



Kentucky Nursing Home Quality Care Collaborative

Group Benefits, Expectations, and Commitments

Health Care Excel is the Medicare Quality Improvement Organization (QIO) for Kentucky. Under contract with the Centers for Medicare & Medicaid Services (CMS), Health Care Excel invites your nursing home to participate in a collaborative designed to ensure that every nursing home resident receives the highest quality of care. Specifically, the Nursing Home Quality Care Collaborative will strive to instill quality and performance improvement practices, eliminate healthcare acquired conditions, and dramatically improve resident satisfaction.

The Collaborative offers an exciting opportunity to learn from high performing nursing homes regarding their processes as they pertain to resident safety, clinical outcomes, prevention, culture, staffing, and finance. The Collaborative aligns national nursing home quality initiatives and partnerships such as the Advancing Excellence in America's Nursing Homes Campaign, The Partnership to Improve Dementia Care, and Quality Assurance Performance Improvement (QAPI).

The Nursing Home Quality Care Collaborative will:

- Be fast paced and dynamic
- Provide the foundation for any nursing home to be focused on quality, data driven, resident centered care
- Support the development of strategies for overall quality
- Identify opportunities for improvement
- Address gaps in systems through planned interventions in order to improve the overall quality of care

Nursing homes choosing to be active participants in the Nursing Home Quality Care Collaborative are expected to benefit from:

- Educational learning sessions - together with other participating homes for networking, learning, and sharing
- Access to best practices and strategies of high performing nursing homes
- Quality Assurance Performance Improvement (QAPI) tools and resources
- Intervention development ideas and assistance

The collaborative content will focus on improving and further developing systems of care that lead to better quality. This comprehensive system continually examines opportunities for improvement in all care and services. By using data available to your organization, opportunities for improvement will be identified and you will then work to rapidly improve systems of care. Staff from participating nursing homes will work collaboratively with other nursing home staff to improve care practices around systems to support quality, and the identified topic areas.

While there is no fee to participate in the collaborative, participating nursing homes are expected to commit to the following:

- One team consisting of three (3) people. Including senior leaders and staff that provide resident care
- Participation in Learning & Action events being hosted by Health Care Excel.
- Participation in Conference Calls/webinars
- During action periods between the Learning & Action events, test and implement changes and collect data to measure the impact of the changes
- Submit progress reports during the Collaborative

The success of this initiative, at the individual nursing home level and across the state, depends on the mutual commitment and collaborative efforts of both Health Care Excel and participating nursing homes.

By participating, Health Care Excel and each participating nursing home pledge the following:

<i>QIO will:</i>	<i>Participating nursing home will:</i>
1. Provide expertise, practical assistance, and the best possible resources available to sustain and challenge participating nursing homes.	1. Commit to remain active in the project through July 2014.
2. Provide best practices, tools, and resources to support overall nursing home quality.	2. Apply strategies and principles of overall nursing home quality. Collect and submit data to measure the impact of changes.
3. Provide qualified staff and faculty with expertise in nursing home quality improvement.	3. Form an interdisciplinary team to work with Health Care Excel.
4. Provide training to support Quality Assurance and Performance Improvement (QAPI).	4. Develop strategies for QAPI.
5. Develop and facilitate opportunities for participating homes to come together in collaborative educational workshops for learning, sharing, and networking.	5. Participate in educational collaborative sessions, teleconference calls, and webinars.
6. Maintain a strong commitment to advance the project through partners and stakeholders, and to promote the accomplishments and best practices of participant nursing homes.	6. Actively share best practices and lessons learned.

Thank you for your commitment to improving healthcare quality and the lives of residents in nursing homes in Kentucky. For further information, please contact Janet Pollock at jpollock@kyqio.sdps.org or, 502-454-5112 ext. 2220.

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