with the Director of Nursing (DON), on 04/12/13 at 2:30 PM, revealed when staff were doing "check and change," they should provide</p>	F 312	<p><b>Criteria 4:</b> - The CQI indicator for The monitoring of resident hygiene and ADL care, will be utilized monthly X 2 months and then quarterly thereafter under the supervision of the Director of Nursing. -Random peri-care observations will be performed by administrative nurses weekly X 2 weeks, and then monthly thereafter to determine that peri care/ADL care is being provided in accordance with standards of care and facility policy.</p> <p><b>Criteria 5:</b></p>	April 22, 2013

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F 312	Continued From page 8 appropriate care. She further stated staff have been in-serviced on peri-care and direct hands-on care.	F 312		
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