

<b>LONG TERM CARE OMBUDSMAN PROGRAM</b> <b>Kentucky Ombudsman Responsibilities to the</b> <b>Area Agency on Aging</b>	<b>DAIL – LTCOP – 16.11</b>
<b>Effective Date: December 30, 2009</b> <b>Revised Date: January 4, 2016</b> <b>Review Date: July 1, 2017</b>	<p style="text-align: right;"><b>Page 1 of 1</b></p>

**Policy Statement:**

The Kentucky Long-term Care Ombudsman (KLTCO) is responsible to provide assistance to contracted agencies for technical assistance, planning for transitions in District Long-term Care Ombudsman and data collection.

**Legal Authority:** OAA § 712(a) (3) (F)  
45 CFR §1324.17

**Procedure:** The KLTCO shall provide to AAAIL's or other contracted entities:

- (1) Administrative and technical assistance to assist in participating in the LTCOP, including:
  - (a) Information and resources to assist the AAAIL or contractor in promoting the LTCOP within its planning and service area;
  - (b) Statewide LTCOP data and data analysis;
  - (c) Assistance with monitoring the District LTCOP; and
  - (d) Review of and comment on relevant sections of area plans.
- (2) Assistance with planning for temporary provision of LTCO services during transition to a new LTCO provider agency or in the absence of a District Ombudsman.
- (3) Where the AAAIL serves as the LTCO provider agency, the KLTCO responsibilities to the LTCO provider agency shall also apply to the AAAIL
- (4) Except for client related data, provide all program, policy or regulation related information to the AAAIL with instructions to forward such information in cases where the AAAIL contracts for LTCO services.