

Staff Assessment Survey on Volunteer Involvement

As part of our organizational plan to utilize volunteer assistance, we would like you to complete the following questionnaire. This survey will assess our readiness to utilize volunteers and to determine what we need to do to ensure continued delivery of high quality service to our clientele. All of the information collected will be kept confidential.

I. Your Previous Experience with Volunteers

1. Have you previously worked in an agency that utilized volunteers?
 Yes No Don't know

2. Have you previously supervised any volunteers?
 Yes No Don't know

3. Do you do any volunteer service yourself?
 Yes No Once did, but not anymore

II. Your Assessment of Volunteer Involvement

1. What is your overall assessment of the desirability of utilizing volunteers in our agency at this time?
 Very desirable Somewhat desirable Uncertain
 Not desirable at this time Not at all desirable/would never be appropriate

2. What is your overall assessment of our current readiness to utilize volunteers?
 Very ready Somewhat ready Uncertain Not ready

3. Are there any areas or types of service for which you think volunteers are particularly needed and suited?

4. Are there any areas of work that you think volunteers should not do in our agency?

5. What issues or concern would you like to see addressed before we involve volunteers?

Kentucky Commission on Community Volunteerism and Service

www.volunteerKY.ky.gov



6. What type of training or assistance would you like to receive before asked to work with volunteers?

7. Are there any other comments or suggestions you would like to express about the involvement of volunteers in our agency?
