

[INSERT CURRENT DATE]

[INSERT REF #]

[INSERT CASE NAME]

[INSERT MAIL ADDRESS]

[INSERT MAIL ADDRESS CITY], [STATE] [ZIP CODE]

IMPORTANT MEDICAID CHANGE

As a Medicaid member living in one of these counties – Breckinridge, Bullitt, Carroll, Grayson, Hardin, Henry, Jefferson, Larue, Marion, Meade, Nelson, Oldham, Shelby, Spencer, Trimble or Washington - you will have a choice of health plans in January, 2013.

The plans are called Managed Care Organizations (MCOs). They are:

- CoventryCares of Kentucky
- Humana Health Plan
- Passport Health Plan
- WellCare of Kentucky.

In November 2012, one of these plans will be chosen for you.

What You Need to Know:

- You may choose to stay with the plan you are assigned to or switch to another one.
- You can change plans from November 13 to December 14, 2012.
- You can change plans again from January 1, 2013 to March 31, 2013.
- These plans will cover the same services as before and will also cover behavioral health services.
- Everyone in Medicaid, living in these counties, will become a member of one of the plans, except people in nursing homes or people who get special waiver services.
- MCOs will help members get needed medical services and quality health care.
- MCOs will make sure that your doctor and provider team work together to keep you in good health and get you the best medical care possible.
- Each MCO plan may have different doctors, pharmacies, and preferred drugs.

**We will send you more letters in the next few weeks about your new MCO.
Please read them carefully and keep them.**

We hope this information helps you. If you have questions, or need to know more now, call Medicaid Member Services toll-free at 1-855-446-1245 or view the Kentucky Medicaid Member web site at <http://chfs.ky.gov/dms/member+information.htm>.

Para asistencia en español, llame al 1-855-446-1245. Las llamadas son gratuitas.