Special Children

Special Needs, Special Care

Since 1924, the Kentucky Office for Children with Special Health Care Needs has provided care for children with complex medical conditions. Our mission is to enhance the quality of life for Kentucky’s children with special health care needs through quality service, leadership, advocacy, education and collaboration.

Eleven offices and seven satellite clinic locations serve children across the state. Staff work with families to help them get the care their children need. Nurse care coordinators assist families with medical needs and Family to Family mentors are able to guide families seeking answers to educational, social, and emotional concerns.

For more information, call the office nearest you:

Barbourville
(800) 348-4279
(606) 546-5109

Bowling Green
(800) 843-5877
(270) 746-7816

Elizabethtown
(800) 995-6982
(270) 766-5370

Hazard
(800) 378-3357
(606) 435-6167

Lexington
(800) 817-3874
(859) 252-3170

Lexington Hemophilia
(800) 333-7359
(859) 257-6033

Louisville
(800) 232-1160
(502) 429-4430

Louisville Hemophilia
(888) 802-8149 ext. 2326 (502) 562-2902

Morehead
(800) 928-3049
(606) 783-8610

Owensboro
(877) 687-7038
(270) 687-7038

Paducah
(800) 443-3651
(270) 443-3651

Prestonsburg
(800) 594-7058
(606) 889-1761

Somerset
(800) 525-4279
(606) 677-4120

First Steps Point of Entry (KIPDA region)
(502) 429-1249
(800) 442-0087

Early Hearing Detection & Intervention (EHDI)
(877)-757-HEAR
(877-757-4327)

Information for Families

Kentucky Cabinet for Health and Family Services
Office for Children with Special Health Care Needs
http://chfs.ky.gov/agencies/ccshcn
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310 Whittington Parkway Suite 200
Louisville KY 40222
502-429-4430
1-800-232-1160
Who we are:
OCSHCN is a state agency working to help every child with a special health care need in Kentucky access care. We treat children who:
- Are KY residents
- Are under the age of 21
- Meet medical eligibility
- Meet financial eligibility

Why choose OCSHCN?
You have many options when making a choice about your child’s healthcare. The benefits of choosing OCSHCN are:
- Your child can be served at the nearest office offering the clinic needed.
- Sliding fee scale for families who don’t qualify for Medicaid or KCHIP; private insurance is also accepted.
- Medicaid rates mean lower out-of-pocket expenses for families.
- Access to pediatric specialists.
- A team approach allows your child to see multiple providers in one visit.
- Care coordination ensures that your child gets all the treatment needed, without duplication.
- Results from tests and notes from clinics and therapists can be easily shared with your child’s primary care office.

What we treat:
Many conditions can be treated by OCSHCN through direct care, financial assistance, and/or case management. Our programs include:
- Autism
- Cerebral Palsy
- Craniofacial Anomalies
- Cystic Fibrosis
- Hearing Loss
- Hemophilia
- Neurosurgery
- Otology
- Scoliosis
- Asthma (Severe)
- Cleft Lip & Palate
- Communication Disorders
- Eye
- Heart
- Neurology
- Orthopedic
- Rheumatology

*Not all programs are available in all offices.

What we do:
Sometimes services are provided in OCSHCN offices, sometimes in physicians offices or other locations. Plus, the OCSHCN program also includes:
- Care Coordination/Case Management
- Hospitalization
- Physician Services
- Surgery
- Hearing Tests
- Hearing Aids
- Physical Therapy
- Occupational Therapy
- Speech Therapy
- Lab Tests/X-rays
- Medical Supplies/DME
- Medication Management
- Dental
- Interpretation (Language)
- Transition support
- Transportation
- Nutritional Supplements
- Orthodontia
- Telemedicine

All services must be required by the child’s treatment plan.