

2016 PERM Audit Provider Education Calls

The Centers for Medicare & Medicaid Services (CMS) is hosting Payment Error Rate Measurement (PERM) Provider Education Conference Call/Webinars to provide an opportunity for Kentucky Medicaid and Children's Health Insurance Program (CHIP) providers to learn about PERM and their responsibilities. PERM is designed to measure improper payments in the Medicaid and CHIP programs.

Education session participants will learn from presentations that feature:

- An overview of the PERM Program
- Provider responsibilities during a PERM review
- Mandatory requirement to submit requested member medical records
- Frequent Mistakes and Best Practices

The same presentations will be repeated for each session. You will have the opportunity to ask questions through the conference lines, via the webinar, and through the dedicated PERM Provider email address at: PERMProviders@cms.hhs.gov

Presentation materials will be posted as downloads on the Providers tab of the PERM website at:

<http://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicaid-and-CHIP-Compliance/PERM/Providers.html>

Both audio and interactive webinars are being conducted using the WebEx platform.

Tuesday, June 21, 2016 3:00PM-4:00PM EDT

Access Information

1. Please call the following number:
WebEx: 1-877-267-1577
2. Follow the instructions you hear on the phone

Your WebEx Meeting Number: 996 196 415 (Please note the meeting numbers are different for each presentation date).

To join this meeting online

1. Go to <https://meetings.cms.gov/orion/joinmeeting.do?MeetingKey=996196415>
2. If requested, enter your name and email address.
3. This meeting does not require a password.
4. Click "Join".
5. Follow the instructions that appear on your screen.

****You MUST call on the phone to hear the audio presentation****

Wednesday June 29, 2016 3:00PM-4:00PM EDT

Access Information

1. Please call the following number:
WebEx: 1-877-267-1577
2. Follow the instructions you hear on the phone

Your WebEx Meeting Number: 994 831 426

To join this meeting online

1. Go to <https://meetings.cms.gov/orion/joinmeeting.do?MeetingKey=994831426>
2. If requested, enter your name and email address.
3. This meeting does not require a password.

4. Click "Join".
5. Follow the instructions that appear on your screen.

****You MUST call on the phone to hear the audio presentation****

Tuesday, July 19, 2016, 3:00PM-4:00PM EDT

Access Information

1. Please call the following number:
WebEx: 1-877-267-1577
2. Follow the instructions you hear on the phone

Your WebEx Meeting Number: 997 909 667

To join this meeting online

1. Go to <https://meetings.cms.gov/orion/joinmeeting.do?MeetingKey=997909667>
2. If requested, enter your name and email address.
3. This meeting does not require a password.
4. Click "Join".
5. Follow the instructions that appear on your screen.

****You MUST call on the phone to hear the audio presentation****

Wednesday, July 27, 2016, 3:00PM-4:00PM EDT

Access Information

1. Please call the following number:
WebEx: 1-877-267-1577
2. Follow the instructions you hear on the phone

Your WebEx Meeting Number: 999 454 534

To join this meeting online

1. Go to <https://meetings.cms.gov/orion/joinmeeting.do?MeetingKey=999454534>
2. If requested, enter your name and email address.
3. This meeting does not require a password.
4. Click "Join".
5. Follow the instructions that appear on your screen.

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CMS encourages all participants to submit questions not addressed in the session to our dedicated PERM Provider email address at PERMProviders@cms.hhs.gov or, you may also contact your State PERM Representatives with any questions and for information about education and training in your state.

Please check the CMS website and PERM Provider's webpage for helpful education materials, FAQs, and updates at <https://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicaid-and-CHIP-Compliance/PERM/Providers.html>