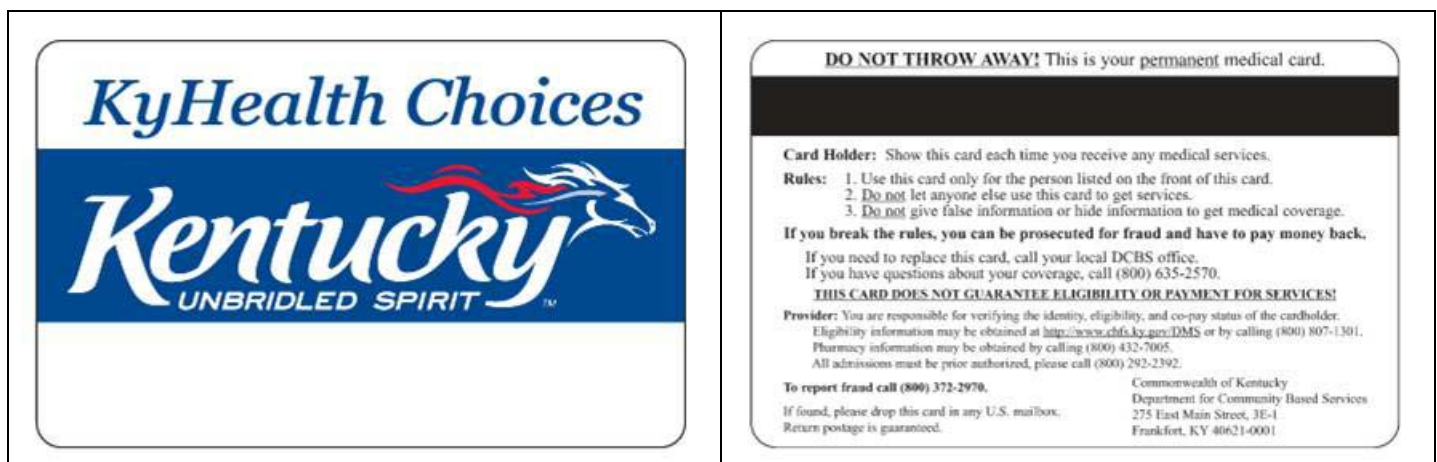


Kentucky Medicaid and You

Your Kentucky Medicaid Card

When you first become a Kentucky Medicaid member, you will get a Kentucky Medicaid card in the mail within 7-10 business days. Below you can see what the Medicaid card looks like. It has your name and Kentucky Medicaid ID number on the front of the card. The ID number is a made-up number. When you get your card, make sure that your name on the card is correct. If you see something wrong on your card, contact your local Department for Community Based Services (DCBS) Office. Your Medicaid card is active as long as you continue to be eligible. **Do not throw your card away.** You will not get a new card each month. If you lose your card, contact your local DCBS office for another one.



You will need to take your card when you:

- Go to the doctor
- Go to a dentist or eye doctor
- Go to a clinic
- Get a vision or hearing exam
- Get a prescription filled
- Go to the hospital or emergency room
- Get medical supplies

If your personal information changes (name, address, etc.), contact your DCBS worker or local Social Security Administration (SSA) office right away. If you do not show your Kentucky Medicaid card each time you see a provider, you may be charged for the services you get. If you forget your card when you go for a service, you can ask the provider to call Medicaid at 1-800-635-2570 or your provider can go to <https://www.kymmis.com/kyhealthnet/DMS/DMSaffln.aspx>. To prove that you are a Kentucky Medicaid member, your provider needs:

- Your name
- Your Medicaid ID number
- If you don't have your Medicaid ID number, you can use your social security number and date of birth