

In an effort to make sure all attendees have received the confirmation information, we are resending to all who have registered. We apologize for any inconvenience a duplicate email may have caused. Thank you.

If you have more than one person attending from your office, please be sure to forward this information. If you wish to add any other attendees, please let us know as soon as possible. See contact information listed at the bottom of this email.

Due to such a positive response to this forum, we strongly recommend that you arrive early to allow ample time for parking, registration and any unforeseen traffic issues.

We will have signage placed for parking, meeting rooms and registration.

You may attend any and all of the breakout sessions. It is an opportunity for you to visit with ALL of the MCOs and the Department for Medicaid Services to receive one-on-one assistance with issues.

All times listed in the agenda are based on local times. Since Lindsey Wilson is on Central Time, the times listed will be Central Time.

Please be sure come prepared for the weather; you will be walking in between buildings. Additionally, please prepare for room temperatures which can vary from cold to warm (i.e. please bring a sweater or dress appropriately).

ALL TIMES LISTED ARE LOCAL AREA TIMES

Thank you for registering for the upcoming Medicaid Managed Care Education Forum.

The agenda for the day is:

8:00AM – 9:00AM: Registration, Exhibits and Coffee – Exhibits will be available the entire day

9:00AM – 11:30AM: Provider Information general session – Secretary of Cabinet and Commissioners for Medicaid, Public Health and Behavioral Health; DOI Executive Staff. Topics include overview of managed care, appeals process, and prompt pay process.

11:30AM – 1:00PM: Lunch break: no organized functions planned for lunch, each attendee is responsible for their own lunch.

1:00PM – 2:30PM: MCO/Provider Billing session with all MCOs in your region: Topics include proper coding, prior authorizations, dealing with denials, grievance process, proper contacts with MCO's.

2:30PM – 4:00PM: Medicaid and MCO/ Provider One-on-One Breakouts: Opportunity for all attendees to meet with members of each MCO and CHFS Department for Medicaid Services.

1:00PM – 3:30PM: CMHC/DPH Session (for CMHC and DPH staff only)

There will be representatives available to discuss specialty needs, such as ophthalmological, dental, hospice, and other specialty information. Please ask for the Representatives in each of the breakout sessions, or ask a member of the CFHS Medicaid Staff for assistance.

***ALL TIMES LISTED ARE LOCAL AREA TIMES - ***

REGION 4

Wednesday, June 26, 2013

Lindsey Wilson College
210 Lindsey Wilson St.
Columbia, KY 42728
Phone: (270) 384-2126

For directions, click here: <http://www.lindsey.edu/about-lwc/campus-map-and-directions.aspx>

Meeting Space:

- Roberta D. Crammer Dining and Conference Center – Registration and exhibits
- Roberta D. Crammer Dining and Conference Center - General Session (both morning and afternoon)
- Roberta D. Crammer Dining and Conference Center – Breakout Session (Dept. for Medicaid Services)
- Goodhue Academic Center, Room 205 – Breakout Session (CoventryCares)
- Goodhue Academic Center, Room 206- Breakout Session (Wellcare)
- Goodhue Academic Center, Room 211- Breakout Session (Kentucky Spirit)
- Jim and Helen Fugitte Science Center, 2nd floor, Room 224- Breakout Session (Avesis)
- Jim and Helen Fugitte Science Center, 3rd floor, Room 327- Breakout Session (CMHC/DPH)

Parking: If you are looking at the campus map, there is a large parking lot next to building 21, Roberta D. Crammer Dining and Conference Center; this will be the closest parking lot. Participants may park anywhere on campus. No campus parking tickets will be given.

Should you need to cancel, change your registration or if you have any questions, please call Beth Gallagher-Henninger at 502-564-7042 ext. 3460, or email b.gallagherhenninger@ky.gov.

FOR EMERGENCIES ONLY ON THE DAY OF THE CONFERENCE, PLEASE CALL 502-876-8209.

Thank you!