

# Kentucky ICD-10 Site Visit Agenda

**DAY 1: 11/15/12**

**TIME: 8:30 – 4:35 PM**

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8:30 – 8:45 am     **Opening Comments – CMS**

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8:45 – 10:00 am     **ICD-10 Overview with Executives / Managers**  
**Objectives:**

- Provide general education about the nature of ICD-10 and changes to the current environment
- Create awareness of the impact of ICD-10 on important business functions of the organization
- Establish the need for a governance structure that is empowered to get the job done with support from the top down
- Define the role of executive management in this transition
- Discuss the opportunities for leveraging the advantages of ICD-10 to improve the value of care in a cost-contained environment

Facilitator: TBD

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10:00 – 10:15 am     **Break**

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10:15 – 11:30 am     **Business Focused Breakout Session #1: GEMS, Translation and Dual Processing**  
**Objectives:**

- Provide an understanding of the challenges related to cross-walking and creating equivalent code groups or aggregations
- Provide an understanding of two types of translation - single code vs. code groups
- Provide an understanding of structure and nature of GEM and reimbursement files
- Provide an understanding of how to apply the GEM and reimbursement files appropriately to help develop crosswalks and support the development of equivalent code categories of groups

Facilitator: TBD

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11:30 – 12:30 pm     **Lunch**

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12:30 – 1:45 pm     **Business Focus Breakout Session #2: Analytics, Reporting and Program Integrity**  
**Objectives:**

- Provide understanding of the unique challenges and opportunities ICD-10 poses for analytical tools necessary for program operation and need for analytics to assist with ICD-10 implementation
  - Provide understanding of the unique challenges and opportunities ICD-10 poses for deterrence of fraud, abuse and reduction of waste
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Facilitator: TBD

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1:45 – 2:00 pm **Break**

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2:00 – 3:00 pm **Business Focus Breakout Session #3: Claims Management Objectives:**

- Provide an understanding of the impact of ICD-10 to the organizations policies and programs
- Define the impact to the Service Authorizations and Claim/Encounter Adjudication MITA business processes
- Address the impact of the transition to payment policy

Facilitator: TBD

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3:00 – 3:15 pm **Break**

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3:15 – 4:30 pm **Business Focused Breakout Session #4: Managed Care Objectives:**

- Provide understanding of managed care environment and unique challenges and opportunities ICD-10 poses for contracting, payment, and oversight
- Provide an understanding of the challenges related to cross-walking and creating equivalent code groups or aggregations
- Provide guidance on the challenges of moving from the current encounter process to the 837 process; address ICD-10 impact

Facilitator: TBD

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4:30 – 4:35 pm **Wrap-Up and Closing**

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**DATE: 11/16/12**

**TIME: 8:30 - 3:00 PM**

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8:30 – 8:35 am      **Opening Comments - CMS**

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8:35 – 9:30 am      **Business Focused Breakout Session #5: Provider Communication Objectives:**

- Discuss provider industry readiness
- Address the challenges and opportunities that providers face
- Discuss provider communication and outreach activities
- Discuss key strategies on provider engagement

Facilitator: TBD

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9:30 – 9:45 am      Break

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9:45 – 11:15 am      **Business Focused Breakout Session #6: Policy Remediation and Best Practices Objectives:**

- Define medical policies in the broadest sense as they drive the intent of the organization
- Review best practices for policy definition, remediation and management
- Identify tactical and strategic considerations in policy remediation
- Review approached to testing and monitoring the impact of policies

Facilitator: TBD

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11:15 – 12:15 pm      **Information Sharing Session**  
**Objective:** Opportunity for open discussion (question and answer session).  
Facilitator(s): TBD

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12:15 – 12:30 pm      **Wrap-Up with Joseph Ross and team**  
**Objective:** Provide an opportunity to discuss observations/outcomes and recap agreements, actions and next steps.

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