



Commonwealth of Kentucky Cabinet for Health and Family Services

FOR IMMEDIATE RELEASE

Contact: Doug Hogan
502-564-7042, ext. 3467

Anya Armes Weber
502-564-7042, ext.3104

State Opens New Fulton County Social Services Office

New facility underscores administration's commitment to DCBS staff and the clients we serve

FRANKFORT, Ky. (Oct. 9, 2018) – The Kentucky Department for Community Based Services (DCBS), part of the Cabinet for Health and Family Services (CHFS), officially opened its new Fulton County office today with a reception and facility tour.

DCBS is the agency that provides child and adult protective services and determines eligibility for Medicaid, public assistance, child care assistance, food stamps and other programs.

“Our priority is to provide quality and timely services to all families needing our assistance,” said CHFS Secretary Adam Meier. “These new offices will help us make these connections. I am so pleased for the staff and customers of Fulton County DCBS to use these improved facilities.”

The celebration included a reception with agency leadership, local leaders from various segments of the community and other advocates and partners.

DCBS Commissioner Eric Clark said the new 6,020 square-foot office space in the city of Fulton combines all DCBS services into one location for easier customer service.

“These changes demonstrate our commitment to efficient work environments for our staff and effective services to our clients,” he said. “The family visitation room is safe and welcoming. Co-housing our department’s offices also leads to clients obtaining more comprehensive services in one trip, saving time and resources.”

Customer confidentiality is improved with a new intake window and completely private staff offices. Clark said there are security enhancements, too, including keypad access for staff, safety glass in all the reception windows and security cameras in the visitation room.

Commissioner Clark added the new facility was totally renovated and includes new high efficiency heating and cooling system that will improve on energy costs. For added safety, there is also 24-hour camera monitoring on the perimeter of the building.

The new Fulton DCBS location at 601 Stephen Beale Drive, Suite A Fulton, KY 42041 is open from 8 a.m. to 4:30 p.m. central time.

To contact staff about family support services, like food benefits or medical, public assistance or child care assistance, call 855-306-8959. To contact staff about child and adult protective services, call 270-472-1850. Learn more about DCBS programs and assistance at chfs.ky.gov.

-30-

The Cabinet for Health and Family Services is home to most of the state's human services and healthcare programs, including the Department for Medicaid Services, the Department for Community Based Services the Department for Public Health, the Department for Aging and Independent Living and the Department for Behavioral Health, Developmental and Intellectual Disabilities. CHFS is one of the largest agencies

in state government, with nearly 8,000 full- and part-time employees located across the Commonwealth focused on improving the lives and health of Kentuckians.