CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES

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March 25, 2014

Mr. Mark Carter
Passport Health Plan
5100 Commerce Crossing Drive
Louisville, KY 40229

Re: PP2014ES-1

Dear Mr. Carter,

This letter is in response to the Corrective Action Plan submitted by Passport regarding the encounter submission by subcontractors. The Department has reviewed the plan and finds it sufficient to prevent a reoccurrence of the problem. I am asking however, that Passport send the Department copies of the Corrective Action Plans submitted by AmeriHealth HMO and Beacon so that I can review them to ensure they adequately resolve the problem.

I appreciate your prompt and thorough response to this matter. The proper submission of encounter data is vital to the Department's ability to monitor member care. I will be available for any questions concerning this, or any other matter.

Sincerely,

Thomas McMahan
Senior Policy Advisor
Managed Care Oversight
Department for Medicaid Services

cc: Lawrence Kissner, Commissioner, Department of Medicaid Services
Lee A. Guice, Director of Policy and Operations, Department of Medicaid Services
Christina Heavrin, General Counsel, Cabinet for Health and Family Services
Elizabeth Justus, Managed Care Oversight, Department for Medicaid Services