DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/06/2011
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED
	185046		C 03/23/2011

NAME OF PROVIDER OR SUPPLIER: SALEM SPRINGLAKE HEALTH & REHABILITATION CENTER

STREET ADDRESS, CITY, STATE, ZIP CODE: 509 NORTH HAYDEN AVE, SALEM, KY 42078

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F 000	INITIAL COMMENTS An abbreviated survey (KY #15742) was conducted 03/21/11 through 03/23/11. KY #15742 was unsubstantiated with unrelated deficiencies cited with the highest S/S of an "E".	F 000	The statements contained in this plan of corrections are not an admission and do not constitute agreement with the alleged deficiencies herein. To remain compliant with all federal and state regulations the facility has taken or will take the following actions set forth within the following corrections. The following corrections constitute the facility's compliance such that all deficiencies cited were corrected by 3/29/11.	
F 241 SS=D	483.15(a) DIGNITY AND RESPECT OF INDIVIDUALITY The facility must promote care for residents in a manner and in an environment that maintains or enhances each resident's dignity and respect in full recognition of his or her individuality. This REQUIREMENT is not met as evidenced by: Based on observations, interviews and record reviews, the facility failed to promote care in a manner that enhances each residents' dignity related to the failure to provide grooming and personal hygiene related to nail care for one resident (#A) not in the selected sample. Resident #A was observed to have long, uneven fingernails with a brownish substance underneath the nails. Findings include: A review of the policy (undated) for Care of Fingernails/Toenails revealed nail care included daily cleaning and regular trimming. A record review revealed Resident #A was admitted to the facility with Depression. A review of the quarterly Minimum Data Set (MDS), dated 01/26/11, revealed the facility assessed the resident as moderately cognitively impaired and required limited assistance with personal hygiene. A review of the care plan revealed the resident	F 241	F 241 Dignity and Respect of Individuality 1. Resident # A grooming and personal hygiene related to nail care has been provided and maintained since 3/29/11. 2. All residents have the potential to be affected and all were assessed and mail care was completed for all on 3/29/11. 3. The Director of Nursing educated all nursing staff related to promoting care in a manner that enhances each resident's dignity by providing and maintaining appropriate grooming and personal hygiene related to nail care by 3/29/11. A new system for providing nail care was developed by the Director of Nursing and implemented 3/29/11.	

RECEIVED MAY 2011 OFFICE OF INSPECTOR GENERAL

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: [signature] TITLE: ADMINISTRATOR (X6) DATE: MAY 3, 2011

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 241	Continued From page 1 was to receive nail care on shower days (two times a week). A review of the nail care flow sheet for February and March, 2011 revealed documentation the nail care had been completed. An interview and observation, on 03/22/11 at 9:08 AM, revealed the resident sitting in the lobby at the nurse's desk. Resident #1's fingernails were long, jagged and partially painted with nail polish. There was a brownish discoloration underneath the fingernails. Resident A revealed during an interview that his/her nails had not been cut "in a long time" and he/she would like to have his/her fingernails cut because "they look bad". The resident folded his/her hands together. Interviews with Certified Nurse Aide (CNA) #2, on 03/22/11 at 10:20 AM, and CNA #8, on 03/22/11 at 10:45 AM, revealed fingernails were cut on shower days and the residents received a shower two times a week with a bed bath given on the other days. The nails were cleaned with each bath. An interview with Registered Nurse (RN) #3, on 03/22/11 at 10:55 AM, revealed the licensed staff were responsible for cutting fingernails of residents diagnosed with Diabetes Mellitus and the CNAs were to cut all other residents' fingernails on shower days. The fingernails were to be cleaned during bathing and as needed. An interview with the Director of Nursing (DON), on 03/22/11 at 3:25 PM, revealed residents' fingernails should be trimmed and cleaned on the residents' shower days. The CNAs and licensed staff should be monitoring fingernails during their shift. She would expect nail care to be part of the care provided during the showers.	F 241	The Director of Nursing or designee will do observations of a random sample of ten residents per unit(two units) weekly for appropriate grooming and personal hygiene related to nail care. These observations will be documented on an internal audit form once a week for six weeks, then once every two weeks for two months, then once a month. Any issues that are found will be immediately corrected and reported to the Director of Nursing or designee. 4. The compliance for this process will monitored through review of the audits by the Administrator or designee Monday through Friday and documented on the clinical meeting minutes. The result of this monitoring will be brought to the monthly Quality Assurance/Continuous Quality Indicator meetings. 5. The date of compliance is	3/30/2011

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F 312 SS=E	483.25(a)(3) ADL CARE PROVIDED FOR DEPENDENT RESIDENTS A resident who is unable to carry out activities of daily living receives the necessary services to maintain good nutrition, grooming, and personal and oral hygiene. This REQUIREMENT is not met as evidenced by: Based on observations, interviews and record review, the facility failed to ensure grooming and personal hygiene related to nail care was provided for one resident (#2) in the selected sample of three and three residents (#A, #B and #C) not in the selected sample. Residents #2, #A, #B and #C had long, unkept fingernails with a brownish discoloration under the nails. Findings include: A review of the policy (undated) for Care of Fingernails/Toenails revealed nail care included 1) daily cleaning and regular trimming and 2) Trimmed and smooth nails prevent the resident from accidently scratching and injuring his/her skin. 1. A record review revealed Resident #2 was admitted to the facility with diagnoses to include Surgical Wound, Peripheral Vascular Disease (PVD) and Manic Depression. The resident was allergic to Nickle, Copper and Saline. A review of the quarterly Minimum Data Set (MDS), dated 01/18/11, revealed the facility assessed the resident to require extensive assistance with personal hygiene. A review of the care plan for Skin Care, dated 01/26/11, revealed the resident	F 312	F312 ADL care provided for Dependent Residents 1. Residents #2, #A, #B, and #C grooming and personal hygiene related to nail care has been provided and maintained since 3/29/11. 2. All residents have the potential to be affected. 3. The Director of Nursing educated all nursing staff related to promoting care in a manner that enhances each resident's dignity by providing and maintaining appropriate grooming and personal hygiene related to nail care by 3/29/11. A new system for providing nail care was developed by the Director of Nursing and implemented 3/29/11.	

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F 312	Continued From page 3 was to receive nail care on shower days (two times a week). A review of the Activities of Daily Living (ADL) flow sheet for February and March, 2011, revealed documentation that nail care had been provided. An observation and interview with Resident #2 on 03/22/11 at 8:55 AM, revealed his/her fingernails were long and had a dark brownish discoloration underneath the nails. The resident had multiple round lesions with self inflicted scratches and scabs on his/her upper chest and both arms from reactions to metal. Resident #2 revealed he/she had multiple allergies to metal and scratched him/herself unintentionally. The resident's nails had not been trimmed "in a while". 2. A record review revealed Resident #A was admitted to the facility with Depression. A review of the quarterly MDS, dated 01/26/11, revealed the facility assessed the resident as moderately cognitively impaired and required limited assistance with personal hygiene. A review of the care plan revealed the resident received nail care with showers. A review of the ADL flow record for February and March, 2011, revealed documentation the resident had nail care completed. An observation, on 03/22/11 at 9:08 AM, revealed the resident sitting in the lobby at tha nurse's desk. The resident's fingernails were long, jagged and partially painted with nail polish. There was a brownish discoloration underneath the fingernails. An interview with Resident #A revealed his/her nails had not been cut "in a long time" and he/she would like to have the fingernails cut because "they look bad".	F 312	The Director of Nursing or designee will do observations of a random sample of ten residents per unit(two units) weekly for appropriate grooming and personal hygiene related to nail care. These observations will be documented on an internal audit form once a week for six weeks, then once every two weeks for two months, then once a month. Any issues that are found will be immediately corrected and reported to the Director of Nursing or designee. 4. The compliance for this process will monitored through review of the audits by the Administrator or designee Monday through Friday and documented on the clinical meeting minutes. The result of this monitoring will be brought to the monthly Quality Assurance/Continuous Quality Indicator meetings. 5. The date of compliance is	3/30/2011

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F 312	Continued From page 4 3. A record review revealed Resident #B was admitted to the facility with diagnoses to include Diabetes Mellitus. A review of the quarterly MDS, dated 01/23/11, revealed the facility assessed the resident to be moderately cognitively impaired and required extensive assistance with personal hygiene. A review of the care plan revealed the resident received nail care twice a week on shower days by a licensed staff. A review of the ADL flow record, for February and March, 2011, revealed documentation that the resident had received nail care. An interview and observation, on 03/22/11 at 9:13 AM with Resident #B revealed his/her fingernails were long with a brownish discoloration under the nails. An interview with Resident #B revealed the fingernails were "last cut in February". 4. A record review revealed Resident #C was admitted to the facility with Parkinson's Disease. A review of the quarterly MDS, dated 01/16/11, revealed the facility assessed the resident as moderately cognitively impaired and required extensive assistance with personal hygiene. A review of the care plan revealed the resident was to receive nail care twice a week on shower days. A review of the ADL flow sheet for February and March, 2011, revealed documentation that nail care had been provided. An interview and observation, on 03/22/11 at 10:15 AM, revealed the resident was sitting in a Geri/Chair in the lobby at the nurse's desk. His/her fingernails were long, jagged and had a brownish discoloration underneath the nails. Interview with Resident #C revealed it had been "a while" since his/her fingernails had been cut.	F 312		

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F 312	Continued From page 5 Interviews with Certified Nurse Aide (CNA) #2, on 03/22/11 at 10:20 AM, and CNA #8, on 03/22/11 at 10:45 AM, revealed fingernails were cut on shower days and the residents received a shower two times a week with a bed bath given the on other days. The nails were cleaned with each bath. The licensed staff were responsible for cutting the Diabetic residents' nails. An interview with Registered Nurse (RN) #3, on 03/22/11 at 10:55 AM, revealed the licensed staff were responsible for cutting the fingernails of residents with Diabetes Mellitus and the CNAs were to cut all other residents' nails on shower days. Fingernails were to be cleaned during bathing and as needed. An interview with the Director of Nursing on 03/22/11 at 3:25 PM, revealed licensed staff and CNAs should be monitoring fingernails during their shifts and at all times when providing care for residents. She expected nail care to be part of the care provided during the showers and as needed.	F 312		