



**CABINET FOR HEALTH AND FAMILY SERVICES  
DEPARTMENT FOR MEDICAID SERVICES**

**Steven L. Beshear**  
Governor

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**Audrey Tayse Haynes**  
Secretary

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Commissioner

June 7, 2013

TO: ALL MEDICAID PROVIDERS

FROM: LAWRENCE KISSNER, COMMISSIONER

RE: MEDICAID MANAGED CARE EDUCATIONAL FORUMS – **NEW DATE AND LOCATION FOR THE FORUM IN REGION 2**

Governor Beshear has directed the Cabinet for Health and Family Services (CHFS) to initiate enhanced educational efforts to improve the Medicaid managed care implementation system. At the Governor's request, CHFS will sponsor educational forums in each of the eight Medicaid regions. These forums are designed to allow medical providers, MCO representatives, and Department of Insurance (DOI) representatives to meet face-to-face to discuss concerns about proper billing, appeals processes and any specific regional issues related to Medicaid managed care. Additionally, these forums will encourage conversations about how to improve the overall system of health care delivery in Kentucky. We encourage you and appropriate staff to participate in these free educational forums. More detailed information about location information, parking, and the schedule will be sent to you upon registration, and will also be available at [www.chfs.ky.gov/dms](http://www.chfs.ky.gov/dms). Please register at <http://www.surveymonkey.com/s/6FVP3QK>.

The free educational forums will be held at the dates and locations listed below. Due to the positive response from our providers at the first three forums, the forum for Region 2 has been moved to a larger venue on a different date. We apologize for any inconvenience this may cause. If you are registered and cannot attend on the new date, please contact us. We encourage you to consider attending any of the regional forums.

Medicaid Region	Date	Location
Region 1	July 15	Murray State University
Region 2	July 16 <b>*NEW DATE*</b>	Brescia University <b>*NEW LOCATION*</b>
Region 3	June 24	University of Louisville
Region 4	June 26	Lindsay Wilson College
Region 5	May 30	University of Kentucky
Region 6	June 27	Northern Kentucky University
Region 7	May 7	Morehead State University
Region 8	May 8	Jenny Wiley State Park

Agenda

9:00AM – 11:30AM: Provider Information general session – Secretary of Cabinet and Commissioners for Medicaid, Public Health and Behavioral Health; DOI Executive Staff. Topics include overview of managed care, appeals process, and prompt pay process.

Lunch - on your own

1:00PM – 3:30PM: MCO/Provider Billing session with all MCOs in your region. Topics include proper coding, prior authorizations, dealing with denials, grievance process, proper contacts with MCO's.

