



**CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES**

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TO: HCB Waiver Providers
FROM: HCB Wavier Staff
DATE: August 12, 2016
SUBJECT: Conflict Free Case Management

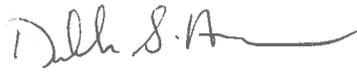
As you are aware the Home and Community Based Services (HCB) Waiver was approved by the Centers for Medicare and Medicaid Service (CMS) on August 1, 2016 and will be operationalized on September 15, 2016. The approved HCB regulations, 907 KAR 7:010 (Version 2) and 907 KAR 7:015 (reimbursement Version 2) will be implemented on September 15th and each participant will transition upon their recertification.

Conflict Free Case Management will go into effect at the time of the HCB participant's recertification and at the time the participant will need to decide who their provider will be for case management and service delivery. Conflict Free Case Management requires that a provider, *(including any subsidiary, partnership, not-for-profit, or for-profit business entity that has a business interest in the provider)*, who renders case management to an individual, must not also provide waiver services to that same individual, unless the provider is the only willing and qualified provider in the geographical area (30 miles from the participant's residence).

As a HCB Waiver Provider, please assist your current HCB participants on understanding this requirement as well as obtaining a list of providers available that can transition them into their agency for either case management or direct service delivery. The Department for Medicaid Services recognizes this will be a significant change for your participants however based upon CMS' decision; we must adhere and do all we can to help our participants accept and transition to a new provider.

The listings of all HCB Case Managers and Providers per county will be available through the Department for Aging and Independent Living (DAIL). Please email dailhcb@ky.gov or call 877-315-0589.

Thank you,

A handwritten signature in black ink, appearing to read "Deborah S. Anderson". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Deborah Anderson
Director, Department for Community Alternatives