CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES

Steven L. Beshear
Governor

275 East Main Street, 6W-A
Frankfort, KY 40621
P: 502-564-4321
F: 502-564-0509
www.chfs.ky.gov

Audrey Tayse Haynes
Secretary

Lawrence Kissner
Commissioner

August 5, 2014

Michael Murphy
CEO, Coventry Cares
9900 Corporate Campus, Ste. 1000
Louisville, KY 40223

Re: CC2014FC-1

Dear Mr. Murphy:

I am writing in response to the letter I received from Sabrina Moore, dated July 25, concerning the discontinuance of services for foster children in residential facilities. The Department has reviewed Coventry's Corrective Action Plan and finds it acceptable to correct the problem. Department staff will continue to monitor this issue to ensure that these discharges are done without causing undue concerns for the families of these children. Since a major component of the plan revolves around staff training, I would caution you to take the necessary steps to make sure any new staff members are fully aware of the proper procedures.

I appreciate your timely response and will be available to answers any questions you may have concerning this matter.

Sincerely,

Patricia Biggs

Patricia Biggs
Director of Program Quality and Outcomes
Department for Medicaid Services

cc: Lawrence Kissner, Commissioner, Department for Medicaid Services
Christina Heavrin, General Counsel, Cabinet for Health and Family Services
Elizabeth Justus, Manager, Managed Care Oversight, Department for Medicaid Services