# TABLE OF CONTENTS

**OCSHCN Overview**
- Leadership ................................................. 1
- Mission and Vision ..................................... 1
- Medical Staff and Clinical Team ...................... 2

**Audiology Services** ..................................... 3

**Clinical Services**
- Autism Spectrum Disorder .............................. 4
- Cardiology .................................................. 4
- Cerebral Palsy ............................................. 4
- Cleft Lip and Palate ...................................... 5
- Craniofacial Anomalies ................................. 5
- Neurology .................................................. 6
- Telehealth .................................................. 6
- Ophthalmology ........................................... 7
- Orthopedics .............................................. 7
- Otology .................................................... 8
- Scoliosis ................................................... 8
- Transitioning to Adulthood ............................. 9
- Paying for Services ..................................... 9

**Supplemental Services**
- Care Coordination ...................................... 10
- Case Management ........................................ 10
- Social Services .......................................... 10
- Nutrition .................................................. 10
- Therapy Services ........................................ 10
- Language Interpretation ............................... 11

**Additional Diagnostic and Treatment Services**
- First Steps Point of Entry .............................. 11
- Hemophilia Treatment Centers ....................... 11

**Family Support Services**
- Family to Family Health Information Center ....... 12
- Case Management ........................................ 12
- Spanish Speaking Support Groups ................... 12
- Folic Acid Distribution ................................ 12

**Collaborations**
- Foster Care Support .................................... 13
- Partnerships ............................................. 13

**Locations and Contact Information** .................. 14

---

Kentucky Cabinet for Health and Family Services  
Office for Children with Special Health Care Needs  
310 Whittington Parkway, Suite 200, Louisville, KY 40222  
Toll Free Phone: (800) 232-1160  
Phone: (502) 429-4430  
Fax: (502) 429-4489  
Website: chfs.ky.gov/agencies/ccshcn
WHO WE ARE
The Office for Children with Special Health Care Needs (OCSHCN) is a Title V agency that is part of the Kentucky Cabinet for Health and Family Services. OCSHCN has a 95-year history of providing care to children across the state with special health care needs. Services take place within a OCSHCN office, a contracted physician's office, families home, or at a partner location.

MISSION
To enhance the quality of life for Kentucky's children with special health care needs through quality service, leadership, advocacy, education, and collaboration.

VISION
To be the visible leader in supporting the highest quality of life for Kentucky's children with special health care needs and their families through collaboration and creation of a more accessible community based system of support.

WHO WE SERVE
Children and youth enrolled in our program are residents of Kentucky, under the age of 21 (with the exception of adults with hemophilia), meet financial eligibility, and have one of the diagnoses that we treat. Services are provided on a sliding fee scale based on income.

WHERE WE SERVE
OCSHCN has 11 offices and 6 satellite clinic locations across the Commonwealth.

HOW TO APPLY OR REFER FOR SERVICES
Call or fax the office in your area. See pages 14-16 for details.
Audiology Services

Our comprehensive audiological program includes hearing testing, hearing conservation, hearing aid fittings, and programming for cochlear implants. Contact your local office to determine if the service you would like is available in your area.

EARLY HEARING DETECTION AND INTERVENTION (EHDI) PROGRAM

The EHDI program reaches every child in the state, approximately 53,000 babies per year, through newborn hearing screening. Mandated in 2000, hospitals in Kentucky must provide a hearing screen to every child and report all results to OCSHCN. EHDI staff monitors those who do not pass, and those that have risk factors leading to hearing loss. Families receive information on follow-up testing and, if a diagnosis of hearing loss is made, information regarding intervention options and assistive devices.

LOCATIONS

Barbourville .......(800) 348-4279
Bowling Green ....(800) 843-5877
Elizabethtown ....(800) 995-6982
Hazard ............(800) 378-3357
Lexington .........(800) 817-3874
Louisville .......(800) 232-1160
Morehead ........(800) 928-3049
Owensboro .....(877) 687-7038
Paducah .........(800) 443-3651
Prestonsburg ....(800) 594-7058
Somerset .........(800) 525-4279

HEARING TESTING

Licensed, certified audiologists conduct comprehensive hearing evaluations on newborns, infants, children, youth, and young adults including:

- Auditory Brainstem Response (ABR)
- Otoacoustic Emissions (OAE)
- Immittance Measures
- Tympanometry and Acoustic Reflex Testing
- Behavioral Audiometry (Visual reinforcement; conditioned play; conventional audiometry including speech perception testing.)

Test results and written reports are provided to the referring physician within 48 hours of the scheduled appointment. Follow-up testing is scheduled at the physician's request.

HEARING AID SERVICES

Comprehensive hearing aid related services are available to children diagnosed with permanent childhood hearing loss (PCHL).

Licensed, certified audiologists conduct periodic comprehensive hearing evaluations, hearing aid checks, hearing aid repairs, and hearing aid evaluations according to American Speech-Language Hearing Association (ASHA) best practice guidelines.

Comprehensive reports are provided to the managing otolaryngologist on an on-going basis; additional follow up testing is completed at the physician’s request.

CURRENT PARTNERSHIPS

Current partnerships include:

- Ashland Independent Schools
- Elliott County Board of Education
- Fayette County Schools
- Floyd County Schools
- Greenup County Schools
- Henderson County Schools
- Lawrence County Schools
- Martin County Schools
- McCreary County Schools
- Muhlenberg County Schools
- Northeast Headstart
- Ohio County Schools
- Pike County Schools
- Russell Independent Schools
- Trimble County Headstart
- Warren County Schools

COCHLEAR IMPLANT SERVICES

OCSHCN provides COCHLEAR IMPLANT EVALUATION AND PROGRAMMING services to patients who are currently enrolled in a OCSHCN Otology clinic and meet the guidelines for implantation as prescribed by the staff neuro-otologist. Cochlear implant patients will be followed by the OCSHCN audiologist for initial and follow-up cochlear implant services. Cochlear implant surgery and devices are not provided by OCSHCN.
Clinical Services

OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

### Autism Spectrum Disorder (ASD)

OCSHCN autism-friendly medical clinics minimize distractions for patients and streamline the clinic experience. Diagnostic clinics provide evaluation for children who may have a disorder on the autism spectrum and assist parents in finding the most appropriate therapies. These clinics fill gaps in parts of the state where diagnosis and treatment resources are scarce.

Telemedicine is playing a role by allowing specialists to consult with patients and families while they are seen in clinic.

**DEVELOPMENTAL SCREENING** is available in all locations below and Barbourville (800) 348-4279.

**DIAGNOSTIC LOCATIONS**
- Somerset — (800) 525-4279

**MEDICAL CLINIC LOCATIONS**
- Bowling Green — (800) 843-5877
- Owensboro — (877) 687-7038
- Paducah — (800) 443-3651
- Somerset — (800) 525-4279

**PROVIDERS**
- Gregory Barnes, MD
  Pediatric Neurologist
- Myra Beth Bundy, PhD
  Child Psychologist
- David Lohr, MD
  Child Psychiatrist
- Richard McChane, MD
  Developmental Pediatrician
- Debra O’Donnell, MD
  Pediatric Neurologist
- Gail Williams, MD
  Developmental Pediatrician
- Allison Yoder, MD
  Child and Adolescent Psychiatrist

### Cardiology

OCSHCN Cardiology clinics emphasize early diagnosis of congenital and acquired heart disease. Services may include routine hospitalization, surgical and other medical treatments, monitoring of activity, and nutritional counseling.

**LOCATIONS**
- Barbourville — (800) 348-4279
- Corbin — (800) 348-4279
- Harlan — (800) 348-4279
- Hazard — (800) 378-3357
- Manchester — (800) 348-4279
- Morehead — (800) 928-3049
- Pikeville — (800) 594-7058
- Prestonsburg — (800) 594-7058
- Somerset — (800) 525-4279

**PEDIATRIC CARDIOLOGISTS**
- Kristopher Cumbermack, MD
- Abeer Hamdy, MD
- Joshua Haymen, MD
- Melissa LeFebvre, DO
- Majd Makhoul, MD
- Shaun Mohan, MD
- Preeti Ramachandran, MD
- Callie Rzasa, MD
- Douglas Schneider, MD
- Mark Vranicar, MD

### Cerebral Palsy

This multidisciplinary clinic offers a unique approach to treating the patient by addressing all of the patient’s needs in one visit.

Children with Cerebral Palsy and their families have several physicians and therapists; care is often very complicated. Our nurses are experts in navigating, teaching, referring, and assisting patients and their families in meeting their health care goals and creating a care plan that is right for the child and family.

The child can see the neurologist, the orthopedic surgeon, and pulmonologist on the same day. The child may also see a nurse care coordinator, social worker, nutritionist, Family-to-Family support parent, physical therapist, occupational therapist, speech therapist, and representative for orthotics.

**LOCATION**
- Louisville — (800) 232-1160

**PROVIDERS**
- Vinay Puri, MD
  Pediatric Neurologist
- Shari Gabriel, MD
  Pediatric Orthopedic Surgeon
- Laura Jacks, MD
  Pediatric Orthopedic Surgeon
- Arpita Lakhotia, MD
  Pediatric Neurologist
- Ronald Morton, MD
  Pediatric Pulmonologist
Clinical Services

OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

**CLEFT LIP AND PALATE & CRANIOFACIAL ANOMALIES**

The OCSHCN Cleft Lip and Palate, and Craniofacial Anomaly team was started in the early seventies. Many of the children in clinic have complex genetic conditions requiring several surgeries, numerous specialty trained providers, and years of orthodontic treatment.

A multidisciplinary team is the best way to care for complex patients and help families coordinate care over the years of treatment.

The OCSHCN team meets the high standards of the American Cleft Palate-Craniofacial Association and the Cleft Palate Association. The team consists of:

- Care Coordinator (RN)
- Dentist
- Dietitian
- Family to Family Liaison
- Geneticist
- Oral Maxillofacial Surgeon
- Orthodontist
- Otolaryngologist
- Pediatric Audiologist
- Plastic Surgeon
- Social Worker
- Speech and Language Pathologist

**LOCATIONS**
Lexington . . . . (800) 817-3874
Louisville . . . . . (800) 232-1160

<table>
<thead>
<tr>
<th>LOUISVILLE PROVIDERS</th>
<th>LEXINGTON PROVIDERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mark Chariker, MD, FACS  Aesthetic &amp; Plastic Surgery Louisville</td>
<td>Mohamed Bazina, DDS  University of Kentucky</td>
</tr>
<tr>
<td>Swapna Chandran, MD  University of Louisville</td>
<td>Cynthia Beeman, DDS, PhD  University of Kentucky</td>
</tr>
<tr>
<td>Christopher Edelen, DDS  Edelen Orthodontics</td>
<td>Larry Cunningham, DDS, MD  University of Kentucky</td>
</tr>
<tr>
<td>Robert L. Flint, DMD, MD  University of Louisville</td>
<td>John C. Hornberger, DDS, MD  Kentucky Center for Oral &amp; Maxillofacial Surgery PSC</td>
</tr>
<tr>
<td>Toni Ganzel, MD  University of Louisville</td>
<td>G. Thomas Kluemper, DMD, MS  University of Kentucky</td>
</tr>
<tr>
<td>Thomas Higgins, MD  Kentuckiana Ear Nose and Throat</td>
<td>James Liau, MD  University of Kentucky</td>
</tr>
<tr>
<td>Lewis Jones, DMD, MD  University of Louisville  George Kushner, DMD, MD  University of Louisville  Jerry Lin, MD  University of Louisville</td>
<td>Kant Y. Lin, MD  UK HealthCare</td>
</tr>
<tr>
<td>Vicki Owczarzak, MD  University of Louisville</td>
<td>Cristina Perez-Pacheco, DDS  University of Kentucky</td>
</tr>
<tr>
<td>Ronald Pryor, DMD  Pryor Orthodontics</td>
<td>Brian Rinker, MD, FACS  University of Kentucky</td>
</tr>
<tr>
<td>Scott Rapp, MD  Aesthetic &amp; Plastic Surgery Louisville</td>
<td>Daniel Stewart, MD  University of Kentucky</td>
</tr>
<tr>
<td>Frederick Swain, DDS  Just Kids Pediatric Dentistry</td>
<td>Henry Vasconeze, MD  University of Kentucky</td>
</tr>
<tr>
<td></td>
<td>Sin Min Melvyn Yeoh, MD, DMD  University of Kentucky</td>
</tr>
</tbody>
</table>

**DENTAL & ORTHODONTIA**

OCSHCN provides the following services and supplies to children and youth who have received continuous care through one of the OCSHCN Cleft Lip & Palate or Craniofacial Anomalies clinics:

Dental • Prosthodontics • Periodontics • Orthodontics • Endodontics
Clinical Services

OCHSCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

NEUROLOGY

NEUROLOGY CLINIC

Pediatric Neurology specialty clinics serve children across Kentucky who experience neurological challenges.

Our team of specialists treat disorders that affect the brain, spinal cord, muscles, and nerves throughout the body.

The multidisciplinary team includes nurse care coordinators, social workers, dietitians, Family to Family support parents, and audiologists.

Care is often complicated and our staff are experts in navigating, teaching, referring, and assisting patients and their families to create a plan of care that meets the needs of the child and family.

LOCATIONS

Ashland ........ (800) 928-3049
Barbourville .... (800) 348-4279
Bowling Green ... (800) 843-5877
Hazard ........... (800) 378-3357
Lexington ........ (800) 817-3874
Louisville ....... (800) 232-1160
Manchester ...... (800) 348-4279
Morehead ....... (800) 928-3049
Owensboro ...... (877) 687-7038
Paducah .......... (800) 443-3651
Pikeville ........ (800) 594-7058
Prestonsburg .... (800) 594-7058
Somerset ......... (800) 525-4279

OCHSCN provides medical care through interactive video communication called “telehealth.” During a telehealth session, the patient is located in an exam room with OCHSCN clinical staff. A OCHSCN physician, nurse practitioner, and/or specialist are in a remote location. Communication is by video. This technology allows patients in rural areas to have access to physicians without travel.

NEUROLOGY CLINIC PROVIDERS

University of Kentucky

- Robert Baumann, MD
- Zahra Haghighat, MD
- Kimberly Jones, MD
- Gulam Khan, MD
- Donita Lightner, MD
- William Robertson, MD

University of Louisville

- Gregory Barnes, MD
- Angela Bishop, APRN
- Elizabeth Doll, MD
- Anna Ehret, MD
- Lauren C. Evanczyk, APRN
- Darren Farber, DO
- Kathrynn Gallegos, APRN
- Blakley E. Hackman, APRN
- Paula Johnson, APRN
- Samir R. Karia, MD
- Arpita Lakhotia, MD
- Jennifer Linville, APRN
- Kristi Mattingly, APRN
- Genevieve Mulkins, APRN
- Debra O'Donnell, MD
- Vinay Puri, MD
- Kristen N. Riley, APRN
- Melissa Schellenberger, APRN
- Stephanie L. Sims, APRN
- Karen Skjei, MD
- Allison Spine, APRN
- Michael L. Sweeney, MD
- Natalie Williams, APRN
Clinical Services

OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

### OPHTHALMOLOGY

Pediatric Ophthalmology clinic serves children with conditions of the eye. The ophthalmologist diagnoses and treats eye diseases, performs eye surgery, and prescribes and fits eyeglasses and contact lenses to correct vision problems. Our team of nurses assure patient needs are met through education and referrals for needed services.

Eyeglasses or eye patches may be purchased for patients who have no other resources to purchase them. Patients must be enrolled in the Ophthalmology Clinic and the OCSHCN staff physician must provide a prescription for glasses.

Contacts can be purchased for patients with anotia, microtia, aphakia, or anisometropia with a difference of three (3) diopters or more between eyes.

**PROVIDER**  
Julia Stevens, MD  
University of Kentucky

**LOCATIONS**

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maysville and Morehead</td>
<td>(800) 928-3049</td>
</tr>
</tbody>
</table>

**NOTE:** OCSHCN provides financial assistance for families in other locations. Please contact the OCSHCN office nearest you for details.

### ORTHOPEDICS

The orthopedic program treats a variety of conditions affecting the musculoskeletal system. Pediatric specialists diagnose and develop treatment plans that may include:

- Surgery
- Physical Therapy
- Occupational Therapy
- Durable Medical Equipment (such as wheelchairs and braces)

**PROVIDERS IN LOUISVILLE AND OWENSBORO**

- Walter E. Badenhausen, Jr, MD  
  Ellis and Badenhausen Orthopedics
- Jennifer Brey, MD  
  Children’s Orthopedics of Louisville
- Sarah DuPlessis, PA  
  Children’s Orthopedics of Louisville
- Shari R. Gabriel, MD  
  Speciality Orthopedics
- Laura K. Jacks, MD  
  Children’s Orthopedics of Louisville
- Joshua W. Meier, MD  
  Children’s Orthopedics of Louisville
- James E. Moyer, MD  
  Children’s Orthopedics of Louisville
- Star Nixon, MD  
  Children’s Orthopedics of Louisville
- Andrea Ryan, PA  
  Children’s Orthopedics of Louisville
- Kent Walker, DO  
  Children’s Orthopedics of Louisville

**PROVIDERS AT REMAINING LOCATIONS**

- Elizabeth W. Hubbard, MD  
  University of Kentucky
- Henry J. Iwinski Jr, MD  
  Shriners Hospital for Children
- Ryan Muchow, MD  
  University of Kentucky
- Vishwas R. Talwalkar, MD  
  University of Kentucky
- Janet L. Walker, MD  
  University of Kentucky
Clinical Services

OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

OTOLOGY CLINIC

Pediatric Otology clinics serve children across Kentucky and may be provided at OCSHCN offices or Otolaryngologist offices. Either site provides examination and treatment for chronic diseases and disorders of the ear.

Licensed, certified audiologists conduct comprehensive hearing evaluations and work with families to assure hearing aids and other equipment fit and work properly.

Our team of nurses assure patient and family needs are met through education and referrals for needed services.

LOCATIONS
Barbourville ......(800) 348-4279
Bowling Green .. (800) 843-5877
Hazard ............ (800) 378-3357
Morehead ........ (800) 928-3049
Paducah .......... (800) 443-3651
Louisville .........(800) 232-1160

BARBOURVILLE PROVIDERS
Matthew Bush, MD
Brett Comer, MD
Kenneth Iverson, MD
Raleigh Jones Jr, MD
Beth McNulty, MD

BOWLING GREEN PROVIDERS
Andrew Ebelhar, MD
Lonnie Morris, MD
Kellye Rone, APRN
Hugh Sims, MD

Hazard PROVIDERS
William Helton, MD
Mark Veronneau, DO

LOUISVILLE PROVIDERS
Thomas Higgins, MD
Sean Miller, MD
Mark Severtson, MD

MOREHEAD PROVIDERS
Matthew Bush, MD
Brett Comer, MD
Kenneth Iverson, MD
Raleigh Jones Jr, MD
Beth McNulty, MD

PADUCAH PROVIDER
Shawn Jones, MD

SCOLIOSIS CLINIC

Pediatric orthopedic specialists who have extensive training provide examination and treatment for children and youth who experience musculoskeletal conditions that cause an abnormal curvature in the spine. Our team of nurses assure patient needs are met through education and referrals for needed services.

LOCATION
Owensboro .... (877) 687-7038

PROVIDER
Joshua W. Meier, MD

TRANSITIONING TO ADULTHOOD

OCSHCN has a system of care that prepares youth for transitioning into adulthood. Care Coordinators and Social Service Workers work with the youth and their families to:

- Think about and plan for the future
- Make positive choices about health
- Gain skills to manage health care
- Understand the changes in health care at age 18

OCSHCN uses a transition checklist that has age appropriate developmental milestones questions as a guide when speaking with teens about health care and independent living transition topics. We collaborate with the patient and their family to prepare them to transfer to an adult health care provider. Our Nurse Care Coordinator compiles a Portable Medical Summary that can be shared with the adult provider.

In addition to the transition to an adult provider, OCSHCN works with the youth and his/her family to help the youth prepare to transition to post-secondary education, work, and independent living.
Clinical Services

OCHSHN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

Paying for Services

Insurance Coverage

OCHSHN ensures that families of children and youth with special health care needs have adequate sources of insurance. OCHSHN provides assistance to families with navigating and selecting appropriate insurance. Further, the agency contracts with a trusted nonprofit, Patient Services, Inc., to provide insurance case management and premium assistance solutions for those with bleeding disorders and cystic fibrosis.

Financial Assistance

OCHSHN has onsite clinics that provide treatment for many diagnoses. However, in some cases, a child/youth can be sent to an off-site contracted provider and OCHSHN can help provide financial assistance to cover the cost of services. Currently, financial assistance is provided for the following areas based on the contracted provider’s location:

- Asthma/Cystic Fibrosis
- Cardiology
- Eye
- Neurosurgery
- Otology
- Rheumatology
- Spina Bifida

As with the clinical services, a pay category is assigned to the family.

If the family is covered by private insurance and OCHSHN issues an Authorization of Payment for a Clinical Program Service not provided at OCHSHN, the outside provider (who must be contracted with OCHSHN) may collect any applicable insurance co-payment at the time service is delivered and will bill any and all third-party payers before submitting a bill to OCHSHN.

After OCHSHN has paid the provider, OCHSHN will bill the family’s portion of the cost, if any, for the service(s) received based on the Pay Category assignment.

Pay Category Assignment

Every individual who makes application for the OCHSHN Clinical Program is assigned a Pay Category. Pay Category placement is determined by applying the individual’s household income and family size to a sliding scale which is based on 200% of the Federal Poverty Level. The Pay Categories used by OCHSHN are: 0%, 20%, 40%, 60%, 80% and 100%.

Clinical Services

A clinic participation fee is collected at the time of the clinic visit. The amount is based on the pay category assignment. If enrolled in Medicaid, Medicaid MCO, or KCHIP, there is no participation fee.

<table>
<thead>
<tr>
<th>Pay Category</th>
<th>Participation Fee (per patient)</th>
</tr>
</thead>
<tbody>
<tr>
<td>0%</td>
<td>$5.00</td>
</tr>
<tr>
<td>20%</td>
<td>$5.00</td>
</tr>
<tr>
<td>40%</td>
<td>$10.00</td>
</tr>
<tr>
<td>60%</td>
<td>$10.00</td>
</tr>
<tr>
<td>80%</td>
<td>$15.00</td>
</tr>
<tr>
<td>100%</td>
<td>$15.00</td>
</tr>
</tbody>
</table>

Durable Medical Equipment & Hearing Aids

Durable Medical Equipment and Hearing Aids are purchased by OCHSHN at manufacturers rate/cost. Family will be billed based on their pay category and the payment schedules shown at right.

<table>
<thead>
<tr>
<th>Pay Category</th>
<th>Amount Owed</th>
</tr>
</thead>
<tbody>
<tr>
<td>0%</td>
<td>$20.00 per month</td>
</tr>
<tr>
<td>20%</td>
<td>$40.00 per month</td>
</tr>
<tr>
<td>40%</td>
<td>$80.00 per month</td>
</tr>
<tr>
<td>60%</td>
<td>$120.00 per month</td>
</tr>
<tr>
<td>80%</td>
<td>$160.00 per month</td>
</tr>
<tr>
<td>100%</td>
<td>$200.00 per month</td>
</tr>
</tbody>
</table>

Payment Schedule

Following the clinic visit, the patient may require services that are provided outside of OCHSHN. OCHSHN may assist with such services. However, the family will be billed for the costs based on their pay category assignment. They will receive a monthly bill from OCHSHN based on the schedule below.
## Supplemental Services
(Provided along with Clinical Services)

During each clinic visit, children and families meet with a care coordinator. They may also receive nutritional services, social services, and/or therapy services.

<table>
<thead>
<tr>
<th>CARE MANAGEMENT</th>
<th>NUTRITION</th>
<th>THERAPY</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Care Coordination</strong></td>
<td><strong>Healthy Weight</strong></td>
<td><strong>OCSHCN</strong> has occupational therapy, physical therapy, and speech-language pathology staff housed in our Louisville office. When OCSHCN does not have a therapist staffed in your location, it is our mission to assist families in locating services with a community partner.</td>
</tr>
<tr>
<td>Care Coordination is an active, ongoing process. OCSHCN registered nurses assist and enable patients to obtain family-centered, culturally-sensitive, developmentally-appropriate services. Staff actively engage in a partnership with families and providers to individualize care, provide support, and obtain the best possible outcomes. All patients enrolled in an OCSHCN clinic are assigned a Care Coordinator.</td>
<td>As part of the OCSHCN Healthy Weight Plan, we provide nutrition screenings that include height, weight, and calculation of BMI (body mass index). Our staff work with children and youth who are classified as underweight, overweight, or obese. Nutrition consultation can be provided for the following:</td>
<td>What are some of the conditions treated by OCSHCN therapists?</td>
</tr>
<tr>
<td>Case Management services may be offered when the needs of the family are beyond that of care coordination. Through case management, a OCSHCN registered nurse works with a family to create the care plan that is right for the child and family. The plan includes the recommendations of doctors and other professionals and respects the needs of the child and family. This service meets the family’s comprehensive health needs through communication and available resources to promote high quality, cost effective services for the child.</td>
<td>• Inadequate or excessive growth</td>
<td>• Speech sound and language disorders</td>
</tr>
<tr>
<td><strong>Social Services</strong></td>
<td>• Inadequate dietary intake</td>
<td>• Speech and resonance issues associated with cleft lip/palate</td>
</tr>
<tr>
<td>OCSHCN social workers play a key role on interdisciplinary teams. These staff members can help children and youth receive maximum benefit from treatment by finding services and resources that can help them overcome barriers to care.</td>
<td>• Infant feeding problems</td>
<td>• Swallowing/feeding issues</td>
</tr>
<tr>
<td>Ten of our eleven OCSHCN offices is staffed with a Social Service Worker who meets with families as needs arise.</td>
<td>• Chronic disease requiring nutritional intervention</td>
<td>• Childhood verbal apraxia</td>
</tr>
<tr>
<td></td>
<td>• Medical condition requiring nutritional intervention</td>
<td>• Communication delay due to any form of hearing loss</td>
</tr>
<tr>
<td></td>
<td>• Developmental disability</td>
<td>• Developmental delays</td>
</tr>
<tr>
<td></td>
<td>In addition, assistance with referrals to other team members or community agencies can be provided.</td>
<td>• Gross motor/fine motor issues that interfere with movement/daily living activities</td>
</tr>
<tr>
<td></td>
<td><strong>PROVIDERS</strong></td>
<td>• Orthopedic conditions post surgery for upper or lower extremities</td>
</tr>
<tr>
<td></td>
<td>Meredith Evans, MS, RD, LD</td>
<td><strong>PROVIDERS</strong></td>
</tr>
<tr>
<td></td>
<td>Amy Turner, RD, LD</td>
<td>LOUISVILLE</td>
</tr>
<tr>
<td></td>
<td><strong>CLINICAL DIETITIAN</strong></td>
<td>(800) 232-1160</td>
</tr>
<tr>
<td></td>
<td>Amy Turner, RD, LD</td>
<td>Robyn Schoen, OTR/L</td>
</tr>
<tr>
<td></td>
<td><strong>CLINICAL DIETITIAN</strong></td>
<td>Jennifer Ottman, PT</td>
</tr>
<tr>
<td></td>
<td>Amy Vissing, MS, CCC-SLP</td>
<td></td>
</tr>
</tbody>
</table>
Supplemental Services
(Provided along with Clinical Services)

Language Interpretation Services

With a constantly growing diverse population, effective communication is crucial. OCSHCN provides American Sign and spoken language interpreters for parents/guardians and/or OCSHCN patients who are deaf, Hard of Hearing or limited in English proficiency.

By providing this service, we ensure that the parent/guardian/patient, OCSHCN staff and physicians have an opportunity to communicate effectively about all services provided. OCSHCN is mandated to utilize only American Sign Language interpreters that are licensed through the State of Kentucky, as well as spoken language interpreters/agencies that have been qualified according to the Cabinet for Health and Family Services (CHFS) standards. OCSHCN currently provides interpretation for more than 37 languages.

Additional Diagnostic and Treatment Services

First Steps Point of Entry

First Steps is Kentucky’s Early Intervention System that serves children from birth to age 3 who have a significant developmental delay or a particular medical condition that is known to cause a significant developmental delay.

Early intervention means providing appropriate services and supports to families to enhance children’s growth and development.

The First Steps program provides a wide variety of services and supports including:

- Service Coordination
- Evaluation
- Assessment
- Developmental Intervention
- Occupational Therapy
- Physical Therapy
- Speech Therapy
- Audiology Services

HEMOPHILIA TREATMENT CENTERS

The Kentucky Hemophilia Program, administered by OCSHCN, provides ongoing care to children and adults with hemophilia and other rare bleeding disorders.

Currently the Treatment Centers are operated by the University of Kentucky and the University of Louisville.

OCSHCN Program

Individuals who have no means of paying for treatment, or who require supplemental assistance for bleeding disorder therapies may make full application to OCSHCN for financial assistance and case management of covered services if they have one of the following conditions:

- Hereditary Factor VIII Deficiency
- Hereditary Factor IX Deficiency
- Hereditary Factor XI Deficiency
- Hereditary Deficiency of Other Clotting Factors (I, II, V, VII, X, XII, XIII)
- Von Willebrand's Disease
- Coagulation Defects
- Qualitative Platelet Defects

The social worker at the Treatment Center will assist with referrals to OCSHCN.

Locations
Lexington and Eastern Kentucky
Phone: 800-333-7359 or Phone: 859-257-6033

Louisville and Western Kentucky
Adult Program
Phone: 866-530-5516, ext. 2902

Pediatric Program
Phone: 502-384-3600

LOCATION
312 Whittington Parkway, Suite 020
Louisville, KY 40222
Phone: 502-429-1249
Toll-Free Phone: 800-442-0087
Fax: 502-429-1255
FAMILY SUPPORT SERVICES

These services are available to families even if they do not receive clinical services from OCSHCN.

**Family to Family Health Information Centers**

Family to Family Health Information Centers (F2F HIC) are family-run centers that assist families of children and youth with special health care needs and the professionals who serve them.

The goal of F2F HICs is to help keep children healthy by promoting regular medical care. Parents and families with children who have special health care needs often need help navigating the complicated issues surrounding health care. F2F HICs help families make more informed choices by providing support, information, resources and training. F2F HICs promote access to community based, self-directed services that are available to children with special needs.

The OCSHCN F2F HICs, located at OCSHCN offices, are staffed by support parents (mentors) who are parents of special needs children. A support parent is a person who reduces the feelings of isolation for other families of individuals with special health care needs and allows others to benefit from their experiences. A support parent provides a safe listening environment and a wealth of information to other families.

**CONTACT INFORMATION**

**Western Region**

Sondra Gilbert  
Sondra.Gilbert@ky.gov  
(270) 852-5533 or (877) 687-7038  
Extension 2125

**Eastern Region (including Louisville)**

Debbie Gilbert  
Debbie.A.Gilbert@ky.gov  
(502) 429-4430 or (800) 232-1160  
Extension 2069

Website: www.Ky-F2F.com  
Facebook: Kentucky Family to Family Health Information Centers

**Case Management**

Case Management is available to any family in Kentucky who has a child diagnosed with:

- Asthma/Cystic Fibrosis
- Autism Spectrum Disorder
- Cerebral Palsy
- Cleft Lip and Palate
- Congenital Heart Defects
- Craniofacial Anomalies
- Diabetes
- Epilepsy/Other Nervous System Disorder
- Eye Condition (Medical and Surgical)
- Hearing Loss, Ear Disease and Chronic Eustachian Tube Dysfunction
- Muscle/Ligament/Joint Condition
- Rheumatoid Arthritis
- Scoliosis
- Spina Bifida

Through case management, a OCSHCN registered nurse works with a family to create the care plan that is right for the child and family. The plan includes the recommendations of doctors and other professionals and respects the needs of the child and family. This service meets the family’s comprehensive health needs through communication and available resources to promote high quality, cost effective services for the child.

Contact the location nearest you for services.

**LOCATIONS**

**Barbourville** *(800) 348-4279*  
**Bowling Green** *(800) 843-5877*  
**Hazard** *(800) 378-3357*  
**Lexington** *(800) 817-3874*  
**Louisville** *(800) 232-1160*  
**Morehead** *(800) 928-3049*  
**Owensboro** *(877) 687-7038*  
**Paducah** *(800) 443-3651*  
**Prestonsburg** *(800) 594-7058*  
**Somerset** *(800) 525-4279*  

**Spanish Speaking Support Groups**

OCSHCN partners with University of Louisville Pediatrics, La Casita Center in Louisville, and the Foundation for Latin American and Latina Culture and Arts (FLACA) in Lexington to operate Spanish-speaking support groups. The goal is to increase the knowledge base and comfort level of Spanish-speaking families regarding caring for their special needs child.

**LOCATIONS**

**LOUISVILLE**

Una Mano Amiga  
502-322-4036  
info@lacasitacenter.org  
www.lacasitacenter.org

LEXINGTON  
Un Abrazo Amigo  
859-246-4335

**Folic Acid Distribution**

The OCSHCN Folic Acid Multivitamin program provides vitamin supplements and preconception health education free of charge to any woman of childbearing age (regardless of enrollment status with OCSHCN). Multivitamins are distributed with preconception education in OCSHCN clinical settings and in the community at various outreach events where the target audience may be present.

Folic Acid distribution is a collaboration between OCSHCN and the Department for Public Health.
COLLABORATIONS
OCHSN is proud to work with professional resources across the Commonwealth to enhance service to children with special health care needs.

FOSTER CARE SUPPORT PROGRAMS

In collaboration with the Department for Community Based Services, the Office for Children with Special Health Care Needs operates two programs specifically developed to support Kentucky's child welfare system.

MEDICALLY COMPLEX FOSTER CARE PROGRAM
The Medically Complex Foster Care Program provides nursing consultation for medically complex children in out of home placements. Registered nurses partner with members of a child's support system to facilitate individualized health plans and conduct monthly home visits to the foster home or other placement setting.

NURSE CONSULTANT FOSTER CARE SUPPORT PROGRAM
The OCHSN Nurse Consultant Foster Care Support Program includes all children in or at risk for out-of-home-care. OCHSN offers a nurse consultant in each of the nine DCBS service regions (shown in the map above) to provide consultation to social service workers and foster care families on medical issues. These nurse consultants may interpret medical records and reports, assure updated Medical Passports, enhance care coordination of all services and track the utilization of all health services including prevention and wellness programs.

Contact the Department for Community Based Services Office in your county for further information.

Or contact the OCHSN Nurse Consultant Inspector closest to your area. See pages 14-16 for contact information.

PARTNERSHIPS
OCHSN partners with other providers who serve the children of Kentucky. In some cases, OCHSN staff may be a supporting partner in their service delivery, offering space to OCHSN, or utilizing the space and/or technology at a OCHSN office. Some of our partnerships are with the following:

- Cassidy's Cause Therapeutic Riding Academy
- Community Mental Health Center, Corbin. Virginia Barbosa, MD
- Department for Community Based Services
- Easter Seals Cardinal Hill HorseAbility
- First Steps
- Health First Bluegrass
- Hemophilia Treatment Centers
- Home of the Innocents
- Jefferson County Public Schools
- Kentucky Autism Initiative in Treatment, Training, and Research
- Kentucky Autism Training Center
- Kentucky Birthing Hospitals
- Kentucky Eye Institute
- Kings Daughters Medical Center
- Norton Spina Bifida Clinic
- Ohio Valley Education Cooperative
- Pike County Health Department
- Shriners Hospital, Lexington
- University of Kentucky Pediatric Urology
- University of Louisville MDA Clinic & Pediatric Endocrinology
- Weisskopf Child Evaluation Center
CONTACT US!

Kentucky Cabinet for Health and Family Services
Office for Children with Special Health Care Needs
310 Whittington Parkway, Suite 200
Louisville, KY 40222
Toll Free Phone: (800) 232-1160
Phone: (502) 429-4430
Fax: (502) 429-4489
chfs.ky.gov/agencies/ccshcn
Find us on Facebook

BARBOURVILLE

110 Johnson Lane
Barbourville, KY 40906
Phone: (800) 348-4279 or (606) 546-5109
Fax: (606) 546-4199

Counties Served: Bell, Clay, Harlan, Jackson, Laurel, Rockcastle, Knox, and Whitley

Clinics: Cardiology, Neurology, Otolaryngology, Orthopedic, Audiology/Hearing Aids, Autism Screening

Satellite Clinic Locations: Corbin, Harlan, and Manchester

BOWLING GREEN

CLINICAL & AUGMENTATIVE SERVICES
2040 Louisville Road
Bowling Green, KY 42101
Phone: (800) 843-5877 or (270) 746-7816
Fax: (270) 746-7877


Clinics at this location: Autism (Screening & Medical), Neurology, Otolaryngology, Audiology/Hearing Aids

FOSTER CARE SUPPORT
356 Suwannee Trail Court
Bowling Green, KY 42103
Phone: (270) 746-7447 x3293

LEXINGTON

CLINICAL & AUGMENTATIVE SERVICES
333 Waller Avenue, Suite 300
Lexington, KY 40504
Phone: (800) 817-3874 or (859) 252-3170
Fax: (859) 225-7155

Counties Served: Anderson, Bourbon, Boone, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Grant, Harrison, Jessamine, Kenton, Lincoln, Madison, Mercer, Nicholas, Powell, Scott, Woodford

Clinics at this location: Cleft Lip & Palate, Neurology, Audiology/Hearing Aids

FOSTER CARE SUPPORT
455 Park Place, Suite 120
Lexington, KY 40511
Phone: (859) 971-4427 or (502) 429-4430 x2081

HEMOPHILIA PROGRAM
(Lexington and Eastern Kentucky)
Toll Free Phone: (800) 333-7359
Phone: (859) 257-6033
CONTACT US!

LONDON

FOSTER CARE SUPPORT
85 State Police Road
London, KY 40741
(606) 330-2027

CLINICAL & AUGMENTATIVE SERVICES
310 Whittington Parkway
Louisville, KY 40222
(800) 232-1160 or (502) 429-4430
Fax: (502) 429-7161

Counties Served: Bullitt, Carroll, Gallatin, Henry, Jefferson, Oldham, Owen, Shelby, Spencer, Trimble, and Statewide

Clinics at this location: Cerebral Palsy, Cleft Lip & Palate, Craniofacial, Neurology, Orthopedic, Otology, Audiology/Hearing Aids, Occupational Therapy, Physical Therapy, Speech Therapy

EARLY HEARING DETECTION AND INTERVENTION (EHDI)
Phone: (877) 757-HEAR or (877) 757-4327
Fax: (502) 429-7160

FIRST STEPS POINT OF ENTRY (KIPDA)
312 Whittington Parkway, Suite 020
Louisville, KY 40222
Phone: (800) 442-0087 or (502) 429-1249
Fax: (502) 429-1255

Counties Served: Bullitt, Henry, Jefferson, Oldham, Shelby, Spencer, Trimble

FOSTER CARE SUPPORT
908 West Broadway
Louisville, KY 40203
(502) 595-4504 x5141

HEMOPHILIA PROGRAM
(Louisville and Western Kentucky)Adult Program: (502) 587-2326Pediatric Program: (502) 588-3600

MOREHEAD

CLINICAL & AUGMENTATIVE SERVICES
214 West First Street
Morehead, KY 40351
Phone: (800) 928-3049 or (606) 783-8610
Fax: (606) 783-8612

Counties Served: Bath, Boyd, Bracken, Campbell, Carter, Elliott, Greenup, Fleming, Lawrence, Lewis, Mason, Menifee, Montgomery, Morgan, Pendleton, Robertson, Rowan

Clinics at this location: Cardiology, Eye, Neurology, Otology, Orthopedic, Audiology/Hearing Aids

Satellite Clinic Locations: Ashland and Maysville

FOSTER CARE SUPPORT
1415 US 60 West
Morehead, KY 40351
Phone: (606) 783-8545 x12

OWENSBORO

1600 Breckenridge Street, Suite 1200
Owensboro, KY 42303
Phone: (877) 687-7038 or (270) 687-7038
Fax: (270) 687-7040

Counties Served: Daviess, Hancock, Henderson, Hopkins, McLean, Muhlenberg, Ohio, Union, Webster

Clinics at this location: Autism (Screening & Medical), Neurology, Orthopedic, Scoliosis, Audiology/Hearing Aids

PADUCAH

CLINICAL & AUGMENTATIVE SERVICES
400 Park Avenue, Building D Paducah, KY 42001
Phone: (800) 443-3651 or (270) 443-3651 Fax: (270) 441-7119

Counties Served: Ballard, Caldwell, Calloway, Carlisle, Crittenden, Fulton, Graves, Hickman, Livingston, Lyon, McCracken, Marshall, Trigg

Clinics at this location: Autism (Screening & Medical), Neurology, Otology, Audiology/Hearing Aids

FOSTER CARE SUPPORT
206 North 8th Street
Paducah, KY 42001
Phone: (270) 575-7105 x125
### PRESTONSBURG

**CLINICAL & AUGMENTATIVE SERVICES**  
Highlands Regional Medical Center 5000 KY Route 321  
Prestonsburg, KY 41653  
Phone: (800) 594-7058 or (606) 889-1761  
Fax: (606) 889-1766

**Counties Served:** Floyd, Johnson, Magoffin, Martin, Pike

**Clinics at this location:** Cardiology, Neurology, Orthopedic, Audiology/Hearing Aids

**Satellite Clinic Location:** Pikeville

---

### SHEPHERDSVILLE

**FOSTER CARE SUPPORT**  
455 Highway 44 East  
Shepherdsville, KY 40165  
(502) 921-5927

---

### SOMERSET

**CLINICAL & AUGMENTATIVE SERVICES**  
Professional Plaza  
401 Bogle Street, Suite 104  
Somerset, KY 42503  
Phone: (800) 525-4279 or (606) 677-4120  
Fax: (606) 677-4123

**Counties Served:** Adair, Casey, Clinton, Cumberland, Green, McCreary, Pulaski, Russell, Taylor, Wayne

**Clinics at this location:** Autism (Screening, Diagnostic, & Medical), Cardiology, Neurology, Orthopedic, Audiology/Hearing Aids

---

**Counties Served:** Adair, Casey, Clinton, Cumberland, Green, McCreary, Pulaski, Russell, Taylor, Wayne

**Clinics at this location:** Autism (Screening, Diagnostic, & Medical), Cardiology, Neurology, Orthopedic, Audiology/Hearing Aids