CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES

Steven L. Beshear
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Audrey Tayse Haynes
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June 4, 2014

Michael Murphy
CEO, Coventry Cares
9900 Corporate Campus, Ste. 1000
Louisville, KY 40223

Re: CC2014SP-1

Dear Mr. Murphy:

I am writing in response to a letter I received from Sabrina Moore, dated May 27, 2014. The letter outlined the Corrective Action Plan Coventry has put in place to ensure that Supplemental Payments to Primary Care Providers are made in a timely manner. I have reviewed the process and find it acceptable to address the problem. I would appreciate it if you notify me when the second quarter supplemental payment is distributed in August.

Please feel free to contact me if you have any questions concerning this matter.

Sincerely,

Thomas McMahan
Senior Policy Advisor
Managed Care Oversight
Department for Medicaid Services

cc: Lawrence Kissner, Commissioner, Department of Medicaid Services
Lee A. Guice, Director of Policy and Operations, Department of Medicaid Services
Christina Heavrin, General Counsel, Cabinet for Health and Family Services
Elizabeth Justus, Manager, Managed Care Oversight, Department of Medicaid Services