



CABINET FOR HEALTH  
AND FAMILY SERVICES

# **Public Health Emergency Unwinding Update Behavioral Health Technical Advisory Committee**

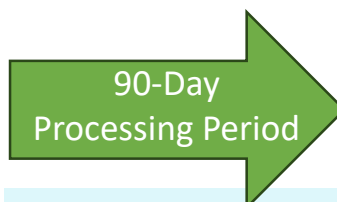
May 1, 2024

Veronica Judy-Cecil  
Senior Deputy Commissioner  
Department for Medicaid Services

# Unwinding Report Updates Posted

Original CMS Monthly Reports

	Individual Renewals	Medicaid Approvals	Medicaid Terminations	Pending
May	80,673	37,182	34,124	2,698
Jun	82,606	37,364	35,971	1,883
Jul	54,975	27,044	20,344	1,325
Aug	54,344	28,296	18,662	1,069
Sept	150,985	81,144	15,735	16
Oct	155,003	92,524	12,711	15
Nov	31,863	22,888	1,508	38
Dec	30,705	28,889	1,235	2



<b>2,659 processed</b>
<b>1868 processed</b>
<b>1,287 processed</b>
<b>1064 processed</b>
<b>14 processed</b>
<b>7 processed</b>
<b>33 processed</b>
<b>2 processed</b>

Updated CMS Monthly Reports\*

	Individual Renewals	Medicaid Approvals	Medicaid Terminations	Pending
May	80,673	38,552	35,413	39
Jun	82,606	38,236	36,967	15
Jul	54,975	27,775	20,900	38
Aug	54,344	28,853	19,169	5
Sept	150,985	81,156	15,735	2
Oct	155,003	92,528	12,711	8
Nov	31,863	22,900	20,088	5
Dec	30,705	28,891	1,235	0

\*Per CMS' Medicaid and Children's Health Insurance Program Eligibility and Enrollment Data Specifications for Reporting During Unwinding, Updated October 2023, Version 3.

# KY Medicaid Renewals\* and Reinstatements

Individuals procedurally terminated on their renewal due date are given 90 days to respond and provide requested information. If they are determined eligible, coverage is **reinstated** back to their termination date. Months that are still within the 90-day window and are still processing reinstatements are included below.

	Individual Renewals	Medicaid Approvals	Medicaid Terminations	Pending	Extended	Reinstatements as of 04/12/24
January	121,236	67,748	10,861	22	42,567	8,246
February	93,004	64,789	10,105	1	18,076	1,600
March	97,962	70,358	6,139	72	19,600	1,464

\*Numbers are based on CMS Reports. April and May renewals are actively in process at this time

# March Demographic Data

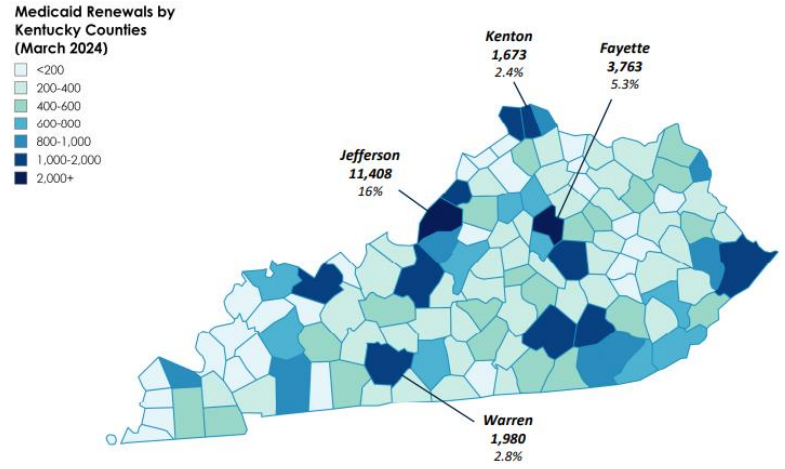
March 2024 Kentucky Renewals		
Race	Approved	Terminated
White	55,982	6,300
Black or African American	8,399	990
Unknown	3,624	300
Mixed	1,427	142
Asian	811	182
American Indian or Alaskan Native	70	15
Native Hawaiian or Other Pacific Islander	45	3
<b>Total</b>	<b>70,358</b>	<b>7,932</b>

March 2024 Kentucky Renewals		
Gender	Approved	Terminated
Female	42,889	5,192
Male	27,469	2,740
<b>Total</b>	<b>70,358</b>	<b>7,932</b>

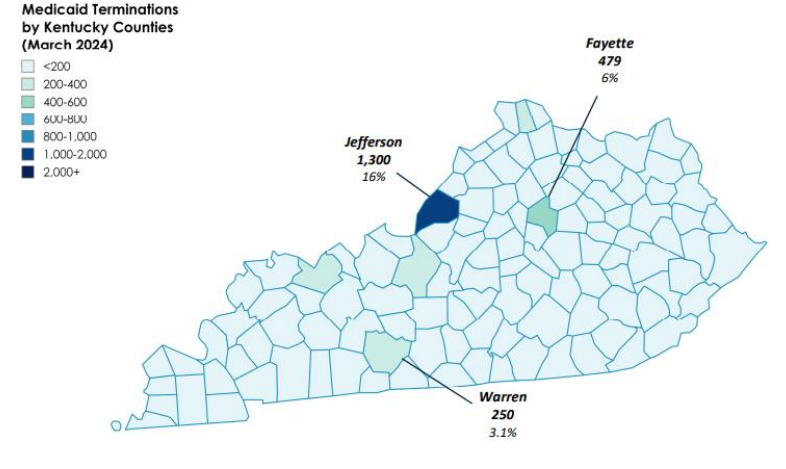
March 2024 Kentucky Renewals		
Ethnicity	Approved	Terminated
Hispanic/Latino	2,916	383
Not Hispanic/Latino	64,802	7,299
Unknown	2,640	250
<b>Total</b>	<b>70,358</b>	<b>7,932</b>

March 2024 Kentucky Renewals		
Age Group	Approved	Terminated
0-6	442	3
7-18	94	1
19-25	10,822	1,422
26-50	43,144	4,893
51-64	13,299	1,299
65+*	2,557	314
<b>Total</b>	<b>70,358</b>	<b>7,932</b>

## March 2024 Kentucky Approvals



## March 2024 Kentucky Terminations



# PHE Unwinding - Appendix K Flexibilities



[1915cwaiverdesk@ky.gov](mailto:1915cwaiverdesk@ky.gov)

1-844-784-5614

DMS received Centers for Medicare and Medicaid (CMS) approval for all six of the updated waiver applications, which include making several components of Appendix K permanent. Waiver amendments are effective May 1, 2024.

**01** Allow telehealth as a component of case management, counseling, and therapies

**02** Expand case management provider qualifications

**03** Reduce age requirement for Respite, Personal Assistance, Attendant Care, and Residential staff from 21 to 18

**04** Allow access to respite for participants receiving Residential Support Level II in SCL

**05** Allow limited waiver services to be provided in acute hospital settings under extraordinary circumstances

**06** Expand Residential in ABI and ABI-LTC to allow up to five participants per house

**07** Maintain Appendix K rate increases for all waiver services

[Appendix K Waiver Update Info](#)

# Appendix K Information for Providers and Participants

- To help stakeholders understand which policies will end and which will continue, we recorded two webinars. One webinar is for waiver providers. The other is for waiver participants.
- Implementing Appendix K Flexibilities for Providers.
  - [Recorded Webinar](#)
  - [Presentation](#)
- Implementing Appendix K Flexibilities for Participants.
  - [Recorded Webinar](#)
  - [Presentation](#)
- To learn more, Check out the Appendix K Waiver Update One Pager for detailed information, the [Notice of Appendix K End Date](#), and the [Model II Waiver Application Approval notice](#).
- For further information, and to see all amended waivers, please visit the [Division of Long-Term Services and Supports website](#) .

# Kentucky Medicaid Member Surveys

On April 15<sup>th</sup> Kentucky sent emails to Medicaid members that have gone through a renewal in the last year to ask them to complete a survey.

We are hoping to gather feedback on the renewal process and DMS' communications from members!

The surveys will be open for the next few weeks so please remind your clients to look for the link in their email.

Spanish version coming soon!

# Kentucky Medicaid Stakeholder Surveys

We also have a Stakeholder Survey and we want to hear from you too! Check your emails or access the survey here.

## **Kentucky DMS Stakeholder Survey**

<https://stats.altarum.org/limesurvey/index.php/514727?lang=en>



# Help us get the message out! Informational fliers available on PHE website in English and Spanish!

## Reinstatement Information

### How to Reinstate Your Medicaid

Beginning in April 2023, Kentucky Medicaid went back to doing annual renewals for Medicaid eligibility.

Did your Medicaid coverage get terminated? You may be able to get it back with a few easy steps!

**But...** You need to act within 90 days of your termination to get coverage reinstated!

Your kynect dashboard will have information about any notices you may have received explaining the steps you need to take to get your coverage back!

#### Here is what you need to do!

1. Log into [kynect.ky.gov](https://kynect.ky.gov) – if you don't have a kynect account, you can set one up by following the steps in this [video!](#)
2. Navigate to your Message Center to view your notices.
3. Read the notices you received to know what you need to do.
4. You may need to complete a pre-populated renewal application, upload documents, or report a change to your application.
5. Once everything is updated and completed, you can proceed to sign and submit.
6. If you are having trouble or can't set up a kynect account, you can call (844)-4kynect or go into a DCBS office for help. [Find a DCBS Office](#) or [find a kynector](#).

If your situation has changed and you are no longer eligible for Medicaid, there are other options available to you. Agents and kynectors can help you select and enroll in a Qualified Health Plans (QHPs) with payment assistance.

Visit <https://medicaidunwinding.ky.gov> to learn more!

## Materials for Offices

Are you or your family covered by Medicaid or KCHIP? Your renewal letter could be coming soon!

- Make sure your address is up to date in kynect!
- Check your mail. We may need to contact you!
- Complete and return requests for information.
- No longer qualify? Shop kynect for an affordable plan!



(855)-4kynect **FREE HELP!**  
[www.kynect.ky.gov/healthcoverage](https://www.kynect.ky.gov/healthcoverage)



## Editable Fliers for kynectors

**TEAM KENTUCKY** CABINET FOR HEALTH AND FAMILY SERVICES **Public Health Emergency Unwinding**

### Kentucky Medicaid Renewals

**Here is what you need to know to stay covered!**

If you or a family member currently has health coverage through Medicaid or the Kentucky Children's Health Insurance Program, called KCHIP, there are changes coming.

**What's changing?**

Because of COVID-19, the federal government declared a public health emergency (PHE). During this time, changes were made so that Medicaid and KCHIP renewals were not required, so people did not lose their coverage.

However, Kentucky restarted Medicaid annual renewals in April. Renewals will continue over a 12-month period.

Make sure you take the necessary steps to keep your coverage!

**★ You will receive a letter when it is your time to renew.**

#### What do you need to do?

- 1 Update your information:** Make sure [kynect.ky.gov](https://kynect.ky.gov) has your correct:
  - ✓ mailing address
  - ✓ phone number
  - ✓ email
 This way, we can contact you without delay.
- 2 Check your mail:** You will get a letter about your Medicaid or KCHIP renewal **when it is your time**. The letter will let you know if you need to complete a form or send in information to keep your coverage.
- 3 Send in information:** If you get a form, fill it out, return it right away. Make sure to give us any information we request. The information will help determine if you still qualify for coverage.

**Have questions? Need help?**

To make sure your information is updated, visit [kynect.ky.gov](https://kynect.ky.gov) or call 855-4kynect (855-459-6328)

**Kentucky Medicaid will reach out to you when it is your time to renew.**

You can also get free help from local kynectors.

Local kynector:  Contact Info:

### ASSISTANCE FOR KYNECTORS

#### MANUAL IDENTIFICATION PROOFING MADE EASY!

#### WHY IS ID PROOFING NEEDED?

Sometimes, a Medicaid member's identification cannot be verified electronically with Experian. When this happens, members will need to take additional steps to assure the verification of their identity.

#### ADDITIONAL INFO...

It is important to flag emails for DCBS staff to assure awareness of an identification proofing request and proper identification of the Medicaid member.

Email documents to:

#### TIP 1

If ID proofing is needed, Medicaid members must submit a form and photo ID to the Department for Community Based Services (DCBS).

#### TIP 2

kynectors can assist with the completion of form and can email the document, photo ID, and member's contact info on behalf of the member to DCBS.

#### TIP 3

Members or kynectors can hand deliver the form to a local DCBS office.

[DMS.IDProofing@ky.gov](mailto:DMS.IDProofing@ky.gov)

Enter "ID Proof" in subject line

Identify member in body of email.



# How to Stay Informed...

Kentucky's Medicaid Renewals and PHE Unwinding Website - [MedicaidUnwinding.ky.gov](https://www.MedicaidUnwinding.ky.gov)

CHFS Social Media

- [Facebook](#),
- [Twitter](#), and
- [Instagram](#)

Stakeholder Meetings

- Ongoing Stakeholder Meetings – 3rd Thursday @ 11:00 ET

Reports

- CMS Monthly Report
- Monthly Demographic Report
- Provider KLOCS Report
- Provider KYHealthNet Renewal Information



## Questions