

Kim Pass Named Superhero – September 2021 Vision

Congratulations to the latest DCBS Superhero winner, Kim Pass, Resource Management Analyst III, of the Division of Family Support Central Office!

Kim is responsible for the daily reconciliation of Electronic Benefit Transfer (EBT). Under Kentucky's COVID-19 state of emergency, additional public assistance programs and benefit levels were implemented to assist the state's most vulnerable citizens. The additional benefits were issued through emergency allotments, Pandemic Electronic Benefit Transfer (P-EBT) for SY 20, SY 21, summer and childcare), and Disaster Supplemental Nutrition Assistance Program (SNAP) in 31 counties. The increase of benefits provided resulted in nearly \$1.5 billion in total EBT issuance for SFY 21. Kim reconciled every penny of the \$1.5 billion to ensure federal and state compliance.



Kim's nominators said she adapted extremely well and adjusted quickly to the new reporting requirements. She learned the additional federal and state requirements quickly and bridged information from Kentucky's system to FIS data warehouse to create new Excel templates to complete the daily reconciliation. The Excel sheets streamlined the process and made it easy for Leadership review.

In addition, Kim assisted with P-EBT card replacements and reconsiderations. Over 2,000 card replacements and over 3,000 reconsiderations were completed monthly beginning May 2020 to current and ongoing.

Kim also puts together the monthly SNAP participation report, which is used far and wide to gauge utilization across Kentucky. This report is used internally and is also shared with several stakeholders, including advocates, retail and other business associations and the Secretary's Office.

Kim's managers wholeheartedly agree that she does a wonderful job! Congratulations, Kim - we are so proud of you!

How to Nominate for the DCBS Superhero Award

Anyone can nominate. Please make a nomination of a deserving colleague. Learn more about the Superhero Award [here](#). Get the Superhero Award nomination form [here](#).