Policy Statement:
DAIL shall establish and operate an Office of the Kentucky Long-Term Care Ombudsman (KLTCO) and carry out through that Office the statewide Long-Term Care Ombudsman Program.

Legal Authority:
OAA §304 (d) (1); 307 (a) (12); 307(a) (21); 703(a) (2) (C) (i); 705(a) (4); 712(a) (1), (4)
45 CFR § 1324.15

Procedure:

(1) DAIL Responsibilities, the Cabinet for Health and Family Services, Department for Aging and Independent Living shall:

(a) Provide for a full-time Kentucky Long-Term Care Ombudsman (KLTCO);
(b) Provide funding for a statewide Long-Term Care Ombudsman Program (LTCOP) in accordance with the Older Americans Act (OAA) allocation formula and maintenance of effort requirements;
(c) Ensure legal representation for the Office of the Kentucky Long-Term Care Ombudsman.
(d) Require under contract with the Areas Agency on Aging and Independent Living (AAAIL) and as determined through the Area Plan, provisions for legal services to the District Long-Term Care Ombudsman (DLTCO).
(e) Provide support to the KLTCO to enable it to fulfill its responsibilities consistent with all applicable federal and state laws, regulations, and policies;
(f) Administer the contracts between DAIL and AAAIL’s and/or provider agencies;
(g) Provide technical assistance and support for the KLTCO programmatic and fiscal monitoring of the local LTCO program; and
(h) Administer the statewide LTCOP in accordance with all applicable federal and state laws, regulations, and policies.