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Kentucky Cabinet for Health and Family Services
Office for Children with Special Health Care Needs
310 Whittington Parkway, Suite 200, Louisville, KY 40222
Toll Free Phone: (800) 232-1160
Phone: (502) 429-4430
Fax: (502) 429-4489
Website: chfs.ky.gov/agencies/ccshcn
WHO WE ARE
The Office for Children with Special Health Care Needs (OCSHCN) is a Title V agency that is part of the Kentucky Cabinet for Health and Family Services. OCSHCN has a 95-year history of providing care to children across the state with special health care needs. Services take place within a OCSHCN office, a contracted physician's office, families home, or at a partner location.

MISSION
To enhance the quality of life for Kentucky's children with special health care needs through quality service, leadership, advocacy, education, and collaboration.

VISION
To be the visible leader in supporting the highest quality of life for Kentucky’s children with special health care needs and their families through collaboration and creation of a more accessible community based system of support.

WHERE WE SERVE
OCSHCN has 11 offices and 6 satellite clinic locations across the Commonwealth.

PARENT ADVISORY COUNCIL
Meshell LaBaun, Louisville
Sherry Cook, Owensboro
Sandy Lowe, Owensboro
Valerie Morton, Elizabethtown
Linda O’Leary, Henderson
Karen White, Louisville
Melanie Tyner-Wilson, Lexington

YOUTH ADVISORY COUNCIL
The OCSHCN Youth Advisory Council, also referred to as “Young Adults with Power,” is comprised of youth with special health care needs between the ages of 14 and 25. The council currently has representatives from Ashland, Lexington, and Louisville.

HOW TO APPLY OR REFER FOR SERVICES
Call or fax the office in your area. See pages 15-17 for details.
ACTIVE MEDICAL STAFF
PHYSICIANS, DENTISTS, & PSYCHOLOGISTS

Murali Ankem, MD
Walter E. Badenhausen, Jr, MD
Gregory Barnes, MD
Robert Baumann, MD
Cynthia Beeman, DDS, PhD
Mohamed Bazina, DDS
Scott Bickel, MD
Jennifer Brey, MD
Myra Beth Bundy, PhD
Matthew Bush, MD
Mitchell J. Campbell, MD
Swapa Chandran, MD
Mark Chariker, MD, FACS
Brett Comer, MD
Charles H. Crawford, III, MD
Kristopher Cumbermack, MD
Larry Cunningham, DDS, MD
Randall E. Dalton, MD
Krirstin Dawson, MD
John Dimar, MD
Mladen Djurasovic, MD
Elizabeth Doll, MD
Enif Dominguez-Fernandez, DDS
Andrew Ebelhar, MD
Christopher Edelen, DMD
Anna Ehret, MD
Nemr Eid, MD
Darren Farber, DO
Robert L. Flint, DMD, MD
Michael Foster, MD
Shari Gabriel, MD
Toni Ganzel, MD
Steven D. Glassman, MD
Zahrâa Haghighat, MD
Abeer Hamdy, MD
James Hartsfield, DMD, PhD
Joshua Haymen, MD
William Heiton, MD
Michael Hendrickson, MD
Joseph Hersh, MD
Thomas Higgins, MD
John C. Hornberger, MD
Elizabeth W. Hubbard, MD
Kenneth Iverson, MD
Henry J. Iwinski Jr, MD
Laura K. Jacks, MD
Kimberly Jones, MD
Lewis Jones, DMD, MD
Raleigh Jones Jr, MD
Shawn Jones, MD
Samir R. Karla, MD
Gulam Khan, MD
Suzanne Kingery, MD
Lisa Klein, MD
Thomas Kluemper, DMD, MD
George Kushner, DMD, MD
Arpita Lakhota, MD
Daniel W. Larrow, MD
Melissa LeFebvre, DO
James Liu, MD
Donita Lightner, MD
Jerry Lin, MD
Karen C. Lin, MD
D. Loehr, MD
Majd Makhoul, MD
Richard McChane, MD
Beth McNulty, MD
Joshua W. Meier, MD
Sean Miller, MD
Ahmad Mohamed, MD
Shaun Mohan, MD
Lonnie Morris, MD
Ronald Morton, MD
James E. Moyer, MD
Ryan Muchow, MD
Star Nixon, MD
Debra O'Donnell, MD
Adrian O'Hagan, MD
Vicki Owczarzak, MD
Cristina Perez-Pacheco, DDS
Ronald Pryor, DMD
Rolando M. Puno, MD
Vinay Puri, MD
Preeti Ramachandran, MD
Scott Rapp, MD
Brian Rinker, MD, FACS
William Robertson, MD
Callie Rzasa, MD
Douglas Schneider, MD
Mark Severtson, MD
Hugh Sims, MD
Karen Skjei, MD
Julia Stevens, MD
Daniel Stewart, MD
Frederick Swain, DDS
Michael L. Sweeney, MD
Mark Veronneau, DO
Henry Vasconez, MD
Mark Veronneau, DO
Mark Vranicar, MD
Janet L. Walker, MD
Kent Walker, DO
Sarah Watson, MD
Gail Williams, MD
Kupper Wintergerst, MD
Melvin Sin Min Yeoh, MD, DMD
Allison Yoder, MD
MELVIN S. YEOW, MD

OUR TEAM

Physicians (MDs and DOs)
Dentists
Psychiatrists
Psychologists
Advanced Practice Registered Nurses
Physician Assistants
Registered Nurses
Certified Medical Assistants
Social Service Workers
Dietitians
Parent Consultants
Audiologists
Speech and Language Pathologists
Occupational Therapists
Physical Therapists

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SERVICES MAY INCLUDE

Care Coordination
Case Management
Hospitalization
Physician Services
Surgery
Hearing Tests
Hearing Aids
Physical Therapy
Occupational Therapy
Speech Therapy
Lab Tests/X-rays
Medical Supplies/DME
Medication Management
Dental
Foreign Language Interpreters
Transition Support
Transportation
Nutritional Supplements
Orthodontia
Teledermatology

NURSE PRACTITIONERS & PHYSICIAN ASSISTANTS

Angela Bishop, APRN
Kellye Dooley, APRN
Sarah DuPlessis, PA
Lauren C. Evanczyk, APRN
Mary Jeanne Foster, APRN
Kathryn Gallegos, APRN
Blakley Hackman, APRN
Paula Johnson, APRN
Jayme M. Lichtsteiner, APRN
Jennifer Linville, APRN
Kristi Mattepling, APRN
Genevieve Mulkins, APRN
Kristen Riley, APRN
Heather Rush, APRN
Andrea Ryan, PA
Melissa O. Schellenberger, APRN
Stephanie L. Sims, APRN
Allison Spine, APRN
Natalie Williams, APRN

See Page(s)

Page 2
The EHDI program reaches every child in the state, approximately 53,000 babies per year, through newborn hearing screening. Mandated in 2000, hospitals in Kentucky must provide a hearing screen to every child and report all results to OCSHCN. EHDI staff monitors those who do not pass, and those that have risk factors leading to hearing loss. Families receive information on follow-up testing and, if a diagnosis of hearing loss is made, information regarding intervention options and assistive devices.

HEARING TESTING
Licensed, certified audiologists conduct comprehensive hearing evaluations on newborns, infants, children, youth, and young adults including:

- Auditory Brainstem Response (ABR)
- Otoacoustic Emissions (OAE)
- Immittance Measures Tympanometry and Acoustic Reflex Testing
- Behavioral Audimetry (Visual reinforcement; conditioned play; conventional audiometry including speech perception testing.)

Test results and written reports are provided to the referring physician within 48 hours of the scheduled appointment. Follow-up testing is scheduled at the physician's request.

HEARING CONSERVATION SERVICES
HEARING CONSERVATION PROGRAMMING SERVICES can be provided to local health and school programs on a statewide basis by OCSHCN audiologists. Specific services provided are: hearing screening training sessions for screeners; training sessions for health department and/or school staff; equipment loan (where available); phone consultations regarding assistive listening systems; assistance in arranging calibration of audiology equipment where OCSHCN offices are used as drop-off sites for calibration; and audiological retesting in OCSHCN offices for children who are referred for failed hearing screening.

Current partnerships include:

- Ashland Independent Schools
- Elliott County Board of Education
- Fayette County Schools
- Floyd County Schools
- Greenup County Schools
- Henderson County Schools
- Lawrence County Schools
- Martin County Schools
- McCreary County Schools
- Muhlenberg County Schools
- Northeast Headstart
- Ohio County Schools
- Pike County Schools
- Russell Independent Schools
- Trimble County Headstart
- Warren County Schools

COCHLEAR IMPLANT SERVICES
OCSHCN provides COCHLEAR IMPLANT EVALUATION AND PROGRAMMING services to patients who are currently enrolled in a OCSHCN Otology clinic and meet the guidelines for implantation as prescribed by a staff neuro-otologist. Cochlear implant patients will be followed by the OCSHCN audiologist for initial and follow-up cochlear implant services. Cochlear implant surgery and devices are not provided by OCSHCN.
OCSHCN autism-friendly medical clinics minimize distractions for patients and streamline the clinic experience. Diagnostic clinics provide evaluation for children who may have a disorder on the autism spectrum and assist parents in finding the most appropriate therapies. These clinics fill gaps in parts of the state where diagnosis and treatment resources are scarce. Developmental screenings are offered in all OCSHCN clinic locations.

**DEVELOPMENTAL SCREENING**

Initial screening for autism spectrum disorder (ASD) is offered using the M-CHAT, ASQ-3 and ASQ-SE. Children needing further testing will be referred to an OCSHCN diagnostic clinic or other regional provider.

Referrals for screening can be made by parents, teachers, therapists, physicians, or anyone who works with a child.

**SCREENING LOCATIONS**

Barbourville . . . . (800) 348-4279  
Bowling Green . . .. (800) 843-5877  
Hazard . . . . . . . . (800) 378-3357  
Lexington . . . . . . (800) 817-3874  
Louisville . . . . . (800) 232-1160  
Morehead . . . . . (800) 928-3049  
Owensboro . . . . (877) 687-7038  
Paducah . . . . . . . . (800) 443-3651  
Prestonsburg . . . . (800) 594-7058  
Somerset . . . . . . . . (800) 525-4279

**DIAGNOSTIC CLINIC**

A medical/behavioral evaluation is completed by a team of professionals, each with specialized knowledge, training, and experience in working with individuals with ASD and other developmental disabilities and their families.

Referrals for diagnostic service must come from:

- Physician
- Licensed Therapist
- First Steps Provider
- School Personnel based on multi-team/IEP results

**DIAGNOSTIC LOCATION**

Somerset . . . . . . . . . . (800) 525-4279

**MEDICAL CLINICS**

An expert team of physicians including a developmental behavioral pediatrician, neurologist, and psychiatrist provide coordinated medical care to children and youth with a confirmed autism diagnosis. On-going treatment is coordinated by a OCSHCN nurse.

To refer for medical service, the child must have a diagnosis of:

- Autistic Disorder
- Asperger’s Syndrome
- Other Childhood Disintegrative Disorder
- Other Pervasive Developmental Disorder

**MEDICAL CLINIC LOCATIONS**

Bowling Green . . . (800) 843-5877  
Owensboro . . . . (877) 687-7038  
Paducah . . . . . . . . (800) 443-3651  
Somerset . . . . . . . . (800) 525-4279

**PROVIDERS**

- Gregory Barnes, MD  
  Pediatric Neurologist
- Myra Beth Bundy, PhD  
  Child Psychologist
- David Lohr, MD  
  Child Psychiatrist
- Richard McChane, MD  
  Developmental Pediatrician
- O’Donnell, MD  
  Pediatric Neurologist
- Gail Williams, MD  
  Developmental Pediatrician
- Allison Yoder, MD  
  Child and Adolescent Psychiatrist

Telemedicine is playing a role by allowing specialists to consult with patients and families while they are seen in clinic.
Clinical Services

OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

### CARDIOLOGY

OCSHCN Cardiology clinics emphasize early diagnosis of congenital and acquired heart disease. Services may include routine hospitalization, surgical and other medical treatments, monitoring of activity, and nutritional counseling.

**LOCATIONS**

Barbourville ..... (800) 348-4279  
Corbin ............... (800) 348-4279  
Harlan ............... (800) 348-4279  
Hazard ............... (800) 378-3357  
Manchester ....... (800) 348-4279  
Morehead ......... (800) 928-3049  
Pikeville ........ (800) 594-7058  
Prestonsburg .... (800) 594-7058  
Somerset ........ (800) 525-4279

**PEdiATRIC CARdIOLOGISTS**

Kristopher Cumbermack, MD  
Abeer Hamdy, MD  
Joshua Haymen, MD  
Melissa LeFebvre, DO  
Majd Makhoul, MD  
Shaun Mohan, MD  
Preeti Ramachandran, MD  
Callie Rzasa, MD  
Douglas Schneider, MD  
Mark Vranicar, MD

### CEREBRAL PALSY

This multidisciplinary clinic offers a unique approach to treating the patient by addressing all of the patient’s needs in one visit.

Children with Cerebral Palsy and their families have several physicians and therapists; care is often very complicated. Our nurses are experts in navigating, teaching, referring, and assisting patients and their families in meeting their health care goals and creating a care plan that is right for the child and family.

The child can see the neurologist, the orthopedic surgeon, and pulmonologist on the same day. The child may also see a nurse care coordinator, social worker, nutritionist, Family-to-Family support parent, physical therapist, occupational therapist, speech therapist, and representative for orthotics.

**LOCATION**

Louisville ......... (800) 232-1160

**PROVIDERS**

Vinay Puri, MD  
Pediatric Neurologist  
Shari Gabriel, MD  
Pediatric Orthopedic Surgeon  
Laura Jacks, MD  
Pediatric Orthopedic Surgeon  
Arpita Lakhotia, MD  
Pediatric Neurologist  
Ronald Morton, MD  
Pediatric Pulmonologist
Clinical Services

OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

CLEFT LIP AND PALATE & CRANIOFACIAL ANOMALIES

The OCSHCN Cleft Lip and Palate, and Craniofacial Anomaly team was started in the early seventies. Many of the children in clinic have complex genetic conditions requiring several surgeries, numerous specialty trained providers, and years of orthodontic treatment.

A multidisciplinary team is the best way to care for complex patients and help families coordinate care over the years of treatment.

The OCSHCN team meets the high standards of the American Cleft Palate-Craniofacial Association and the Cleft Palate Association. The team consists of:

- Care Coordinator (RN)
- Dentist
- Dietitian
- Family to Family Liaison
- Geneticist
- Oral Maxillofacial Surgeon
- Orthodontist
- Otolaryngologist
- Pediatric Audiologist
- Plastic Surgeon
- Social Worker
- Speech and Language Pathologist

LOCATIONS

Lexington . . . . . . . (800) 817-3874
Louisville . . . . . . . . (800) 232-1160

LOUISVILLE PROVIDERS

Mark Chariker, MD, FACS
Aesthetic & Plastic Surgery Louisville

Swapna Chandran, MD
University of Louisville

Christopher Edelen, DDS
Edelen Orthodontics

Robert L. Flint, DMD, MD
University of Louisville

Toni Ganzel, MD
University of Louisville

Thomas Higgins, MD
Kentuckiana Ear Nose and Throat

Lewis Jones, DMD, MD
University of Louisville

George Kushner, DMD, MD
University of Louisville

Jerry Lin, MD
University of Louisville

Vicki Owczarzak, MD
University of Louisville

Ronald Pryor, DMD Pryor
Orthodontics

Scott Rapp, MD
Aesthetic & Plastic Surgery Louisville

Frederick Swain, DDS
Just Kids Pediatric Dentistry

LEXINGTON PROVIDERS

Mohamed Bazina, DDS
University of Kentucky

Cynthia Beeman, DDS, PhD
University of Kentucky

Larry Cunningham, DDS, MD
University of Kentucky

John C. Hornberger, DDS, MD
Kentucky Center for Oral & Maxillofacial Surgery PSC

G. Thomas Kluemper, DMD, MS
University of Kentucky

James Liau, MD
University of Kentucky

Kant Y. Lin, MD
UK HealthCare

Cristina Perez-Pacheco, DDS
University of Kentucky

Brian Rinker, MD, FACS
University of Kentucky

Daniel Stewart, MD
University of Kentucky

Henry Vasconez, MD
University of Kentucky

Sin Min Melvyn Yeoh, MD, DMD
University of Kentucky

DENTAL & ORTHODONTIA

OCSHCN provides the following services and supplies to children and youth who have received continuous care through one of the OCSHCN Cleft Lip & Palate or Craniofacial Anomalies clinics:

Dental • Prosthodontics • Periodontics • Orthodontics • Endodontics
Clinical Services

OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

NEUROLOGY

NEUROLOGY CLINIC
Pediatric Neurology specialty clinics serve children across Kentucky who experience neurological challenges.

Our team of specialists treat disorders that affect the brain, spinal cord, muscles, and nerves throughout the body.

The multidisciplinary team includes nurse care coordinators, social workers, dietitians, Family to Family support parents, and audiologists.

Care is often complicated and our staff are experts in navigating, teaching, referring, and assisting patients and their families to create a plan of care that meets the needs of the child and family.

LOCATIONS

Ashland ............ (800) 928-3049
Barbourville ....... (800) 348-4279
Bowling Green ....... (800) 843-5877
Hazard ............. (800) 378-3357
Lexington ........ (800) 817-3874
Louisville ........ (800) 232-1160
Manchester ....... (800) 348-4279
Morehead ........ (800) 928-3049
Owensboro ....... (877) 687-7038
Paducah ......... (800) 443-3651
Pikeville ........ (800) 594-7058
Prestonsburg ...... (800) 594-7058
Somerset .......... (800) 525-4279

NEUROLOGY CLINIC PROVIDERS

University of Kentucky

• Robert Baumann, MD
• Zahra Haghighiat, MD
• Kimberly Jones, MD
• Gulam Khan, MD
• Donita Lightner, MD
• William Robertson, MD

University of Louisville

• Gregory Barnes, MD
• Angela Bishop, APRN
• Elizabeth Doll, MD
• Anna Ehret, MD
• Lauren C. Evanczyk, APRN
• Darren Farber, DO
• Kathryn Gallegos, APRN
• Blakley E. Hackman, APRN
• Paula Johnson, APRN
• Samir R. Karia, MD
• Arpita Lakhotia, MD
• Jennifer Linville, APRN
• Kristi Mattingly, APRN
• Genevieve Mulkins, APRN
• Debra O'Donnell, MD
• Vinay Puri, MD
• Kristen N. Riley, APRN
• Melissa Schellenberger, APRN
• Stephanie L. Sims, APRN
• Karen Skjei, MD
• Allison Spine, APRN
• Michael L. Sweeney, MD
• Natalie Williams, APRN

TELEHEALTH

OCSHCN provides medical care through interactive video communication called “telehealth.” During a telehealth session, the patient is located in an exam room with OCSHCN clinical staff. A OCSHCN physician, nurse practitioner, and/or specialist are in a remote location. Communication is by video. This technology allows patients in rural areas to have access to physicians without travel.
**ORTHOPEDICS**

The orthopedic program treats a variety of conditions affecting the musculoskeletal system. Pediatric specialists diagnose and develop treatment plans that may include:

- Surgery
- Physical Therapy
- Occupational Therapy
- Durable Medical Equipment (such as wheelchairs and braces)

**LOCATIONS**

<table>
<thead>
<tr>
<th>PROVIDERS IN LOUISVILLE AND OWENSBORO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Walter E. Badenhausen, Jr, MD</td>
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<tr>
<td>Ellis and Badenhausen Orthopedics</td>
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<tr>
<td>Jennifer Brey, MD</td>
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<td>Children's Orthopedics of Louisville</td>
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<td>Sarah DuPlessis, PA</td>
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<td>Children's Orthopedics of Louisville</td>
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<td>Shari R. Gabriel, MD</td>
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<td>Speciality Orthopedics</td>
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<td>Laura K. Jacks, MD</td>
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<td>Children's Orthopedics of Louisville</td>
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<td>Joshua W. Meier, MD</td>
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<td>James E. Moyer, MD</td>
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<td>Star Nixon, MD</td>
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<td>Andrea Ryan, PA</td>
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<td>Children's Orthopedics of Louisville</td>
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<td>Kent Walker, DO</td>
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<td>Children's Orthopedics of Louisville</td>
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**PROVIDERS AT REMAINING LOCATIONS**

<table>
<thead>
<tr>
<th>PROVIDERS AT REMAINING LOCATIONS</th>
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<tbody>
<tr>
<td>Elizabeth W. Hubbard, MD</td>
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<tr>
<td>University of Kentucky</td>
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<tr>
<td>Henry J. Iwinski Jr, MD</td>
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<tr>
<td>Shriners Hospital for Children</td>
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<tr>
<td>Ryan Muchow, MD</td>
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<tr>
<td>University of Kentucky</td>
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<tr>
<td>Vishwas R. Talwalkar, MD</td>
</tr>
<tr>
<td>University of Kentucky</td>
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<tr>
<td>Janet L. Walker, MD</td>
</tr>
<tr>
<td>University of Kentucky</td>
</tr>
</tbody>
</table>

**PROVIDER**

Julia Stevens, MD  
University of Kentucky

**LOCATIONS**

Maysville and Morehead  
(800) 928-3049

NOTE: OCSHCN provides financial assistance for families in other locations. Please contact the OCSHCN office nearest you for details.
Clinical Services

OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

OtoLOGY CLINIC

Pediatric Otology clinics serve children across Kentucky and may be provided at OCSHCN offices or Otolaryngologist offices. Either site provides examination and treatment for chronic diseases and disorders of the ear.

Licensed, certified audiologists conduct comprehensive hearing evaluations and work with families to assure hearing aids and other equipment fit and work properly.

Our team of nurses assure patient and family needs are met through education and referrals for needed services.

LOCATIONS

Barbourville . . . . . . (800) 348-4279
Bowling Green . . . (800) 843-5877
Hazard . . . . . . . (800) 378-3357
Morehead . . . . . . (800) 928-3049
Paducah . . . . . . (800) 443-3651
Louisville . . . . . . (800) 232-1160

BARBOURVILLE PROVIDERS

Matthew Bush, MD
Brett Comer, MD
Kenneth Iverson, MD
Raleigh Jones Jr, MD
Beth McNulty, MD

BOWLING GREEN PROVIDERS

Andrew Ebelhar, MD
Lonnie Morris, MD
Kellye Rone, APRN
Hugh Sims, MD

HAZARD PROVIDERS

William Helton, MD
Mark Veronneau, DO

LOUISVILLE PROVIDERS

Thomas Higgins, MD
Sean Miller, MD
Mark Severtson, MD

MOREHEAD PROVIDERS

Matthew Bush, MD
Brett Comer, MD
Kenneth Iverson, MD
Raleigh Jones Jr, MD
Beth McNulty, MD

PADUCAH PROVIDERS

Shawn Jones, MD

SCOLIOSIS CLINIC

Pediatric orthopedic specialists who have extensive training provide examination and treatment for children and youth who experience musculoskeletal conditions that cause an abnormal curvature in the spine. Our team of nurses assure patient needs are met through education and referrals for needed services.

LOCATION

Owensboro . . . . . . (877) 687-7038

PROVIDER

Joshua W. Meier, MD

TRANSITIONING TO ADULTHOOD

OCSHCN has a system of care that prepares youth for transitioning into adulthood. Care Coordinators and Social Service Workers work with the youth and their families to:

- Think about and plan for the future
- Make positive choices about health
- Gain skills to manage health care
- Understand the changes in health care at age 18

OCSHCN uses a transition checklist that has age appropriate developmental milestones questions as a guide when speaking with teens about health care and independent living transition topics. We collaborate with the patient and their family to prepare them to transfer to an adult health care provider. Our Nurse Care Coordinator compiles a Portable Medical Summary that can be shared with the adult provider.

In addition to the transition to an adult provider, OCSHCN works with the youth and his/her family to help the youth prepare to transition to post-secondary education, work, and independent living.
**PAYING FOR SERVICES**

**Insurance Coverage**
OCSHCN ensures that families of children and youth with special health care needs have adequate sources of insurance. OCSHCN provides assistance to families with navigating and selecting appropriate insurance. Further, the agency contracts with a trusted nonprofit, Patient Services, Inc., to provide insurance case management and premium assistance solutions for those with bleeding disorders and cystic fibrosis.

**Financial Assistance**
OCSHCN has onsite clinics that provide treatment for many diagnoses. However, in some cases, a child/youth can be sent to an off-site contracted provider and OCSHCN can help provide financial assistance to cover the cost of services. Currently, financial assistance is provided for the following areas based on the contracted provider’s location:
- Asthma/Cystic Fibrosis
- Cardiology
- Eye
- Neurosurgery
- Otology
- Rheumatology
- Spina Bifida

As with the clinical services, a pay category is assigned to the family.

If the family is covered by private insurance and OCSHCN issues an Authorization of Payment for a Clinical Program Service not provided at OCSHCN, the outside provider (who must be contracted with OCSHCN) may collect any applicable insurance co-payment at the time service is delivered and will bill any and all third-party payors before submitting a bill to OCSHCN.

After OCSHCN has paid the provider, OCSHCN will bill the family’s portion of the cost, if any, for the service(s) received based on the Pay Category assignment.

**Clinical Services**
A clinic participation fee is collected at the time of the clinic visit. The amount is based on the pay category assignment. If enrolled in Medicaid, Medicaid MCO, or KCHIP, there is no participation fee.

<table>
<thead>
<tr>
<th>Pay Category</th>
<th>Participation Fee (per patient)</th>
</tr>
</thead>
<tbody>
<tr>
<td>0%</td>
<td>$5.00</td>
</tr>
<tr>
<td>20%</td>
<td>$5.00</td>
</tr>
<tr>
<td>40%</td>
<td>$10.00</td>
</tr>
<tr>
<td>60%</td>
<td>$10.00</td>
</tr>
<tr>
<td>80%</td>
<td>$15.00</td>
</tr>
<tr>
<td>100%</td>
<td>$15.00</td>
</tr>
</tbody>
</table>

**Prescription Drugs (Without Insurance)**

<table>
<thead>
<tr>
<th>Pay Category</th>
<th>Amount Owed</th>
</tr>
</thead>
<tbody>
<tr>
<td>0%</td>
<td>$0.00</td>
</tr>
<tr>
<td>20%</td>
<td>$20.00 per month</td>
</tr>
<tr>
<td>40%</td>
<td>$40.00 per month</td>
</tr>
<tr>
<td>60%</td>
<td>$60.00 per month</td>
</tr>
<tr>
<td>80%</td>
<td>$80.00 per month</td>
</tr>
<tr>
<td>100%</td>
<td>$100.00 per month</td>
</tr>
</tbody>
</table>

**Prescription Drugs (With Insurance)**
If a patient is covered by insurance, and is in the 20%-100% Pay Category, OCSHCN will issue a referral for services to the pharmacy. The family must pay the pharmacy directly based on the contract rate with OCSHCN.

In some instances, the drug may be a non-covered benefit according to the insurance company. When this occurs, OCSHCN can cover the cost up front, but will bill the family the full cost based on the payment schedule for the pay category shown below.

**Durable Medical Equipment & Hearing Aids**
Durable Medical Equipment and Hearing Aids are purchased by OCSHCN at manufacturers rate/cost. Family will be billed based on their pay category and the payment schedules shown at right.

<table>
<thead>
<tr>
<th>Pay Category</th>
<th>Amount Owed</th>
</tr>
</thead>
<tbody>
<tr>
<td>0%</td>
<td>$20.00 per month</td>
</tr>
<tr>
<td>20%</td>
<td>$40.00 per month</td>
</tr>
<tr>
<td>40%</td>
<td>$80.00 per month</td>
</tr>
<tr>
<td>60%</td>
<td>$120.00 per month</td>
</tr>
<tr>
<td>80%</td>
<td>$160.00 per month</td>
</tr>
<tr>
<td>100%</td>
<td>$200.00 per month</td>
</tr>
</tbody>
</table>

**Payment Schedule**
Following the clinic visit, the patient may require services that are provided outside of OCSHCN. OCSHCN may assist with such services. However, the family will be billed for the costs based on their pay category assignment. They will receive a monthly bill from OCSHCN based on the schedule below.
Healthy Weight

As part of the OCSHCN Healthy Weight Plan, we provide nutrition screenings that include height, weight, and calculation of BMI (body mass index). Our staff work with children and youth who are classified as underweight, overweight, or obese.

Nutrition consultation can be provided for the following:

- Inadequate or excessive growth
- Inadequate dietary intake
- Infant feeding problems
- Chronic disease requiring nutritional intervention
- Medical condition requiring nutritional intervention
- Developmental disability

In addition, assistance with referrals to other team members or community agencies can be provided.

**Providers**

Meredith Evans, MS, RD, LD
Clinical Dietitian

Amy Turner, RD, LD
Clinical Dietitian

OCSHCN has occupational therapy, physical therapy, and speech-language pathology staff housed in our Louisville office. When OCSHCN does not have a therapist staffed in your location, it is our mission to assist families in locating services with a community partner.

What are some of the conditions treated by OCSHCN therapists?

- Speech sound and language disorders
- Speech and resonance issues associated with cleft lip/palate
- Swallowing/feeding issues
- Childhood verbal apraxia
- Communication delay due to any form of hearing loss
- Developmental delays
- Gross motor/fine motor issues that interfere with movement/daily living activities
- Orthopedic conditions post surgery for upper or lower extremities
First Steps is Kentucky's Early Intervention System that serves children from birth to age 3 who have a significant developmental delay or a particular medical condition that is known to cause a significant developmental delay.

Early intervention means providing appropriate services and supports to families to enhance children's growth and development.

The First Steps program provides a wide variety of services and supports including:

- Service Coordination
- Evaluation
- Assessment
- Developmental Intervention
- Occupational Therapy
- Physical Therapy
- Speech Therapy
- Audiology Services

Serving families in Bullitt, Henry, Jefferson, Oldham, Shelby, Spencer, and Trimble counties.

With a constantly growing diverse population, effective communication is crucial. OCSHCN provides American Sign and spoken language interpreters for parents/guardians and/or OCSHCN patients who are deaf, Hard of Hearing or limited in English proficiency.

By providing this service, we ensure that the parent/guardian/patient, OCSHCN staff and physicians have an opportunity to communicate effectively about all services provided. OCSHCN is mandated to utilize only American Sign Language interpreters that are licensed through the State of Kentucky, as well as spoken language interpreters/agencies that have been qualified according to the Cabinet for Health and Family Services (CHFS) standards. OCSHCN currently provides interpretation for more than 37 languages.

The Kentucky Hemophilia Program, administered by OCSHCN, provides ongoing care to children and adults with hemophilia and other rare bleeding disorders.

Currently the Treatment Centers are operated by the University of Kentucky and the University of Louisville.

**OCSHCN PROGRAM**

Individuals who have no means of paying for treatment, or who require supplemental assistance for bleeding disorder therapies may make full application to OCSHCN for financial assistance and case management of covered services if they have one of the following conditions:

- Hereditary Factor VIII Deficiency
- Hereditary Factor IX Deficiency
- Hereditary Factor XI Deficiency
- Hereditary Deficiency of Other Clotting Factors (I, II, V, VII, X, XII, XIII)
- Von Willebrand's Disease
- Coagulation Defects
- Qualitative Platelet Defects

The social worker at the Treatment Center will assist with referrals to OCSHCN.

**LOCATIONS**

- **Lexington and Eastern Kentucky**
  - Phone: 800-333-7359 or 859-257-6033

- **Louisville and Western Kentucky**
  - Adult Program: 866-530-5516, ext. 2902
  - Pediatric Program: 502-588-3600

**LOCATION**

312 Whittington Parkway, Suite 020
Louisville, KY 40222
Phone: 502-429-1249
Toll-Free Phone: 800-442-0087
Fax: 502-429-1255
FAMILY SUPPORT SERVICES

These services are available to families even if they do not receive clinical services from OCSHCN.

Family to Family Health Information Centers

Family to Family Health Information Centers (F2F HIC) are family-run centers that assist families of children and youth with special health care needs and the professionals who serve them.

The goal of F2F HICs is to help keep children healthy by promoting regular medical care. Parents and families with children who have special health care needs often need help navigating the complicated issues surrounding health care. F2F HICs help families make more informed choices by providing support, information, resources and training. F2F HICs promote access to community based, self-directed services that are available to children with special needs.

The OCSHCN F2F HICs, located at OCSHCN offices, are staffed by support parents (mentors) who are parents of special needs children. A support parent is a person who reduces the feelings of isolation for other families of individuals with special health care needs and allows others to benefit from their experiences. A support parent provides a safe listening environment and a wealth of information to other families.

CONTACT INFORMATION
Sondra Gilbert, Family Consultant
Sondra.Gilbert@ky.gov
(270) 687-7038 or (877) 687-7038
Extension 2125

Website: www.Ky-F2F.com
Facebook: Kentucky Family to Family Health Information Centers

Case Management

Case Management is available to any family in Kentucky who has a child diagnosed with:

- Asthma/Cystic Fibrosis
- Autism Spectrum Disorder
- Cerebral Palsy
- Cleft Lip and Palate
- Congenital Heart Defects
- Craniofacial Anomalies
- Diabetes
- Epilepsy/Other Nervous System Disorder
- Eye Condition (Medical and Surgical)
- Hearing Loss, Ear Disease and Chronic Eustachian Tube Dysfunction
- Muscle/Ligament/Joint Condition
- Rheumatoid Arthritis
- Scoliosis
- Spina Bifida

Through case management, a OCSHCN registered nurse works with a family to create the care plan that is right for the child and family. The plan includes the recommendations of doctors and other professionals and respects the needs of the child and family. This service meets the family’s comprehensive health needs through communication and available resources to promote high quality, cost effective services for the child.

Contact the location nearest you for services.

LOCATIONS
Barbourville …..(800) 348-4279
Bowling Green ..(800) 843-5877
Hazard …………(800) 378-3357
Lexington ………(800) 817-3874
Louisville ……..(800) 232-1160
Morehead ……..(800) 928-3049
Owensboro ……..(877) 687-7038
Paducah………..(800) 443-3651
Prestonsburg ….(800) 594-7058
Somerset ……. (800) 525-4279

Spanish Speaking Support Groups

OCSHCN partners with University of Louisville Pediatrics, La Casita Center in Louisville, and the Foundation for Latin American and Latina Culture and Arts (FLACA) in Lexington to operate Spanish-speaking support groups. The goal is to increase the knowledge base and comfort level of Spanish-speaking families regarding caring for their special needs child.

LOCATIONS
LOUISVILLE
Una Mano Amiga
502-322-4036
info@lacasitacenter.org
www.lacasitacenter.org

LEXINGTON
Un Abrazo Amigo
859-246-4335

Folic Acid Distribution

The OCSHCN Folic Acid Multivitamin program provides vitamin supplements and preconception health education free of charge to any woman of childbearing age (regardless of enrollment status with OCSHCN). Multivitamins are distributed with preconception education in OCSHCN clinical settings and in the community at various outreach events where the target audience may be present.

Folic Acid distribution is a collaboration between OCSHCN and the Department for Public Health.
COLLABORATIONS
OCVSHCN is proud to work with professional resources across the Commonwealth to enhance service to children with special health care needs.

FOSTER CARE SUPPORT PROGRAMS

In collaboration with the Department for Community Based Services, the Office for Children with Special Health Care Needs operates two programs specifically developed to support Kentucky's child welfare system.

MEDICALLY COMPLEX FOSTER CARE PROGRAM

The Medically Complex Foster Care Program provides nursing consultation for medically complex children in out of home placements. Registered nurses partner with members of a child's support system to facilitate individualized health plans and conduct monthly home visits to the foster home or other placement setting.

NURSE CONSULTANT FOSTER CARE SUPPORT PROGRAM

The OCSVHCN Nurse Consultant Foster Care Support Program includes all children in or at risk for out-of-home-care. OCSVHCN offers a nurse consultant in each of the nine DCBS service regions (shown in the map above) to provide consultation to social service workers and foster care families on medical issues. These nurse consultants may interpret medical records and reports, assure updated Medical Passports, enhance care coordination of all services and track the utilization of all health services including prevention and wellness programs.

Contact the Department for Community Based Services Office in your county for further information.

Or contact the OCSVHCN Nurse Consultant Inspector closest to your area. See pages 14-16 for contact information.

PARTNERSHIPS

OCVSHCN partners with other providers who serve the children of Kentucky. In some cases, OCSVHCN staff may be a supporting partner in their service delivery, offering space to OCSVHCN, or utilizing the space and/or technology at a OCSVHCN office. Some of our partnerships are with the following:

- Cassidy's Cause Therapeutic Riding Academy
- Community Mental Health Center, Corbin, Virginia Barbosa, MD
- Department for Community Based Services
- Easter Seals Cardinal Hill HorseAbility
- First Steps
- Health First Bluegrass
- Hemophilia Treatment Centers
- Home of the Innocents
- Jefferson County Public Schools
- Kentucky Autism Initiative in Treatment, Training, and Research
- Kentucky Autism Training Center
- Kentucky Birthing Hospitals
- Kentucky Eye Institute
- Kings Daughters Medical Center
- Norton Spina Bifida Clinic
- Ohio Valley Education Cooperative
- Pike County Health Department
- Shriners Hospital, Lexington
- University of Kentucky Pediatric Urology
- University of Louisville MDA Clinic & Pediatric Endocrinology
- Weisskopf Child Evaluation Center
## CONTACT US!

### ADMINISTRATIVE OFFICE

Kentucky Cabinet for Health and Family Services  
Office for Children with Special Health Care Needs  
310 Whittington Parkway, Suite 200  
Louisville, KY 40222  
Toll Free Phone: (800) 232-1160  
Phone: (502) 429-4430  
Fax: (502) 429-4489  
chfs.ky.gov/agencies/ccshcn  
Find us on Facebook

### BARBOURVILLE

110 Johnson Lane  
Barbourville, KY 40906  
Phone: (800) 348-4279 or (606) 546-5109  
Fax: (606) 546-4199  

**Counties Served:** Bell, Clay, Harlan, Jackson, Laurel, Rockcastle, Knox, and Whitley

**Clinics:** Cardiology, Neurology, Otology, Orthopedic, Audiology/Hearing Aids  
*Satellite Clinic Locations:* Corbin, Harlan, and Manchester

### BOWLING GREEN

**CLINICAL & AUGMENTATIVE SERVICES**  
2040 Louisville Road  
Bowling Green, KY 42101  
Phone: (800) 843-5877 or (270) 746-7816  
Fax: (270) 746-7877

**Counties Served:** Allen, Barren, Butler, Christian, Edmonson, Hart, Logan, Metcalfe, Monroe, Simpson, Todd, Warren

**Clinics at this location:** Autism (Screening & Medical), Neurology, Otology, Audiology/Hearing Aids

### FOSTER CARE SUPPORT

356 Suwannee Trail Court  
Bowling Green, KY 42103  
Phone: (270) 746-7447 x3293

### ELIZABETHTOWN

580 Westport Road  
Elizabethtown, KY 42701  
Phone: (800) 995-6982 or (270) 766-5370  
Fax: (270) 766-5375

**Counties Served:** Breckinridge, Grayson, Hardin, Larue, Marion, Meade, Nelson, Washington

**Services at this location:** Audiology/Hearing Aids

### FLORENCE

**FOSTER CARE SUPPORT**  
8311 US 42  
Florence, KY 41042  
Phone: (859) 283-3155

### HAZARD

103 Town & Country Lane, Suite M  
Hazard, KY 41701  
Phone: (800) 378-3357 or (606) 435-6167  
Fax: (606) 435-6164

**Counties Served:** Breathitt, Knott, Lee, Leslie, Letcher, Owsley, Perry, Wolfe

**Clinics at this location:** Cardiology, Neurology, Otology, Orthopedic, Audiology/Hearing Aids

### LEXINGTON

**CLINICAL & AUGMENTATIVE SERVICES**  
333 Waller Avenue, Suite 300 Lexington, KY 40504  
Phone: (800) 817-3874 or (859) 252-3170  
Fax: (859) 225-7155

**Counties Served:** Anderson, Bourbon, Boone, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Grant, Harrison, Jessamine, Kenton, Lincoln, Madison, Mercer, Nicholas, Powell, Scott, Woodford

**Clinics at this location:** Cleft Lip & Palate, Neurology, Audiology/Hearing Aids

### FOSTER CARE SUPPORT

455 Park Place, Suite 120  
Lexington, KY 40511  
Phone: (859) 971-4427 or (502) 429-4430  
Fax: (502) 232-1160

**HEMOPHILIA PROGRAM**  
(Tel-Relay service)  
Fax: (859) 257-6033
LONDON

FOSTER CARE SUPPORT
85 State Police Road
London, KY 40741
(606) 330-2027

CLINICAL & AUGMENTATIVE SERVICES
310 Whittington Parkway
Louisville, KY 40222
(800) 232-1160 or (502) 429-4430
Fax: (502) 429-7161

Counties Served: Bullitt, Carroll, Gallatin, Henry, Jefferson, Oldham, Owen, Shelby, Spencer, Trimble, and Statewide

Clinics at this location: Cerebral Palsy, Cleft Lip & Palate, Craniofacial, Neurology, Orthopedic, Otology, Audiology/Hearing Aids, Occupational Therapy, Physical Therapy, Speech Therapy

EARLY HEARING DETECTION AND INTERVENTION (EHDI)
Phone: (877) 757-HEAR or (877) 757-4327
Fax: (502) 429-7160

FIRST STEPS POINT OF ENTRY (KIPDA)
312 Whittington Parkway, Suite 020
Louisville, KY 40222
Phone: (800) 442-0087 or (502) 429-1249
Fax: (502) 429-1255

Counties Served: Bullitt, Henry, Jefferson, Oldham, Shelby, Spencer, Trimble

FOSTER CARE SUPPORT
908 West Broadway
Louisville, KY 40203
(502) 595-4504 x5141

HEMOPHILIA PROGRAM
Louisville and Western Kentucky
Adult Program: (502) 587-2326
Pediatric Program: (502) 588-3600

MOREHEAD

CLINICAL & AUGMENTATIVE SERVICES
214 West First Street
Morehead, KY 40351
Phone: (800) 928-3049 or (606) 783-8610
Fax: (606) 783-8612

Counties Served: Bath, Boyd, Bracken, Campbell, Carter, Elliot, Greenup, Fleming, Lawrence, Lewis, Mason, Menifee, Montgomery, Morgan, Pendleton, Robertson, Rowan

Clinics at this location: Cardiology, Eye, Neurology, Otology, Orthopedic, Audiology/Hearing Aids

Satellite Clinic Locations: Ashland and Maysville

FOSTER CARE SUPPORT
1415 US 60 West
Morehead, KY 40351
Phone: (606) 783-8545 x12

OWENSBORO

1600 Breckenridge Street, Suite 1200
Owensboro, KY 42303
Phone: (877) 687-7038 or (270) 687-7038
Fax: (270) 687-7040

Counties Served: Daviess, Hancock, Henderson, Hopkins, McLean, Muhlenberg, Ohio, Union, Webster

Clinics at this location: Autism (Screening & Medical), Neurology, Orthopedic, Scoliosis, Audiology/Hearing Aids

PADUCAH

CLINICAL & AUGMENTATIVE SERVICES
400 Park Avenue, Building D Paducah, KY 42001
Phone: (800) 443-3651 or (270) 443-3651 Fax: (270) 441-7119

Counties Served: Ballard, Caldwell, Calloway, Carlisle, Crittenden, Fulton, Graves, Hickman, Livingston, Lyon, McCracken, Marshall, Trigg

Clinics at this location: Autism (Screening & Medical), Neurology, Otology, Audiology/Hearing Aids

FOSTER CARE SUPPORT
206 North 8th Street
Paducah, KY 42001
Phone: (270) 575-7105 x125
CONTACT US!

PRESTONSBURG

CLINICAL & AUGMENTATIVE SERVICES
Highlands Regional Medical Center 5000 KY Route
321 Prestonsburg, KY 41653 Phone: (800) 594-7058
or (606) 889-1761 Fax: (606) 889-1766

Counties Served: Floyd, Johnson, Magoffin, Martin,
Pike

Clinics at this location: Cardiology, Neurology,
Orthopedic, Audiology/Hearing Aids

Satellite Clinic Location: Pikeville

FOSTER CARE SUPPORT
3311 North Arnold Avenue
Prestonsburg, KY 41653
(606) 889-1724 x123 or (606) 783-8545 x12

Professional Plaza 401 Bogle Street, Suite 104
Somerset, KY 42503 Phone: (800) 525-4279 or (606) 677-4120
Fax: (606) 677-4123

Counties Served: Adair, Casey, Clinton, Cumberland,
Green, McCreary, Pulaski, Russell, Taylor, Wayne

Clinics at this location: Autism (Screening,
Diagnostic, & Medical), Cardiology, Neurology,
Orthopedic, Audiology/Hearing Aids

SHEPHERDSVILLE

FOSTER CARE SUPPORT
455 Highway 44 East
Shepherdsville, KY 40165
(502) 921-5927

SOMERSET

CLINICAL & AUGMENTATIVE SERVICES
Professional Plaza
401 Bogle Street, Suite 104
Somerset, KY 42503
Phone: (800) 525-4279 or (606) 677-4120
Fax: (606) 677-4123

Counties Served: Adair, Casey, Clinton, Cumberland,
Green, McCreary, Pulaski, Russell, Taylor, Wayne

Clinics at this location: Autism (Screening,
Diagnostic, & Medical), Cardiology, Neurology,
Orthopedic, Audiology/Hearing Aids