



**CABINET FOR HEALTH AND FAMILY SERVICES  
OFFICE OF THE SECRETARY**

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**Vickie Yates Brown Glisson**  
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**Statewide News Release**

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**State Opens New Fayette Social Services Office**

**FRANKFORT, Ky.** (Nov. 16, 2017) – The Kentucky Department for Community Based Services (DCBS), part of the Cabinet for Health and Family Services (CHFS), officially opened its new Fayette County office today.

DCBS is the agency that provides child and adult protective services and determines eligibility for Medicaid, welfare assistance, child care assistance, food stamps and other programs.

“Our priority is to provide quality and timely services to all families who seek our assistance,” Secretary Glisson said at the event. “These new offices will help us meet that goal. I am so pleased for the staff and customers of Fayette County DCBS to use these nice new facilities.”

The celebration included a reception with agency leadership, local leaders from various segments of the community and other advocates and partners.

DCBS Deputy Commissioner Joe Hamilton said the new renovated location, at 455 Park Place, Suites 120 A and B, Lexington, 40511, opened to customers recently and combines all DCBS services into one location for easier customer service.

“We made these changes with our staff and customers in mind,” he said. “The four family visitation rooms are clean, welcoming and safe. And co-housing our department offices means clients can get more comprehensive services and consolidate visits into one trip.”

Hamilton said there are security enhancements, too, including badge reader access, safety glass in all the reception windows, cameras in the visitation rooms, and a fenced parking area for state vehicles and workers needing access after-hours.

The Fayette County DCBS office is open from 8 a.m. to 4:30 p.m. eastern time.

To contact staff about family support services, like food benefits or medical, welfare or child care assistance, call 855-306-8959. To contact staff about child and adult protective services, call 859-246-2273. Learn more about DCBS programs and assistance at [chfs.ky.gov/dcbs](http://chfs.ky.gov/dcbs).

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*The Cabinet for Health and Family Services is home to most of the state's human services and healthcare programs, including the Department for Medicaid Services, the Department for Community Based Services the Department for Public Health, the Department for Aging and Independent Living and the Department for Behavioral Health, Developmental and Intellectual Disabilities. CHFS is one of the largest agencies in state government, with nearly 8,000 full- and part-time employees located across the Commonwealth focused on improving the lives and health of Kentuckians.*