



**CABINET FOR HEALTH AND FAMILY SERVICES  
DEPARTMENT FOR MEDICAID SERVICES**

**Steven L. Beshear**  
Governor

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**Audrey Tayse Haynes**  
Secretary

**Lawrence Kissner**  
Commissioner

May 20, 2014

Lawrence Kissner, Commissioner  
Dept. for Medicaid Services  
275 East Main Street, 6W-A  
Frankfort, Kentucky

RE: Managed Care Preauthorized Services Items

Dear Commissioner:

Upon your request, this division gathered and reviewed each Managed Care Organizations (MCO) listing of services requiring preauthorization. The MCO's provided the listing by CPT/HCCPS codes for review and comparison. The detailed comparison found that each MCO differed in some areas but were overall in alignment. Below you will find the results when the codes were rolled up into larger categories.

| SERVICES  | Anthem | Coventry | Humana | PassPort | Well Care |
|---|--------|----------|--------|----------|-----------|
| All Services Provided by Non-Participating Providers                          | X      | X        | X      | X        | X         |
| Ambulance Services-Air and Water  | X      | X        | X      |          | X         |
| Behavioral Health and Substance Abuse Services                                | X      | X        | X      | X        | X         |
| Chiropractic Visits   | X      | X        | X      | X        | X         |
| Cosmetic Procedures and Plastic Surgery                                       | X      | X        | X      | X        | X         |
| DME > \$500 – Rental or Purchase  | X      | X        | X      | X        | X         |
| Genetic Testing   | X      | X        | X      | X        | X         |
| Home Health Care  | X      | X        | X      | X        | X         |
| Home Hospice  | X      | X        | X      | X        | X         |
| Inpatient Services (including Skilled Nursing Facility (SNF), Rehabilitation) | X      | X        | X      | X        | X         |
| Non Emergent Outpatient Diagnostic Imaging Procedures                         | X      | X        | X      | X        | X         |
| Pain Management   | X      | X        | X      | X        | X         |
| Rehabilitation Facility Admissions  | X      | X        | X      | X        | X         |
| Transplant Services   | X      | X        | X      | X        | X         |

As you can see, the prior authorization requirements are very similar across the various MCO's. While there may be nuances within a given category, overall the MCO's are requiring prior authorization for similar services. We have also verified that the prior authorization requirements are posted on each MCO website and we are creating hotlinks from the DMS website to theirs.

This information has been confirmed by each MCO. Please let me know if you need anything further on this topic.

Sincerely,

Lee A. Guice, Director  
Policy and Operations

C: Medicaid Advisory Counsel  
Neville Wise, Deputy Commissioner, Medicaid  
Lisa Lee, Deputy Commissioner, Medicaid  
Dr. John Langefeld, Medical Director, Medicaid